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1550 W. Deer Valley Road  
Phoenix, Arizona 85027  
www.cox.com

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Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Re: Cox Arizona Telcom, L.L.C. ("Cox") Amended Tariff Revisions  
Docket Number T-03471A-10-0498

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange tariffs, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange tariff are as follows:

Revised Pages	Description of Change
2, 3, 4 & 5	Revise Check Sheets.
38, 48, 60, 61, 62, 62.1, 62.2, 91, 92.0.3, 93, 95 & 99	Add/Revise Max rates

Cox respectfully requests that these revisions become effective upon staff's review and ACC approval.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,  
  
Mark A. DiNunzio  
Director, AZ Regulatory Affairs  
(623) 328-3252

Attachment  
cc: Martin Corcoran



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

**CHECK SHEET**

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
Title Page	2 <sup>ND</sup> Revised	16	2 <sup>ND</sup> Revised
2*	76 <sup>TH</sup> Revised	17	Original
3*	27 <sup>TH</sup> Revised	18	2 <sup>ND</sup> Revised
4*	40 <sup>TH</sup> Revised	19	1 <sup>ST</sup> Revised
5*	44 <sup>TH</sup> Revised	20	1 <sup>ST</sup> Revised
6	3 <sup>RD</sup> Revised	21	1 <sup>ST</sup> Revised
7	3 <sup>RD</sup> Revised	22	Original
8	Original	23	Original
9	Original	24	Original
10	1 <sup>ST</sup> Revised	25	1 <sup>ST</sup> Revised
11	2 <sup>ND</sup> Revised	26	Original
12	1 <sup>ST</sup> Revised	27	2 <sup>ND</sup> Revised
13	Original	28	Original
14	4 <sup>TH</sup> Revised	29	4 <sup>TH</sup> Revised
15	3 <sup>RD</sup> Revised	29.1	1 <sup>ST</sup> Revised
		30	3 <sup>RD</sup> Revised

(\*) Denotes new or revised page.

## CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
31	Third Revised	46	Second Revised
32	Second Revised	47	First Revised
33	Original	47.1	First Revised
34	First Revised	47.2	First Revised
35	Original	48*	Third Revised
36	First Revised	49	Original
37	Original	50	Second Revised
38*	Fourth Revised	51	Third Revised
39	Second Revised	51.1	Original
39.1	First Revised	52	Original
39.2	Original	53	First Revised
39.3	Original	54	Second Revised
39.4	Original	55	Original
39.5	Original	56	First Revised
40	First Revised	57	First Revised
41	Second Revised	58	Third Revised
42	First Revised	59	Third Revised
43	First Revised	59.0.1	Original
44	First Revised	59.1	Fourth Revised
45	First Revised	60*	Thirteenth Revised

(\*) Denotes new or revised page.

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
61*	10 <sup>TH</sup> Revised	81.1	First Revised
62*	11 <sup>TH</sup> Revised	81.2	First Revised
62.1*	7 <sup>TH</sup> Revised	81.3	First Revised
62.2*	8 <sup>TH</sup> Revised	81.4	First Revised
62.3	6 <sup>TH</sup> Revised	81.5	First Revised
63	6 <sup>TH</sup> Revised	81.6	First Revised
64	2 <sup>ND</sup> Revised	81.7	First Revised
65	First Revised	81.8	2 <sup>ND</sup> Revised
66	Second Revised	82	3 <sup>RD</sup> Revised
67	2 <sup>ND</sup> Revised	83	2 <sup>ND</sup> Revised
68	1 <sup>ST</sup> Revised	84	2 <sup>ND</sup> Revised
69	Original	85	3 <sup>RD</sup> Revised
70	2 <sup>ND</sup> Revised	86	1 <sup>ST</sup> Revised
71	2 <sup>ND</sup> Revised	87	1 <sup>ST</sup> Revised
72	2 <sup>ND</sup> Revised	88	1 <sup>ST</sup> Revised
73	2 <sup>ND</sup> Revised	89	1 <sup>ST</sup> Revised
74	2 <sup>ND</sup> Revised	90	2 <sup>ND</sup> Revised
75	2 <sup>ND</sup> Revised		
76	2 <sup>ND</sup> Revised		
77	2 <sup>ND</sup> Revised		
78	2 <sup>ND</sup> Revised		
79	2 <sup>ND</sup> Revised		
80	2 <sup>ND</sup> Revised		
81	2 <sup>ND</sup> Revised		

(\*) Denotes new or revised page.

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Issued By: Martin Corcoran  
Director, Tariff Development  
Cox Communications, Inc.  
1400 Lake Hearn Drive,  
Atlanta, GA 30319

**LOCAL EXCHANGE SERVICE**

**CHECK SHEET**

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<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
91*	6 <sup>th</sup> Revised	92.19	1 <sup>ST</sup> Revised	120	Original
92	8 <sup>TH</sup> Revised	92.20	1 <sup>ST</sup> Revised	121	Original
92.0.1	3 <sup>RD</sup> Revised	92.21	1 <sup>ST</sup> Revised	122	Original
92.0.2	2 <sup>ND</sup> Revised	92.22	2 <sup>ND</sup> Revised	123	Original
92.0.2.1	Original	92.23	1 <sup>ST</sup> Revised	124	Original
92.0.2.2	Original	93*	4 <sup>TH</sup> Revised	125	Original
92.0.3*	5 <sup>TH</sup> Revised	94	2 <sup>ND</sup> Revised	126	Original
92.0.4	3 <sup>RD</sup> Revised	95*	2 <sup>ND</sup> Revised	127	Original
92.0.5	3 <sup>RD</sup> Revised	96	1 <sup>ST</sup> Revised	128	Original
92.0.6	4 <sup>TH</sup> Revised	97	1 <sup>ST</sup> Revised	129	Original
92.0.7	1 <sup>ST</sup> Revised	98	1 <sup>ST</sup> Revised	130	Original
92.0.8	1 <sup>ST</sup> Revised	99*	5 <sup>TH</sup> Revised	131	Original
92.0.9	1 <sup>ST</sup> Revised	100	Original	132	Original
92.0.9.1	Original	101	1 <sup>ST</sup> Revised	133	Original
92.0.9.2	Original	102	2 <sup>ND</sup> Revised	134	Original
92.0.10	Original	102.0.1	4 <sup>TH</sup> Revised	135	Original
92.0.11	Original	102.1	3 <sup>RD</sup> Revised	136	Original
92.0.12	Original	102.2	Original	137	Original
92.1	1 <sup>ST</sup> Revised	103	2 <sup>ND</sup> Revised	138	1 <sup>ST</sup> Revised
92.2	1 <sup>ST</sup> Revised	104	1 <sup>ST</sup> Revised	139	Original
92.3	1 <sup>ST</sup> Revised	105	1 <sup>ST</sup> Revised	140	Original
92.4	1 <sup>ST</sup> Revised	105.1	1 <sup>ST</sup> Revised	141	Original
92.5	1 <sup>ST</sup> Revised	106	3 <sup>RD</sup> Revised	142	Original
92.6	1 <sup>ST</sup> Revised	107	4 <sup>TH</sup> Revised	143	Original
92.7	1 <sup>ST</sup> Revised	107.1	Original	144	Original
92.8	3 <sup>RD</sup> Revised	108	Original	145	Original
92.9	6 <sup>TH</sup> Revised	109	1 <sup>ST</sup> Revised	146	Original
92.10	3 <sup>RD</sup> Revised	110	Original	147	Original
92.11	3 <sup>RD</sup> Revised	111	4 <sup>TH</sup> Revised	148	Original
92.12	4 <sup>TH</sup> Revised	112	4 <sup>TH</sup> Revised	149	Original
92.12.1	1 <sup>ST</sup> Revised	113	3 <sup>RD</sup> Revised	150	Original
92.13	1 <sup>ST</sup> Revised	114	4 <sup>TH</sup> Revised	151	Original
92.14	1 <sup>ST</sup> Revised	115	3 <sup>RD</sup> Revised	152	Original
92.15	1 <sup>ST</sup> Revised	116	3 <sup>RD</sup> Revised	153	Original
92.16	2 <sup>ND</sup> Revised	117	4 <sup>TH</sup> Revised	154	Original
92.17	2 <sup>ND</sup> Revised	118	1 <sup>ST</sup> Revised	155	Original
92.18	1 <sup>ST</sup> Revised	119	1 <sup>ST</sup> Revised		

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 1400 Lake Hearn Drive,  
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LOCAL EXCHANGE SERVICE

SECTION 2 - Regulations, cont'd.

2.5 Payment Arrangements, cont'd.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

1. All service, installation, monthly Recurring Charges and Non Recurring Charges are due and payable upon receipt.
2. The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Charges based on measured or message usage will be included on the next invoice rendered following the end of the billing period in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
3. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
4. Amounts not paid within 18 days after the date of invoice are considered past due. If the entire balance is not paid by the due date, a late payment charge of 1.5% per month will be assessed on the unpaid balance.
5. Payments presented for services or equipment, and subsequently returned to the Company by the Customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur a nonrecurring charge of \$25.00 per item, **with a max rate of \$35.**

(N)

A Customer will be placed on a "cash only" basis upon receipt of two (2) returned payments within a twelve (12) month period of time. "Cash only" is herein defined as Cashier's Checks, U.S. currency, or money orders.

Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of a Customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

6. For Customers provisioned under a term agreement and service is terminated prior to the expiration of the term commitment, Early Termination Charges will apply. Early Termination Charges are due and payable effective as of the termination date. For details, see Section 2.7.

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LOCAL EXCHANGE SERVICE

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SECTION 2 - Regulations, cont'd.

2.6 Allowances for Interruptions of Service

2.6.1 Credit for interruptions: Unless otherwise specified, when the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the Monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the Monthly Recurring Charges specified herein for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

The Company may provide products or services up to a \$25 value **(max rate \$50)** as a gesture of goodwill whenever the Company deems it appropriate to compensate a Residential Customer for Customer's inconvenience. (N)  
(N)

In the first 12 months after installation, if a Residential Customer is not completely satisfied with Cox Telephone Service, the Company will refund the first month's Monthly Recurring Charges on the Primary Line, excluding local toll and long distance charges. Additionally, Company offers an On Time Guarantee to its Customers that guarantees if a Cox technician or agent does not arrive within the prearranged four hour service window for an installation or service call, Company will credit the Customer's account \$20.00 on the next bill cycle.

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1.2 Local Exchange Service, cont'd.**

**2. Local Line, Rates and Charges**

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.2.2.(a) and 3.1.2.2.(b) respectively.

(a) Non-Recurring Charge	Residential		Business		Home Office		
	Current	Max	Current <sup>β</sup>	Max	Current	Max	
Line Connection Charge <sup>1</sup> per line			\$45.00	\$50.00	\$45.00	\$50.00	
Lines 1-8 <sup>3</sup> when bundled	\$19.95	\$40.00					(N)
Reconnect	\$ 9.95	<b>\$20.00</b>					(N)
FastConnect <sup>ϕ</sup> when bundled	\$20.00	\$40.00					
Transfer of Service <sup>Δ</sup>	\$19.95	\$40.00					
Premium Service Connect <sup>ψ</sup>	\$19.95	\$40.00					
Seasonal Service	\$14.95	\$40.00	\$25.00	\$25.00			
Account Changes (per number after initial per billing record change)	\$0.00	\$15.00	\$25.00	\$25.00	\$20.00	\$20.00	(I)
PIC-2 Change (per line - initial set-up) after initial set-up*	\$10.00	\$15.00 (I)	\$20.00	\$20.00	\$20.00	\$20.00	(I)
		N/C	N/C		N/C	N/C	
	\$5.00	\$7.00 (I)	\$5.00	\$5.00	\$5.00	\$5.00	(I)
Line Restoral Charge (per line)	\$ 0.00	\$0.00	\$25.00	\$25.00	\$25.00	\$25.00	

- Waive PIC change charge if Cox Long Distance is selected.

<sup>1</sup> A reduced charge of one-half the non-recurring rate is available for the initial connection of service for those eligible under Link Up America Assistance Plan. (See Section 6.1)

<sup>β</sup> New Cox Customers who port their numbers to Cox from another carrier will have the Business Cox Connection Charge (as stated above) waived. Customers adding new lines in addition to their ported lines (non-ported lines) will be subject to the tariffed installation rate.

<sup>3</sup> Line connection charge for the initial establishment of service includes connection of up to four lines per account. Each line thereafter will be charged the current rate as set forth above.

<sup>ϕ</sup> FastConnect is an optional Line Connection service offered in situations where the customer need not be at home to complete the service installation.

<sup>Δ</sup> Transfer of Service is a relocation of service within the Cox service area.

<sup>ψ</sup> Premium Service install is offered to customers that subscribe to an access line, the Solutions Package and an optional LD call plan with an associated monthly recurring charge.

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line, Rates and Charges, cont'd.**

**(a) Monthly Recurring Charges**

**Residential Rates:**

<b>Local Access Line Flat-Rate Service</b>	<b>Current Rate</b>	<b>Maximum Rate</b>	
<b>Standard Service</b>	\$13.00	\$15.00 (I)	
Additional lines	\$13.00	\$15.00 (I)	
<b>Combination Service</b>	\$11.75	\$15.00 (I)	
Second line	\$11.75	\$15.00 (I)	
Additional lines	\$11.75	\$15.00 (I)	
<b>Seasonal Service<sup>β</sup></b>	\$8.50	\$10.00	
<b>Simply Three Package<sup>◇</sup></b>	\$19.95	\$26.95	

<sup>β</sup> For description of Seasonal Service, see Section 7.2, page 106.

<sup>◇</sup> Simply Three Package consists of an access line, Call Waiting ID and Voice Mail.

**LOCAL EXCHANGE SERVICE**  
**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.2.2 Local Line, Rates and Charges, cont'd**

(c.1) Residential Calling Features (per-line equipped)	Monthly Rate	Monthly Max Rate	Per Use <sup>1</sup>	Max Rate	NRC <sup>2</sup>	Max Rate
<b>Basic Calling Features</b>						
Anonymous Call Rejection*	Free	\$0.00			N/C	
Busy Line Redial*	2.75	<b>4.00 (I)</b>	0.75	<b>\$3.00 (N)</b>	10.00	<b>15.00 (N)</b>
Call Forwarding*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Forwarding - Busy*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Forwarding - Don't Answer*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Forwarding - Remote Access	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Return*	2.75	<b>4.00 (I)</b>	0.75	<b>\$3.00 (N)</b>	10.00	<b>15.00 (N)</b>
Distinctive Ringing	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Long Distance Alert*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Priority Ring*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Selective Call Acceptance*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Selective Call Forwarding*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Selective Call Rejection*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Speed Calling - 8*	2.75	<b>4.00 (I)</b>			10.00	<b>15.00 (N)</b>
Three-Way Calling*	2.75	<b>4.00 (I)</b>	0.75	<b>\$3.00 (N)</b>	10.00	<b>15.00 (N)</b>
Toll Restriction <sup>3</sup>	2.75	<b>4.00 (I)</b>			N/C	
<b>Custom Calling Features</b>						
Caller ID*	5.95	<b>10.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Waiting*	4.95	<b>10.00 (I)</b>			10.00	<b>15.00 (N)</b>
Call Waiting ID*	7.95	<b>15.00 (I)</b>			10.00	<b>15.00 (N)</b>
Privacy Control	3.95	4.00			10.00	10.00
<b>Feature Packages</b>						
Solution Package	14.95	<b>20.00 (I)</b>			10.00	<b>15.00 (N)</b>
<b>Miscellaneous Features</b>						
Remote Call Forwarding	17.00	17.00			30.00	30.00
Call Trace - per use	N/A	N/A	2.75	<b>\$15.00 (N)</b>	N/C	

<sup>1</sup> Per Use charges will not exceed the charges for seven uses per billing period.

<sup>2</sup> Only one Non-Recurring charge will apply when a Customer purchases more than one feature in a single order. For Calling Features connected during initial service installation, the Non-Recurring Charge will be waived.

\* Denotes features included with the Solution Package.

<sup>3</sup> For a description of Toll Restriction, see section 7.1, page 110.

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**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1.2 Local Exchange Service, cont'd.**

**2. Local Line, Rates and Charges, cont'd**

**C.2 Connection Packages**

**1. Cox Connection-60<sup>(sm)</sup> Package<sup>=</sup>**

Where facilities and operating conditions permit, the Connection Packages will be offered to Residential Customers. The Cox Connection-60 Package is a bundled package of direct-dial local and long distance telephone services. The package includes a local access line, the Solution feature package, 60 minutes of long distance service, and the Simply Five Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package.

1. One (1) Local Access Line,
2. Solutions feature package,
3. 60 minutes of long distance service, and
4. Simply Five Savings Plan, five cents per minute long distance calling plan.

	<u>Current</u>	<u>Max Rate</u>	
Monthly Recurring Charge:	\$29.95	\$34.99 (N)	(T)
Non-Recurring Charge <sup>H</sup>			(N)

**2. Reserved for future use.**

<sup>=</sup> Service is limited to one (1) Connection Package per account.

<sup>H</sup> Non-Recurring Line Connection Charges as specified in Section 3.1.2.2(a) apply for initial service establishment, additional lines and transfers of service. Non-Recurring Account Change Charges as specified in Section 3.1.2.2(a) apply to Customers upgrading to Connection-60 or Connection-90 Packages on existing Local Access Lines.

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**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1.2 Local Exchange Service, cont'd.**

**2. Local Line, Rates and Charges, cont'd**

**C.2 Connection Packages, cont'd.**

**3. Cox Unlimited Connection<sup>(sm)</sup> Package**

**General**

Where facilities exist and operating conditions permit, the Cox Unlimited Connection<sup>(sm)</sup> Package will be offered to Residential Customers. The package is a bundled of local and long distance telephone services. An eligibility condition of the package requires that the Customer select Cox LD for both PIC and LPIC elections. The following services are included in the package:

1. A local access line,
2. The Solution Feature Package,
3. Unlimited residential minutes of direct dial long distance service, and
4. Voice Mail, optional.

**Terms and Conditions**

1. The Cox Unlimited Connection<sup>(sm)</sup> Package Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
2. Cox Unlimited Connection<sup>(sm)</sup> does not permit the Customer to place business calls.
3. International toll calls are not included with this package.
4. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis and will be provisioned only on the Primary Line. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multi-party chat lines, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

**Rates and Charges**

Monthly Recurring Charge  
Non-Recurring Charge<sup>H</sup>

**Current**

\$39.95

**Maximum**

\$44.99 (I)

(I)

<sup>H</sup> Non-Recurring Line Connection Charges as specified in Section 3.1.2.2(a) apply for initial service establishment, additional lines and transfers of service.

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Message Telecommunications Service (MTS), cont'd.**

**3. Residential and Business Rates**

Cox will charge the following rate(s) without regard to mileage as follows:

	<u>Day</u>	<u>Evening</u>	<u>Night</u>
<u>Direct Dialed:</u>			
Residential Rate			
per Minute	\$0.10	\$0.10	\$0.10
Max Rate	<b>\$0.40 (N)</b>	<b>\$0.40 (N)</b>	<b>\$0.40 (N)</b>
Business Rate			
per 6-second			
increment	\$0.01	\$0.01	\$0.01
Max Rate	<b>\$0.04 (N)</b>	<b>\$0.04 (N)</b>	<b>\$0.04 (N)</b>
<u>Operator Assisted Calls:</u>			
Rate per Minute	\$0.25	\$0.25	\$0.25
<u>Calling Card:</u>			
Residential			
Rate per Minute	\$0.45	\$0.45	\$0.45
Maximum per minute	\$0.55	\$0.55	\$0.55
Business Rate			
Current per minute	\$0.20	\$0.20	\$0.20
Maximum per minute	\$0.25	\$0.25	\$0.25

**4. Time Periods Defined**

Day: 8:00 a.m. to, but not including, 5:00 p.m. - M - F  
Evening: 5:00 p.m. to, but not including, 11:00 p.m. - M - F  
Night: 11:00 p.m. to, but not including, 8:00 a.m. - M - F  
All day Saturday, Sunday and Holidays.

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LOCAL EXCHANGE SERVICE

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SECTION 3 - Service Descriptions, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.6 Message Telecommunications Service (MTS), cont'd.

6. Optional Calling Plans, cont'd.

**Cox U.S. 250 Savings Plan**

This optional residential long distance calling plan provides Cox Customers a competitively priced alternative for moderate users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$15.00, which includes up to 250 minutes of intrastate and interstate usage. Additional minutes over the included 250 will be assessed \$0.07 per minute all day, everyday on direct dialed calls.

**Cox U.S. 500 Savings Plan**

This optional residential long distance calling plan provides Cox Customers a competitively priced alternative for substantial users of long distance service. The optional calling plan is available to new and existing customers who select Cox Local and Cox Long Distance, both PIC and LPIC. The plan includes calls to all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The plan has a monthly recurring charge of \$25.00, which includes up to 500 minutes of intrastate and interstate usage. Additional minutes over the included 500 will be assessed \$0.05 per minute all day, everyday on direct dialed calls.

**Cox Online LD Plan**

The Cox Online LD Plan includes local toll (intrastate) calls if Cox Long Distance Service is selected as the service provider for local toll service. Customer must subscribe to Cox Digital Telephone service and this optional calling plan through the Cox online website to be eligible for subscription to the Online LD Plan. There is no monthly recurring charge for this plan. A per minute rate of 10 cents, **with a max rate of \$0.40**, applies to direct dialed local toll usage. Additional charges apply for international, Calling Card, Directory Assistance, or Operator Services calls. Calls are billed in whole minute increments. Taxes, fees and other charges, including Universal Service Fund, apply to the usage charges assessed on this plan.

(N)  
(N)

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.2 Directory Assistance with Call Completion**

A Customer may obtain Directory Assistance with Call Completion in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Additionally, the Customer may request movie and theater information as well as telephone numbers.

3.2.1 Each call to Directory Assistance will be charged as follows:

	<u>Current</u>	<u>Maximum</u>	
Per Call	\$1.99	\$5.00 (I)	(I)

The Customer may request a maximum of three telephone numbers per call.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.3 Exemptions

Directory Assistance charges will not apply to calls originating from the following:

1. The Primary Line where a disabled person presently and normally resides, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.
2. A business or Home Office account which is solely owned and operated by a disabled person, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.

The Company will also consider, on a case by case basis, persons who have been certified as having a significant mentally related health impairment. The Customer will be responsible for obtaining the Exemption From Directory Assistance Charges form from the Company, as well as properly filling out the form for self, and, in the case of a residential account, any authorized user in the account who is disabled. The form must be signed by a competent authority including a doctor of medicine, ophthalmologist, optometrist, registered nurse, therapist or a staff member of a hospital, institution or public agency, who will verify the physical disability and qualification for exemption status. A qualified person to certify illiteracy includes teachers, social workers, or professional staff of literacy agencies, social services agencies or community service centers (including literacy volunteers). The eligibility certificate for disability is subject to any reasonable verification by the Company.

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LOCAL EXCHANGE SERVICE

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SECTION 3 - Service Descriptions, cont'd.

3.3 Operator Assistance, cont'd.

3.3.1 **Operator Assisted Surcharges:** The following surcharges will be applied on a per call basis.

	<u>Current</u>	<u>Max Rate</u>
Third Number Billing (Operator Dialed)	\$2.00	\$10.00 (N)
Third Number Billing (Customer Dialed)	\$2.00	\$10.00 (N)
Calling Card (Operator Dialed)	\$2.00	\$10.00 (N)
Collect Calling (Operator Dialed)	\$2.00	\$10.00 (N)
Collect Calling (Customer Dialed)	\$2.00	\$10.00 (N)
Person to Person (Operator Dialed)	\$4.00	\$10.00 (N)
Person to Person (Customer Dialed)	\$4.00	\$10.00 (N)
Station to Station (Operator Dialed)	\$2.00	\$10.00 (N)
General Assistance	N/C	

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.4 Directory Listings, cont'd.**

**3.4.5 (cont'd)**

4. **Non-Directory Listed:** A non-directory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such Listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.6.

**3.4.6 Directory Listings Rates**

	<u>Residential</u>				<u>Business</u>			
	<u>Monthly</u>		<u>NRC</u>		<u>Monthly</u>		<u>NRC</u>	
	<u>Curr</u>	<u>Max</u>	<u>Curr</u>	<u>Max</u>	<u>Curr</u>	<u>Max</u>	<u>Curr</u>	<u>Max</u>
Primary Listing	N/C	N/C	N/C	N/C	N/C	N/A	N/A	N/A
Add'l/Foreign List	\$2.00	5.00(I)	\$5.00	\$10.00(N)	\$2.95	\$5.00	\$20.00	\$20.00(N)
Non-Published	\$2.00	5.00(I)	\$5.00	\$10.00(N)	\$2.00	\$5.00	\$20.00	\$20.00(N)
Unlisted	\$2.00	5.00(I)	\$5.00	\$10.00(N)	\$2.00	\$5.00	\$20.00	\$20.00(N)
Change Listing	N/A	N/A	\$5.00	\$10.00(N)	N/A	N/A	\$20.00	\$20.00(N)