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**BEFORE THE ARIZONA CORPORATION COMMISSION**

**COMMISSIONERS**

Arizona Corporation Commission

**DOCKETED**

GARY PIERCE - Chairman  
BOB STUMP  
SANDRA D. KENNEDY  
PAUL NEWMAN  
BRENDA BURNS

MAY 27 2011

DOCKETED BY  
*nr*

IN THE MATTER OF THE APPLICATION OF T-NETIX, INC. FOR CANCELLATION OF ITS CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE CUSTOMER-OWNED PAY TELEPHONE SERVICE IN THE STATE OF ARIZONA.

DOCKET NO. T-02979B-11-0121

DECISION NO. 72390

**ORDER**

Open Meeting  
May 24 and 25, 2011  
Phoenix, Arizona

**BY THE COMMISSION:**

Having considered the entire record herein and being fully advised in the premises, the Arizona Corporation Commission ("Commission") finds, concludes, and orders that:

**FINDINGS OF FACT**

1. In Decision No. 59293 (September 22, 1995), the Commission granted Tele-Matic Corporation, now known as T-NETIX, Inc. ("T-NETIX"), a Certificate of Convenience and Necessity ("CC&N") to provide customer-owned pay telephone ("COPT") service in Arizona.

2. On March 17, 2011, T-NETIX filed an application with the Commission requesting to cancel its CC&N to provide COPT services in Arizona.

3. On April 27, 2011, the Commission's Utilities Division Staff ("Staff") filed a Memorandum in this docket, in which Staff recommends approval of the application.

4. According to Staff, T-NETIX stated that it has not done business in Arizona since June 2008, and has waived its right to a hearing in this matter.

5. Staff's Consumer Services Section shows for the period of January 1, 2008 to March 30, 2011, there was one complaint filed against T-NETIX.

6. Staff's Compliance Section indicated that T-NETIX has no compliance delinquencies.

- 1           7.       T-NETIX is in good standing with the Commission's Corporations Division.
- 2           8.       Staff recommends approval of the application.
- 3           9.       Staff's recommendation for approval of T-NETIX's application for cancellation of its
- 4 CC&N is reasonable and should be adopted.
- 5           10.      On May 11, 2011, T-NETIX filed a Notice of Waiver of 10-Day Exception Period
- 6 asking for the matter to be considered at the May 24 and 25, 2011 Open Meeting.

**CONCLUSIONS OF LAW**

- 8           1.       T-NETIX is a public service corporation within the meaning of Article XV of the
- 9 Arizona Constitution and A.R.S. §§ 40-281 and 40-282.
- 10          2.       The Commission has jurisdiction over T-NETIX and the subject matter of the
- 11 application.
- 12          3.       The cancellation of T-NETIX's CC&N to provide customer-owned pay telephone
- 13 services in Arizona is in the public interest.
- 14          4.       T-NETIX waived its right to notice and a hearing in this matter.
- 15          5.       Staff's recommendation is reasonable and should be adopted.

**ORDER**

17           IT IS THEREFORE ORDERED that T-NETIX, Inc.'s Certificate of Convenience and  
18 Necessity, granted in Commission Decision No. 59293 (September 22, 1995) to provide customer-  
19 owned pay telephone service in Arizona is hereby cancelled.

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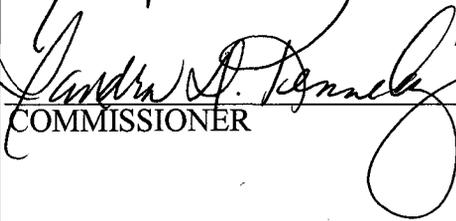
1 IT IS FURTHER ORDERED that T-NETIX, Inc. is no longer subject to any of the  
2 requirements of Decision No. 59293.

3 IT IS FURTHER ORDERED that this Decision shall become effective immediately.

4 BY ORDER OF THE ARIZONA CORPORATION COMMISSION.

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7 CHAIRMAN

  
COMMISSIONER

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9 COMMISSIONER

  
COMMISSIONER

  
COMMISSIONER

11 IN WITNESS WHEREOF, I, ERNEST G. JOHNSON,  
12 Executive Director of the Arizona Corporation Commission,  
13 have hereunto set my hand and caused the official seal of the  
14 Commission to be affixed at the Capitol, in the City of  
15 Phoenix, this 27<sup>th</sup> day of MAY, 2011.

16   
ERNEST G. JOHNSON  
EXECUTIVE DIRECTOR

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18 DISSENT \_\_\_\_\_

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21 DISSENT \_\_\_\_\_

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1 SERVICE LIST FOR: T-NETIX, INC.

2 DOCKET NO.: T-02979B-11-0121

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