

E. 01345A-05-0816

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4726

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Inquiry No. 2006 - 55378

Date: 9/20/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Andrew

Naughton

Account Name: [REDACTED]

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

09/18/06 E-MAIL:
DOCKET # E-01345A-05-0816

09/15/06
Arizona Corporation Commission
Public Comment Form
E-01 345A-05-0816
Arizona Public Service Company CON

RECEIVED
2006 SEP 20 A 11: 52
AZ CORP COMMISSION
DOCUMENT CONTROL

Understanding companies need to make a profit, I find APS in an effort to charge an increase for rising costs of fuel is now not needed. Fuel surcharges are becoming a way for companies to increase rates on top of rate increases. In regards to the 19.73% increase, I feel that APS should trim some of the fat out of management and better plan and run their resources. I could see a rate increase of 3 - 5% yearly to maintain a profit margin acceptable. It seems the monies they are applying for are to cover poor planning iii regards to keeping resources updated and upper managements bonuses. How will the fixed income people of this state be able to afford their A/C and medical and prescription costs. Increased property taxes coming soon will increase our working class poor. Greed by corporations

Andrew Naughton
[REDACTED]

End of Complaint

Arizona Corporation Commission
DOCKETED

SEP 20 2006

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED BY
[Signature] [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

09/19/06
September 19, 2006

RE: ARIZONA PUBLIC SERVICE COMPANY

Dear Mr. Naughton:

Your letter regarding the Arizona Public Service Company ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

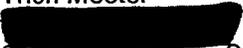
The concerns raised in correspondence received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter


Consumer Service Specialist

Utilities Division

End of Comments

Date Completed: 9/20/2006

Inquiry No. 2006 - 55378
