

W-03912A-11-0014

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax: (520) 508-2000

Priority: Respond Within Five Days

Opinion No. 2011 - 93220 Date: 2/11/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Dwayne Davis

Account Name: Dwayne Davis

Street:

City: Elfrida

State: AZ Zip: 85610

Home

Work:

CBR:

is:

Arizona Corporation Commission

DOCKETED

FEB 14 2011

DOCKETED BY

Utility Company: Sunizona Water Co. / AKA Narvol D. Bales

Division: Water

Contact Name: Contact Phone: (520) 508-2000

Nature of Complaint:

(Docket No. W-03912A-11-0014)

Customer is opposed against this proposed rate increase. Customer said that about three years ago there was going to be a new development of about 30 homes that Sunizona was going to service. At this time Mr. Bales did all of the work anticipating those new customer coming into his system. This was about the time that the Housing Market began it downward spiral. The development never began as planned. Customer believes that Sunizona customer should not be made to pay for this business decision that never came to fruition.

Customer wants the ACC to be made aware of what Mr. Bales did with some of the company's money.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/11/11

Emailed to the Phoenix office for docketing. FILE CLOSED.

End of Comments

Date Completed: 2/11/2011

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