

WS-02987A-08-0180

ORIGINAL



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OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ()

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94987

Date: 5/4/2011

Complaint Description: 01Z Billing - Other
N/A Not Applicable

Complaint By: First: Anthony Last: Diaz

Account Name: Anthony Diaz Home:

Street: Work:

City: San Tan CBR:

State: AZ Zip: 85143 is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

Docket No. WS-02987A-08-0180

I will soon be paying a 40 dollar late payment fee to Johnson Utilities. Who regulates or authorizes late payment fee's with the utility companies?

Should a customer be late every month during the year Johnson Utility stands to make 440 dollars per customer and that's not including the regular monthly charges.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Filed for the record in Docket Control.

Closed

End of Comments

Date Completed: 5/9/2011

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