

Thursday, May 26, 2011

Goodman Water Company
W-02500A-10-0382
In Opposition

ORIGINAL



Arizona Corporation Commission,
Consumer Services Section, Ref. Docket # W-02500A-10-0382
1200 West Washington
Phoenix, AZ. 85007

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MAY 27 2011

BY: _____

Dear Commissioners,

I was in attendance at your May 18th meeting at the Saddlebrook auditorium in Tucson, and I want to provide you with my opinion regarding the Goodman Water Company for the record.

My seven-year-old son and I live in the Eagle Crest Ranch subdivision. Our monthly water bills average 80 dollars for a consumption of between 2,100 to 3,500 gallons of water. I am opposed to any water rate increase proposed by the Goodman Water Company for the following reasons.

The current cost of our monthly water rate is twice the amount charged by other surrounding water companies for neighboring subdivisions with similar topography and home sizes.

Included in every monthly water bill is a \$42 "meter fee", which is charged whether we use the water or not during the month. Water should be metered for payment of usage and not for a fee. This is an illegal and unlawfull charge that must be eliminated.

Three-years-ago, when Goodman Water was awarded a 92% rate increase by the ACC, Goodman was ordered to begin charging develoment impact fees, connection fees, or hook-up-fees. This was not done, nor was the order lifted. We as water payers should not be burdened with increased water bills to cover any non-compliance to an order.

Any water company charging the public for water and reviewed by the ACC must provide a yearly audit by an unbiased third party. This has never been presented to us.

Finally, I believe the Goodman Water Company has not only been operating dishonestly, but has also been using improper business practices; therefore, I implore you to deny any rate increases for Goodman Water. Furthermore, I recommend you decrease our water rates to a more fair and equitable pricing structure.

Sincerely,

Joanne Spencer
Joanne Spencer

Arizona Corporation Commission

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