

W-20541A-11-0199

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95323

Date: 5/20/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: McKnight

Account Name: Robert McKnight

Home:

Street:

Work:

City: Show Low

CBR:

State: AZ Zip: C

is:

Utility Company: Cedar Grove Water, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPINION OPPOSED:

RE: Docket No. W-20541A-11-0199

Customer is calling to advise the Commission that he is opposed to the rate increase being requested by Cedar Grove. Customer does not understand why the Company would be asking for a \$160,000 rate increase for a \$20,000 revenue loss.

Customer would not be opposed to a more reasonable increase of 10%, but an increase of 95% is absurd.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 5/20/2011

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Arizona Corporation Commission
DOCKETED

MAY 26 2011

DOCKETED BY

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2011 MAY 26 P 12:30
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