

E-00000J-08-0314
G-00000C-08-0314

ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95392 Date: 5/25/2011

Complaint Description: 19K Decoupling - Gas & Electric
N/A Not Applicable

Complaint By: First: Terry Last: Okeson

Account Name: Terry Okeson Home:

Street: Work:

City: Maricopa CBR:

State: AZ Zip: 85139 is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

OPINION OPPOSED:

RE: E-00000J-08-0314
G-00000C-08-0314

RECEIVED
2011 MAY 26 P 12:30
AZ CORP COMMISSION
DOCKET CONTROL

Customer is opposed to the Decoupling policy approved by the Commission. Customer is very disturbed with the Commissions decision to implement such a policy as it was the Commission and Utility Companies that pushed customers into energy efficiency. Customer does not understand how the Commission could even agree with a Utility being guaranteed a certain rate of return knowing that customers are using less service which in turn would reduce the cost of doing business to the Utility Company.

Customer has spent over \$20,000 in installing a solar system so that he could avoid having to rely on obtaining electricity from a utility company and avoid the associated costs. Customer is very upset to find that the he worked so hard to earn and invested into a solar system will all be for nothing.

Customer is very opposed to the Commission's decoupling policy.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised the customer that his opinion will be docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Arizona Corporation Commission
DOCKETED

Date Completed: 5/25/2011

MAY 26 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion No. 2011 - 95392
