

E-00000J-08-0314  
G-00000C-08-0314

ORIGINAL



0000124452

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

94366

Date: 4/8/2011

Complaint Description:

08A Rate Case Items - Opposed

09Z Rates/Tariffs - Other

First:

Last:

Complaint By:

Alfred & Anna Mae

Cleveringa

Account Name:

Alfred & Anna Mae Cleveringa

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Lake Havasu City

CBR:

State:

AZ Zip: 00000

is:

Utility Company:

Miscellaneous ACC Questions

Division:

Misc.

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*DECOUPLING\*\*

Consumer states that she received the AARP Newsletter asking members to contact the ACC and voice their opinion against the Decoupling matter. She states that they are on Social Security and they have not received any increases and cannot afford additional costs. This couple is over 83 years of age. She is against any increases.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in E-00000J-08-0314 and G-00000C-08-0314. closed

\*End of Comments\*

Date Completed: 4/8/2011

Opinion No. 2011 - 94366

Arizona Corporation Commission

DOCKETED

APR 11 2011

DOCKETED BY

2011 APR 11 11:11 AM

RECEIVED