

**Arizona Public Service
E-01345A-11-0224
In Opposition**

ORIGINAL



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Antonio Gill

From:
Sent: vvenesday, June 01, 2011 8:14 PM
To: Burns-Web; Pierce-Web; Newman-Web; Stump-Web; Kennedy-Web
Subject: APS's request for rate increase

Dear Sirs/Madams,

Please do not allow APS to raise our rates again. We can barely afford what we pay, as it is. All the utilities went up this year, and even our Cox went up and there is absolutely nothing we can do about it. (We only have basic cable at home.) We feel helpless out here. Our HOA went up too. Our incomes are low, and did not increase.

We are the little people who fall between the cracks. We are not so poverty level to qualify for energy assistance, yet our income has gone down \$20,000 a year less due to the economy and job losses/changes. We are stuck in the middle range with limited incomes and tons of medical bills. APS recently sent us the graph of our usage. We used less last year than the previous on the graph, yet they raised our payment and we paid more. I called to question. It makes no sense, and there's nothing we can do to fight APS. We keep raising our thermostat in the summer, have sun screens, do all the energy-saving processes, and trying to stay cool enough to not be sick. No agencies can help unless you are poverty level.

APS said they will lose money due to the solar plant and people purchasing solar for their homes. Who can afford that?? Look at all the foreclosures! Too many rent, so they are NOT going to buy solar, and homeowners are just trying to pay bills not buy extras, so I do not believe what APS says. Someone must regulate them. Please help us late-fifties, low-income people, and tell them "no" to a rate increase.

Thank you,
Gail Carrell

Arizona Corporation Commission
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