

W-02031A-10-0168
W-02327A-10-0169
W-01906A-10-0170
W-01906A-10-0171

W-02031A-10-0171
W-02327A-10-0171
W-01906A-10-0183

W-02031A-10-0184
W-02327A-10-0185

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM



Investigator: Carmen Madrid

Phone: ORIGINAL

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95076

Date: 5/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Larry Lyman Hawthorne Jr.

Account Name: Larry Lyman Hawthorne Jr.

Home: (

Street:

Work: (000) 000-0000

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is: E-Mail

Utility Company. **Eden Water Company, Inc.**

Division: Water Arizona Corporation Commission

Contact Name:

DOCKETED

Contact Phone: (

Nature of Complaint:

MAY 11 2011

RE: East Slope Water Co.
Consolidation
Docket #: W-01906A-10-0170

DOCKETED BY

RECEIVED
MAY 11 P 2:14
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

We are opposed to consolidating the 3 water companies. East Slope Water Company serves a larger customer population who are primarily working-class customers with older and more modest homes who should not be asked to subsidize the other 2 water companies whose rates are higher.

The other 2 water companies primarily serve a smaller customer population in a higher-priced-home market whose residents can more easily afford the higher price of water they have always paid, compared to East Slope Water Co.

There is nothing to prevent the 3 water companies from having mutual-aid agreements, in the event of emergencies, for example, but all 3 water companies should stand alone.

RE: East Slope Water Co.
Rate Application
Docket #: W-01906A-10-0171

We are protesting the rate increases requested by the East Slope Water Co. The requested rate increases are exorbitant. Water is essential to life, not a discretionary spending item. Please remember that:

- East Slope Water Co. already got a rate increase in the form of a surcharge of \$7.60 per customer in October 2009!
- Many East Slope customers are on fixed-income budgets or have low income jobs.
- East Slope Water co. must be required to show verifiable progress on improvements in order to justify any

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UTILITY COMPLAINT FORM

additional rate increases.

RE: East Slope Water Co.
Finance Application
Docket #: W-01906A-10-0183

As a stand alone water company, East Slope does not need anywhere near \$3,000,000.00 in long-term debt to finance repairs and improvements. Indeed, once the wells are drilled and placed in service minimal expenses are incurred for repairs and improvements.

While it is prudent to have funds available for planned projects, upgrades, new wells, etc., East Slope Water Co. should be limited in their long-term debt to a reasonable, conservative level and be required to show verifiable progress on projects as well as proactive measures to prevent a water shortage (as we had with natural gas recently – February, 2011).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/10/11 I tried to contact consumer and left a voicemail stating that his opinion had been received and will become part of the permanent docket. closed

Opinion noted and filed in Docket Nos.

W-02031A-10-0168,
W-02327A-10-0169,
W-01906A-10-0170,
W-01906A-10-0171,
W-02031A-10-0171,
W-02327A-10-0171,
W-01906A-10-0183,
W-02031A-10-0184 and
W-02327A-10-0185

End of Comments

Date Completed: 5/10/2011

Opinion No. 2011 - 95076
