

W-02476A-10-0495

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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 95007

Date: 5/4/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

First:

Last:

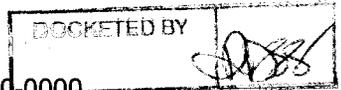
MAY 5 2011

Complaint By: Diana Dalsass

Dalsass

Account Name: Diana Dalsass

Home:



Street:

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: 86303

is:

Utility Company: Bradshaw Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

LYNX MOUNTAIN VIEW ESTATES
ARCHITECTURAL CONTROL COMMITTEE

Prescott, AZ 86303

April 23, 2011

Arizona Corporation Commission
Consumer Services Section
Attn: Ms. Carman Madrid
1200 W. Washington St.
Phoenix, AZ 86303

Dear Ms. Madrid:

On Monday this week you spoke to Mr. Wesley Winfree, Treasurer of the Lynx Mountain View Estates Architectural Control Committee (ACC). The ACC is the sole organization representing our community's interests, as we do not have a HOA.

As Mr. Winfree discussed with you, the residents of our community have received a notification from our water provider, Bradshaw Water Company (BWC), that their request for an adjustment in rates has been examined by yourselves and that you are recommending rates to the Commissioners that are higher than those requested.

We understand that BWC must increase their rates in order to reach and maintain a level of profitability that will allow them to continue to provide their customers with an adequate supply of high quality water. However, the Commodity Charges for 4,000 or more gallons would seem to be excessive. Indeed, our residents with large families, horses and/or gardens are going to be faced with monthly water bills two or more times what they have

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been paying. Given the state of the economy and its adverse effect on many of our residents, an increase of this magnitude seems ill advised at this time and would also place a hardship on many homeowners within our community, particularly as a good percentage of these are retired and living on fixed incomes.

We would be most appreciative if you would ensure that the Commissioners receive this letter as they enter their decision making process. Further, please advise us of any additional action or information we can provide to influence their final decision in this matter.

Sincerely,

Diana Dalsass, Chairperson

CC: Bradshaw Water Company
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/4/11 Left a voicemail for consumer that Opinion had been received and would be filed in the permanent file in docket No. W-02476A-10-0495. closed
End of Comments

Date Completed: 5/4/2011

Opinion No. 2011 - 95007
