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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94126

Date: 3/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Ronald & Susan Harris

Account Name: Ronald & Susan Harris Home: (928) 636-7234

Street: 2681 Alec Place Work: (000) 000-0000

City: Chino Valley CBR: 818-926-0968

State: AZ Zip: 86323 is: Cellular

Utility Company: Appaloosa Water Company

Division: Water

Contact Name: Joe Cordovana Contact Phone: (928) 237-6128

Nature of Complaint:

3/29 -- *****FILED THIS AS COMPLAINT ALSO*****

The increase requested is exorbitant and unjustified. The Arizona Corporation Commission should investigate Mr. Cordovana and his \$141,000 loan from the Company.

The arsenic issue requires a full-fledged inquiry/investigation by the Commission and/or other appropriate authorities. How can the commission allow AWC to continue to charge for and supply toxic and unusable water to its customers?

A full-scale investigation of Cordovana and the AWC is required before ANY increase is allowed. Customers should not be charged for non-potable water nor must ANY increase in rates be allowed without a full investigation of AWC and Cordovano.

R. Harris
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/29 -- will docket this in file # W-03443A-11-0040. CLOSED

End of Comments

Arizona Corporation Commission

DOCKETED Date Completed: 3/29/2011

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MAR 29 2011

DOCKETED BY [Signature]

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