

**FORMAL COMPLAINT
ORIGINAL**



0000122534

December 20, 2004 **RECEIVED**

RECEIVED

Roger Chantel
10001 E. Hwy. 66
Kingman, AZ 86401

2004 DEC 21 P 2:47
AZ CORP COMMISSION
DOCUMENT CONTROL

DEC 22 2004

ARIZONA CORPORATION COMMISSION
HEARING DIVISION

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

DEC 27 2004

Ref: 2002-21038

DOCKETED BY	<i>VA</i>
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E-01750A-04-0929

Dear Commissioners;

I filed a complaint with the Arizona Corporation Commission in 2002, Ref. No. 21038 against Mohave Electric Cooperative (MEC). The main focus of this complaint was on their refusal to provide service in accordance to established laws and over-charging the customers in this out lying area, as well as discriminating by class, race or economical class as to whom they choose to supply electric power to.

I filed for a line extension under the ACC R14-2-207 and MEC's line extension rules, which grants the customer 625 feet of free footage. I have enclosed a copy of the letter that was sent back to me denying James Rodgers and myself electric service, along with the documents that I supplied to MEC requesting line extension.

You will find a number of areas in this letter that directly and indirectly point out that we are being denied electrical service.

1. The letter states that they are returning all of the documents I sent in our line extension request. If you will note, they sent the originals back to me. This indicates to Mr. Rodgers and me that they have no intention in proceeding with this line extension.
2. This letter claims that the forms authorized by Mr. Rodgers and myself are unacceptable. This is a direct indication that MEC does not intend to supply electrical power to this area under ACC R14-2-207.
3. If they had intentions of supplying power, they would have outlined point by point what was not acceptable in the forms that were supplied to them.
4. Another indication that they do not intend to supply power is that they voided the check that was enclosed for payment on extra wire needed to make this line extension safe for the general public.
5. The proper procedure for line extension was established at the Arizona Corporation Commission hearing inside of case 2002-21038.

6. In general, MEC's costumers have one address to communicate with representatives and that includes the Board of Directors of MEC. MEC's inner staff distributes the mail to the departments. Mr. Rodgers and I are both customers of MEC and all of the information is on file in their computers. If MEC intended to supply power, they would have referred this request to their Customer Service for any additional information needed to apply for a separate meter or separate billing.

I am requesting the Arizona Corporation Commission to address this issue with MEC and have them contact me by January 7, 2005 with a start date and completion date. If MEC refuses to supply this area with electrical power or the Arizona Corporation Commission fails to respond to this issue by January 7, 2005, I will be forced to refer to all of the issues that exist in case 2002-21038 to the federal agencies and the federal political bodies.

To rule out any possibilities that this might have been an error on MEC's part, I am resubmitting this line extension request by registered mail with a return receipt.

Respectfully submitted,



Roger Chantel

Copies sent to:

Mohave Electric Cooperative
District Number 1 Board Members
Lyn Borah
John Elkins
John Nelson
P.O. Box 1045
Bullhead City, AZ 86430

Teena Wolfe, Administrative Law Judge
ARIZONA COPORATION COMMISSION
1200 West Washington Street
Phoenix, AZ 85007

Susan G. Trautmann
Mohave Electric Cooperative
1999 Arena Drive
Bullhead City, Arizona 86442

Christopher Kempley, Chief Counsel
Legal Division
ARIZONA CORPORATION COMMISSION
1200 West Washington Street
Phoenix AZ 85007

Ernest G. Johnson, Director
Utilities Division
ARIZONA CORPORATION COMMISSION
1200 West Washington Street
Phoenix AZ 85007

ARIZONA REPORTING SERVICE, INC
2627 N. Third Street
Phoenix, AZ 85004-1003

MOHAVE

electric cooperative
A Touchstone Energy® Cooperative

P.O. Box 1045, Bullhead City, AZ 86430

December 6, 2004

Roger Chantel
P.O. Box 4281
Kingman, AZ 86402

Re: Return of Documents mailed to Mohave December 1, 2004

Dear Mr. Chantel:

Enclosed please find all of the documents you mailed to Mohave on December 1, 2004. The documents include your original cover letter, two original agreement forms authored and executed by you and James Rodgers, the unmarked map, two copies of your Warranty Deeds, and your personal check (which I have voided) in the amount of \$8.40.

The agreement forms authored by you are unacceptable, and I am unsure as to why an \$8.40 check was included.

The proper procedure to request electric service from Mohave Electric is for you (and Mr. Rodgers if he is applying for a separate meter) to contact our Customer Service Office at (928) 763-1100 to apply. Once your application is processed, Engineering will receive a copy of your request and contact you.

If you have any questions please call me at (928) 758-0580.

Sincerely,

Mohave Electric Cooperative, Inc.

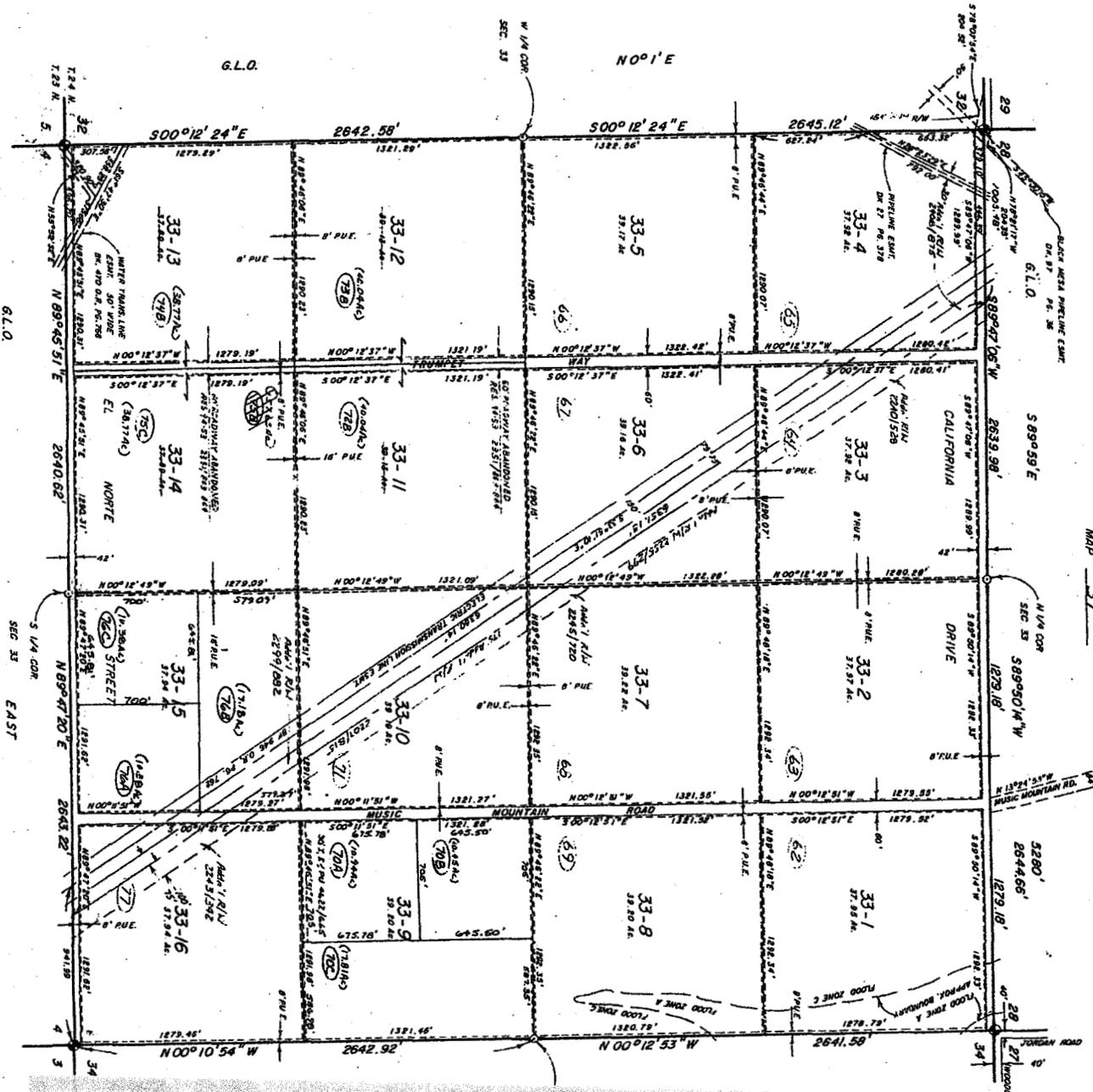


John H. Williams
Line Extension Supervisor

Encl: Voided Check (1)
 Agreement by Chantel (2)
 Map (1)
 Warrantee Deed copies (2)
 Cover letter (1)

BOOK 313
MAP 31

24N, 14W, 33



SEC. 9, 17, 19, 21, 29, 33, T. 24N, R. 14W.
 AS REC. IN BOOK 5 OF PARCEL PLAT PAGES 45-45F
 REC. JAN. 2, 1991
 BOOK 313
 MAP 31
 FEE No 91-46

CHAN-LAN TRUST
 P.O. BOX 4281
 KINGMAN, AZ 86402

91-547/1221

DATE 12-2-04

PAY TO THE Mohave Electric Cooperative, Inc. \$ 8.40

MOHAVE STATE BANK
 3737 STOCKTON HILL ROAD
 KINGMAN, ARIZONA 86401

DOLLARS

VOID

FOR

MAP 61
 6 OF 6
 Code 0300

TO RECORDER TO: 11/11/04 10:58:28 AM 288-4770 www.dreamscapes.com

Work Order No. _____

AGREEMENT FOR CONSTRUCTION ELECTRIC FACILITIES
WITH IN A SUBDIVISION CALL MUICE MOUNTAIN RANCHS

THIS AGREEMENT, made and entered into in duplicate on this 2nd
day of Dec, 2004 by and between MOHAVE ELECTRIC COOPERATIVE, INC.,
an Arizona Cooperation, party of the first part, (hereinafter referred to as "Mohave") and

CHAN-LAN TRUST AND JAMES RODGERS
Individual parties of the second part (hereinafter referred to as the "Customers").

WITNESSETH:

WHEREAS, Mohave is a corporation that has been granted rights by the Arizona
Corporation Commission to sell and distribute electrical energy in portions of Mohave,
Yavapai, and Coconino Counties, Arizona and

WHEREAS, the Customers are requesting jointly that their property be served by the
existing electrical system in the area in accordance to tariffs on file with the Arizona
Corporation Commission.

WHEREAS, it is desired by the parties hereto to enter into an agreement whereby
Mohave will construct and operate such a system to service said area.

**To construct 1250 feet of overhead electric single phase line to provide
electric service to portions of Parcel 33-16 of Music Mountain Ranches found in
Book 5 of Parcel Plats, Page 45-45F at Fee No. 91-46, recorded 1-2-1991 Mohave
County Recorders,. This project is located in a portion of T24N, R14W Section 33
See attachments for line extension locations and property discretions.**

NOW THEREFORE, for and in consideration of mutual covenants and agreements
hereinafter set forth, it is agreed as followed:

Mohave agrees to construct or cause to be constructed and to maintain and operate an
electric system in the above described area in accordance with existing specifications,
tariffs on file with Arizona Corporation Commission and estimates upon the following
terms and conditions:

SECTION I. TERMS OF CONSTRUCTION

1. Notice of date construction will start shall be sent to customer within 30 days
from customers signing of this contract.

2. Said line extension shall be completed within 90 days of customers signing of said contract.
3. Customers agree to pay \$8.40 for the extra wire need to place the power pole out of the wash which may cause electrical power loses and additional expenses to the members.
4. Customers agree to pay any additional costs that are filed as a tariff and are on file with the Arizona Corporation Commission.

SECTION II. OTHER CONDITIONS

1. Mohave may choose to extend this line extension agreement beyond the agreed amount of distance for environmental, safe and sensible placement of power poles and for the general good of the Cooperative.
2. Mohave agrees not to shorten said line extension, and if Mohave chooses to shorten said line extension they will file supporting documents with the Arizona Corporation Commission.
3. Customers agree to grant any rights-of-way or easements requested by Mohave at no cost to Mohave. These will be furnished in a manner and form approved by Mohave, and must be satisfactory to Mohave.

SECTION III. EXECUTION OF AGREEMENT

IN WITNESS HEREOF, the parties hereto have caused this agreement to be executed by their duly authorized officers all on the day and year after written above.

By Chan-Lan Trust
 CUSTOMER
Rochelle Chantel / Trustee

By _____
 MOHAVE ELECTRIC COOPERATIVE. INC.

By Ann E. Cooper
 CUSTOMER

By Barlene Chantel
 ATTEST:

By _____
 ATTEST:

DATE 12-2-04

DATE _____