

W-01416A-10-0450

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 93464

Date: 2/22/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Arlo S.

Morrison

Account Name: Arlo S. Morrison

Home:

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip: 86004

is:

Utility Company: Doney Park Water

Division: Water

Contact Name: Bill Linville

Arizona Corporation Commission

Contact Phone: (928) 526-1088

Nature of Complaint:

DOCKETED

letter rec'd 2/22/11:

FEB 23 2011

January 25, 2011

Re: Docket No. W-01416A-10-0450

DOCKETED BY [Signature]

To Whom it May Concern:

I am writing in reference to the permanent rate increase that Doney Park Water Company is requesting in Docket No. W-01416A0-10-0450.

I find it unconscionable that Doney Park Water is requesting such a large increase. I wonder what they have been doing with the money they have been receiving at the current rates. It seems to me that they have not been managing their money well enough to fund their debt and operating expenses. As far as capital improvement, it seems that they are confusing maintenance with new equipment. In the area where Doney Park Water services there is no new construction. The people living in the Doney Park area are struggling just to make ends meet due to the economy and the Schultz fire and subsequesnt flooding last year. The job market is very depressed in Flagstaff and the surrounding communities with almost zero job growth. Property Values have declined, and many people are trying to sell their properties to move to communities with job opportunities, and others have just walked away from their property, unable to keep up with mortgages and utilities. As a result, there are many vacant houses in the Doney Park area which would lower the revenue the Doney Park Water Company has been accustomed to. Raising rates on the people who are still living in the area to maintain the profit margin is just wrong.

Please consider the impact on the people living in the area. I feel we have been hit very hard already with higher school taxes, taxes in general, loss of property value, and the higher cost of living we already incur in Flagstaff.

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Sincerely,

Arlo S. Morrison  
8220 Green Prairie Lane  
Flagstaff AZ 86004  
623-680-6989  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion entered and docketed 2/22.  
\*End of Comments\*

Date Completed: 2/22/2011

Opinion No. 2011 - 93464

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