

W-02476A-10-0495

ORIGINAL



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 95031

Date: 5/6/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Wayne Last: Stithem

Account Name: Wayne Stithem

Home:

Street:

Work:

City: Prescott

CBR:

State: AZ Zip:

is:

RECEIVED  
2011 MAY - 9 A 9:45  
DOCKET CONTROL

Utility Company: Bradshaw Water Company, Inc.

Division: Water

Contact Name:

Contact Phone: (

Nature of Complaint:

OPINION OPPOSED TO COMMISSION STAFF RECOMMENDED RATES:

RE: Docket No. W-02476A-10-0495

Customer has become aware that Commission Staff is recommending a higher rate increase than Bradshaw Water Company is requesting. Per customer, Bradshaw Water requested a rate increase of 16 percent. Per customer, Commission Staff is recommending a rate increase almost 39 percent.

Customer is having a difficult time understanding why the Commission would want to place a larger financial burden on Bradshaw customers if Bradshaw is not asking for it. Per customer, his bill without any type of usage is already \$75.00 a month which just covers the minimum monthly charge for water & sewer service. The bill always exceeds \$100.00 even though customer is extremely conservative in usage. Customer is retired and cannot afford to pay higher rates. Customer asks the Commission to deny Staff's recommended rate increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I advised the customer that an opinion would be filed on his behalf and docketed with the Docket Control Center to be made part of the record. CLOSED

\*End of Comments\*

Arizona Corporation Commission

DOCKETED Date Completed: 5/6/2011

Opinion No. 2011 - 95031

MAY 9 2011

DOCKETED BY

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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