

SW-04210A-10-0392

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94282

Date: 4/6/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gene & Mary Last: Hinz

Account Name: Gene & Mary Hinz Home: [REDACTED]

Street: [REDACTED] Work:

City: Wellton CBR:

State: AZ Zip: 85356 is:

Utility Company: The Links at Coyote Wash Utilities, LLC

Division: Sewer/Water

Contact Name: Glen Curtis Contact Phone: (928) 726-5920

Nature of Complaint:

rec'd 4/4/11-- *****THIS OPINION DOCKETED IN #SW-04210A-10-0392; see file 94283 for complaint****

Dear Sirs:

We received a letter stating that the Links at Coyote Wash that operates our sewer system here in Wellton, AZ wishes to have the Utilities Commission allow them to raise our per monthly fees from \$30.00 to \$41.60 per month. This is a 38.7% increase!! We are senior citizens on a fixed income that are here for only six months/year. We now pay the \$30.00 each month of the year whether we are here or not. This already seems a little steep even before the increase. Also we'd like to have them get rid of the odor of sewage we experience as the system works. Please consider al these factors before making a decision.

Gene & Mary Hinz
End of Complaint

Arizona Corporation Commission
DOCKETED

APR - 7 2011

Utilities' Response:

Investigator's Comments and Disposition:

4/6/11: Docketed the file in SW-04210-10-0392. Please see complaint #94283 also.
End of Comments

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 4/6/2011

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