

W-20541A-11-0199

ORIGINAL



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ARIZONA CORPORATION COMMIS:
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95270

Date: 5/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Wanda Last: Anfinson

Account Name: Wanda Anfinson

Street:

City: Concho

State: AZ Zip: 85924

Home:

Work:

CBR:

is:

ARIZONA CORPORATION
COMMISSION
DOCKET CONTROL

2011 MAY 19 P 4: 30

RECEIVED

Utility Company: Cedar Grove Water, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No. W-20541A-11-0199

Customer received a notice from Cedar Grove Water indicating that the Company is requesting approval for a rate increase. Customer is opposed to the Company's request for this rate increase. She stated that she is on Social Security and she has not received an increase in two years.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 5/19/2011

Opinion No. 2011 - 95270

Arizona Corporation Commission

DOCKETED

MAY 19 2011

DOCKETED BY

W-20541A-11-0199

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2011 95273

Date: 5/19/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ted Last: Schultz

Account Name: Ted Schultz

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Vernon

CBR:

State: AZ Zip: 85940

is:

Utility Company: Cedar Grove Water, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer states that he is opposed to the rate increase. He is 74 years old and on Social Security. Social Security has not gotten a raise in 2 years and this increase if approved would be a hardship on him.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. W-20541A-11-0199. closed

End of Comments

Date Completed: 5/19/2011

Opinion No. 2011 - 95273