

E-00000J-08-0314
G-00000C-08-0314

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 94316 Date: 4/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Rob Last: Findlay

Account Name: Rob Findlay Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown Contact Phone: (000) 000-0000

Nature of Complaint:

Consumer states that he read an article in the AARP news letter stating tha the ACC had adopted a policy to where consumers would pay more for utility services even if they used less. He is opposed to this and states that it is not right to have to pay more no matter how little you use.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I explained that his opinion would be noted and filed in the proper docket. closed

Filed in Docket No. E-00000J-08-0314.
End of Comments

Date Completed: 4/7/2011

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission

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