

E-01345A-05-0816



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52141

Date: 5/18/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Carla

Murray

Account Name: Carla Murray

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Glendale

CBR:

State: AZ Zip: 85308

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

*****E-01345A-05-0816*****

Customer is on the Demand Advantage Rate and received a notice that APS has requested this rate be eliminated. Customer is opposed to that. She says they paid for a load controller so that they could be on this rate and it is working well for them. She does not want the Commission to eliminate this rate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that I would enter her comments into our permanent records and in the docket for this matter. I thanked customer for taking the time to let the Commission know her thoughts about this important case.

End of Comments

Date Completed: 5/19/2006

Opinion No. 2006 - 52141

AZ CORP COMMISSION
DOCUMENT CONTROL

2006 MAY 19 P 4: 16

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FILE IN E-0B45A-05-0816

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 52154

Date: 5/19/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Joan

DeJong

Account Name:

Joan DeJong & William Butkowsky

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Phoenix

CBR:

State:

AZ Zip: 85022

is:

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

May 17, 2006

Dear Arizona Corporation Commission,

Our household recently received notice that AP5 has made a request dated January 31, 2006, with the Arizona Corporation Commission for authorization to eliminate the rate schedule" under which our household is currently served.

The name of our current rate schedule is; bemand Advantage Rate.

This rate schedule allows our household to CONSERVE our energy demands by running our major appliances in series rather than at the same time. It is as simple as running the washer THEN the dryer, not running the washer AND the dryer, or not using the oven AND the washing machine at the same time.

By using our major home appliances in this wise and conservative manner, our household demand for available electricity is DECREASED, and this then frees up available energy demand for other consumers, for instance, the air conditioner in your building.

We all know of the problems APS currently has at the Palo Verde facility, its past transformer failures, and its' standard operating procedure of difficulty in meeting energy demands as temperatures stay in the triple digits, not to mention the ever expanding population growth throughout the state that will tax the already overburdened APS energy delivery systems.

It may be advantageous for APS to adopt this plan full time for all of its customers. With the proper education and marketing, consumers will demand LESS energy by not operating their major household appliances when energy demand is highest. This does not mean consumers will use less energy, it means that energy usage will be more efficient.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Our household strongly urges the Arizona Corporation Commission to DENY the proposed (Demand Advantage Rate) rate plan elimination authorization request as submitted by APS.

Sincerely,
Joan deJong
William Butkowsky

[REDACTED]
Phoenix AZ 85022
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

05/19/06-Left a voice mail message for the customer thanking him for his correspondence regarding APS he sent to the Commission. I told him that his letter is being entered into the official record and a copy was placed in docket. E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 5/19/2006

Opinion No. 2006 - 52154
