

FILE IN E-01345A-05-0816



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ORIGINAL
ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51665

Date: 5/3/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Annette & Robert

Eustace

Account Name: Annette & Robert Eustace

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Mayer

CBR:

State: AZ Zip: 86333

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

April 25, 2006

Anzona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Re: Docket #E-01345A-05-0816
APS Increase
APS Test Block

To Whom It May Concern:

I am opposed to APS getting a raise. I feel that APS in Prescott is enriching themselves by forcing consumers to get a 400 AMP service if they require two meters, i.e. a well pump and a household meter, instead of having two separate meters.

Also, small commercial projects that do NOT have a computer are having to pay the added expense of a test block system so the meter can be pulled once a year (if that) and it won't disturb a computer program. These two requirements alone cost a consumer \$2,500. We could pay for their increase if they helped us.

Very truly yours,
Annette & Robert Eustace

[REDACTED]
Mayer, Arizona 86333
End of Complaint

RECEIVED
2006 MAY -3 P 4: 54
AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
DOCKETED

MAY 03 2006

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

05/03/06-Left a voice-mail message for the customers, advising them on who I am and thanking them for their correspondence regarding APS. They were informed their opinion is now part of the official record and a copy has been placed in the docket E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 5/3/2006

Opinion No. 2006- 51665

FILE IN E-01345A-05-0816

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 51672

Date: 5/3/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mrs.

Andrews

Account Name: Mrs. Andrews

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85260

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called because she was upset the Commission approved the rate hike for APS. But, ask the Commission to please look at the company's next request, scheduled for later this year, more closely.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

I advised the customer that I would write up her comments and have her opinion put in the official record. A copy was also placed in the docket E-01345A-05-0816. CLOSED.

End of Comments

Date Completed: 5/3/2006

Opinion No. 2006 - 51672