

W-01303A-10-0448

ORIGINAL



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: (

Fax: (f

Priority: Respond Within Five Days

Opinion No. 2011 93509

Date: 2/24/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Julius Last: Urshan

Account Name: Julius Urshan

Home: /

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

RECEIVED
2011 FEB 25 P 12:19
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

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Customer called to express his opinion regarding the pending rate case. Customer is opposed to the requested rate increase but is not opposed to a more reasonable rate increase.

Customer feels the elderly are being impacted the most by continual increasing prices and rates.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for contacting the Commission and advised that I would file his comments in the docket for this case. Customer thanked me for taking the time to listen to him.
End of Comments

Date Completed: 2/24/2011

Opinion No. 2011 - 93509

Arizona Corporation Commission

DOCKETED

FEB 25 2011

DOCKETED BY