

G-01551A-10-0458



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ORIGINAL

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 94004

Date: 3/24/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Mark Last: Lubeck

Account Name: Mark Lubeck Home: (000) 000-0000  
Street: 1887 Oliver Drive Work: (000) 000-0000  
City: Bullhead City CBR:  
State: AZ Zip: 86442 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Cody McDermott

Contact Phone: (602) 216-8606

Nature of Complaint:

Letter sent to ACC 3/9:

I protest a rate increase. I can't afford that.

I can't afford a phone.

I ask for a lower rate instead.

You people are rich enough.

I may go without if my budget gets worse.

I am 100% disabled.

Thank you.

Mark Lubeck  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/14--not sure which company customer was referencing. Wrote him quick note asking him.

3/24--rec'd note from customer telling me he was referring to SWG. Filed his opinion in docket # G-01551A-10-0320.

\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

MAR 28 2011

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2011 MAR 28 A 11:45

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Date Completed: 3/24/2011

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