

G 01551A-10-0458

ORIGINAL



0000124528

ARIZONA CORPORATION COMMIS:  
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2011 - 94472 Date: 4/12/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Nancy Last: Anderson

Account Name: Nancy Anderson Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Florence CBR: [REDACTED]

State: AZ Zip: 85232 is: [REDACTED]

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Nancy Anderson [mailto:[REDACTED]]  
Sent: Tuesday, April 12, 2011 3:36 PM  
To: Bradley Morton  
Subject: SWG rate increase, "decoupling"

Arizona Corporation Commission

DOCKETED

APR 13 2011

RECEIVED  
2011 APR 13 PM 3:56  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Dear Mr. Morton,

DOCKETED BY [Signature]

Thank you for helping me this afternoon.

My name is Nancy Anderson, [REDACTED]  
DOCKET # G-01551A-10-0458.

SWG has filed for a permanent increase. I would like to see that they do not get their increase. I live at Anthem in Florence and see the for sales signs going up, people renting their homes, and when I am at work, which is Homecare, I see people struggling to pay their bills. Please consider if this increase will benefit all concerned. Thank you.

re decoupling. If this is about utility companies making money while snowbirds are not living in their homes and the utility company is not making the same amount of money year round, please consider the residents of Arizona who work and live year round in Arizona. Please do not penalize the year round residents. Thank you.

I work as a caregiver and visit people who have disabilities, are terminally ill or need help occassionally. These people are all ages and their whole family (husband, wives, children) not only watch as their family member slowly deteriorates and finally dies, or go to the hospital on a regular basis because of complications, but they also suffer the consequences of the cost of healthcare, medicine, utilities shut off so a house payment can be made. It's difficult to understand that we let our neighbors go the road alone sometimes. Please weigh the importance of the increase and need of the company versus the needs of families. Thank you for your time.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Nancy Anderson  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed  
\*End of Comments\*

Date Completed: 4/12/2011

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