

W-20541A-11-0199

ORIGINAL



0000125367

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: () - - - - -

Fax: () - - - - -

Priority: Respond Within Five Days

Opinion No. 2011 95250

Date: 5/18/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gaea Last: DeMarchi

Account Name: Gaea DeMarchi Home: () - - - - -

Street: Lot 39 County Road 3204 Work: () - - - - -

City: Show Low CBR: () - - - - -

State: AZ Zip: 85901 is: () - - - - -

Utility Company: Cedar Grove Water

Division: Water

Contact Name: Mark Grapp Contact Phone: () - - - - -

Nature of Complaint:

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Customer is opposed to the proposed rate increase of 95%. Customer says a smaller increase might be OK but not 95%. Customer says most of the community do not have the extra income to be able to afford such a high rate of increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to contact the Commission on this matter and explained how she could follow this case on the Commission's website using the eDocket function.

End of Comments

Date Completed: 5/18/2011

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Arizona Corporation Commission
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MAY 19 2011

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