

G-00000C-08-0314
E-00000J-08-0314

ORIGINAL



0000124413

ARIZONA CORPORATION COMMIS:

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94321

Date: 4/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Constance

Kramer

Account Name: Constance Kramer

Home

Street:

Work:

City: Prescott Valley

CBR:

State: AZ Zip: :

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name:

Contact Phone:

Nature of Complaint:

RE: Docket No's: G-00000C-08-0314
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Customer states that she read an article in an AARP news letter stating that the ACC had adopted a policy where consumers would pay more for utility services even if they used less. Customer further states that because she is ecology minded and uses far less energy than many customers, she should be rewarded for her conservation and not punished. Customer is opposed to Decoupling and hopes the Commission will deny this proposal.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I advised the customer that her opinion would be docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 4/7/2011

Opinion No. 2011 - 94321

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2011 APR - 8 4 10 52

RECEIVED

Arizona Corporation Commission

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