

E.01345A-05-0816
E.01345A-05-0826
E.01345A-05-0827

ORIGINAL



0000125823

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 60991

Date: 6/13/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Josette

Umbertino

Account Name: Josette Umbertino

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: [REDACTED]

is:

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AZ CORP
DOCKET
MISSION
CONTROL

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED] sion

Nature of Complaint:

RE: Docket No. E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

DOCKETED

JUN 14 2007

DOCKETED BY	
KK	nr

Customer is opposed to APS's pending rate case.

Customer was unable to attend the APS hearing this morning, although would like the Commissioners to be aware of her concerns and feelings toward this matter.

Per the customer APS has been granted several increases in their rates within the past few years. The customer is a senior citizen and can not financially afford to pay a higher cost for her electricity.

The customer stated with an increase equivalent to \$4.00 or \$5.00 she could buy bread, milk and eggs for her self, and if it is approved she plans to turn off her light because she refuses to allow APS to take an additional \$5 from her monthly.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Advised the customer that her opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record.

I additionally informed the customer that Commission will take her comments into consideration before a decision is rendered in the APS rate application.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Customer appreciates the Commissions time and assistance in this matter.

CLOSED

End of Comments

Date Completed: 6/13/2007

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