

W-01812A-10-0521

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95091

Date: 5/10/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Maria A. Last: Honkanen

Account Name: Maria A. Honkanen

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Bullhead City

CBR:

State: AZ Zip: 86426

is:

Utility Company: Bermuda Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

May 5, 2011

Docket # W-01812A-10-0521

Arizona Corporation Commission  
DOCKETED

MAY 11 2011

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

DOCKETED BY

RECEIVED  
2011 MAY 11 P 2:14  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Gentlemen:

We cannot continue to elevate the price of our utilities forever! These times are very hard on young people trying to raise families. Also, it is a hard time for the older generation being on set incomes. It seems to me that we should stop giving raises for our utilities now and maybe the economy will improve after a time. I am an 83 years of age widow that doesn't operate a computer. My opinion is NO RATE INCREASE at this time!

Thank you,

Marie A. Honkanen

Fort Mohave, AZ 86426

\*End of Complaint\*

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Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01812A-10-0521. closed  
\*End of Comments\*

Date Completed: 5/10/2011

Opinion No. 2011 - 95091

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