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AZ Corporation Commission
Docket Control Center
1200 W. Washington St.
Phoenix, AZ. 85007

March 14, 2011

Re: Utilities Response to Opinion No. 2011 - 93416
Docket No. W-03912A-11-0014

Dear Sirs,

Our response to Petition opinion is that we're not asking for \$6.51 per 1000 gallons and whomever is a signer of this petition (Mr. Martinez wouldn't submit the signitures to us because he couldn't read them) could very well not be a customer of this water company as has happened before by Mr. Jack Huff's employee Jerry Sparks who is now in prison. As for the repairs that Double F Contractors, R&R Electric did was paid for by Mr. Bales and was eventually reimbursed by an insurance company but was never put in the application as an ADDITION to the company and in no way was paid for or put off to the cutomers of Sunizona Water. Who are these people the power equipment that the water company has was purchased by Mr. Bales and given to the water company, what he does with his equipment is *his business not the customers of the water company*. Mr. Bales does not harass the physically weaker customers, this is outrageous, the sheriff has been called out twice in the last 4 years at the request of Mr. Bales both times against Mr. Jack Huff and Mr. Dan Greene and restraining orders were approved by the courts in favor of Mr. Bales. In fact Mr. Bales can charge a deposit of 2 ½ times the highest bill of the previous 12 months, in the case of Mr. Greene it's a commercial plaza where the highest bill in the previous 12 months was over \$300.00 which would of entitled Sunizona Water Co. to charge Mr. Greene at least \$750.00 which he didn't and there were 3 meters associated with this Plaza and Sunizona Water can charge \$15 establishment setup for each meter which he did. As for the average charges of \$1.71 per 1000 gallons in Cochise County that figure is absurd as the Commission must be aware. Mr. Bales has a good relationship with 99% of his customers and will continue to and he does understand that this increase will not make everyone happy but it is long overdue and much needed.

Sincerely,

N. D. Bales

N. D. Bales
Sunizona Water Co.

Arizona Corporation Commission

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