

W-01303A-10-0448

ORIGINAL



0000123895

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 93917

Date: 3/18/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAR 18 2011

First:

Last:

Complaint By: Ed

Faust

Account Name: Ed Faust

Home:

DOCKETED BY

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85387

is:

ARIZONA CORPORATION COMMISSION  
DOCKETED BY  
2011 MAR 18 PM 4:50  
RECEIVED

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

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Customer is very concerned about the proposed rate increase. He is a senior citizen struggling like many others because the cost of everything keeps rising. He wants to make certain that the Commissioners are aware of the hardship a large increase will cause the customers.

He feels the company just received a large increase in December 2009 and he can't imagine why they would need another increase. He wants the Commissioners to evaluate this rate request very carefully.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to contact the Commission about his thoughts and advised him his comments would be filed in the docket for this case and all five Commissioners would have the opportunity to review them. He thanked me for taking the time to talk with him.

\*End of Comments\*

Date Completed: 3/18/2011

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