

W-02391A-10-0218

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95056

Date: 5/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard Last: Hulsey

Account Name: Richard Hulsey Home: (

Street: Work:

City: Kingman CBR:

State: AZ Zip: 86409 is:

Utility Company: Cerbat Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

Docket No. W-02391A-10-0218
RE: Cerbat Water Company - OPPOSED

Arizona Corporation Commission

DOCKETED

MAY 9 2011

-----Original Message-----

From: Richard Hulsey [mailto:
Sent: Friday, May 06, 2011 3:19 PM
To: Utilities Div - Mailbox
Subject: Data from PublicCommentForm

DOCKETED BY [Signature]

RECEIVED
2011 MAY -9 P 2: 01
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Dear Arizona Corporation Commission Member,

Cerbat Water has asked for a rate increase every year since we purchased our home in 2008. After many water outages we finally discovered that Cerbat did not have a contingency plan in place in the event of an equipment failure. Several times we were supplied with borrowed water from the city of Kingman. To this day I don't know if Cerbat has a backup plan in the event their well pump fails. Therefore I cannot approve a rate increase until such time as it is proved to the Commission that they can provide water in the case of an emergency.

No rate increase unless Cerbat has an Emergency Water Supply Plan in place.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Filed for the record in Docket Control.

End of Comments

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