

ORIGINAL



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ARIZONA CORPORATION COMMIS:  
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94786

Date: 4/25/2011

Complaint Description: 19K Decoupling - Gas & Electric  
19E Other - Non-Jurisdictional

First:

Last:

Complaint By: Howard

Cook

Account Name: Howard Cook

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Peoria

CBR:

State: AZ Zip: 85345

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

4/25 -- Mr. Cook called with following opinion:

He is against decoupling; seems very unfair. He does all he can (keeps temp at 88 degrees in summer!) to conserve and yet prices continue to go up. At end of call he stated he was SRP customer. Still wants his opinion recorded.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

OPINION DOCKETED in Dockets #E-00000J-08-0314 and #G-00000C-08-0314

\*\*\*\*\*CLOSED\*\*\*\*\*

\*End of Comments\*

Date Completed: 4/25/2011

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Arizona Corporation Commission  
DOCKETED

APR 25 2011

DOCKETED BY [Signature]

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