

W-02476A-10.0495

ORIGINAL



ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94631

Date: 4/18/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Melvin L. Last: Stauffer

Account Name: Melvin L. Stauffer

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Prescott

CBR: [REDACTED]

State: AZ Zip: 86303

is:

Utility Company: Bradshaw Water Company, Inc.

Division: Water

Contact Name: Don Bohler

Contact Phone: [REDACTED]

Nature of Complaint:

4/18--rec'd following opinion:

I am writing to complain about the amount you authorized to Bradshaw Water Company in Prescott. This is the third time you have raised our rates since we have moved here. It is outrageous that you would give Bradshaw more than what they asked for. It is outrageous that we sometimes pay more for our water than electric. Electric costs a lot to produce with the price of fuel and all Bradshaw needs to learn how to manage their company better so that they won't need these big price increases. We will pass this information on to our senators.

Melvin Stauffer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/18 -- OPINION DOCKETED in Docket W-02476A-10-0495
End of Comments

CLOSED

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Date Completed: 4/18/2011

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Arizona Corporation Commission

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