

ORIGINAL



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VIKTOR PETER POLIVKA

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Docket Control  
Arizona Corporation Commission  
1200 West Washington St.  
Phoenix, Arizona 85007

RE: Docket No. E-01933A-10-0340  
Viktor Peter Polivka, Complainant v. Tucson Electric Power Company, Respondent

Attached please find a letter (s) for the docket file recently sent from Viktor Peter Polivka, Complainant to Tucson Electric Power Company, Respondent, regarding this complaint. Letters dated 01/03/2011 (Ex #1a) and 01/25/2011.(EX #2a) TEP has been sent a copy of the response directly

If you have any questions, please call 520-303-7966

Cordially,

  
Viktor Peter Polivka, Complainant

Arizona Corporation Commission

DOCKETED

JAN 27 2011

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ARIZONA CORPORATION  
COMMISSION  
DOCKET CONTROL

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RECEIVED

EX #1A

**Pete**

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**From:** "Pete" <solarvik@cox.net>  
**To:** <clindsey@tep.com>  
**Cc:** <jgomez@azcc.gov>  
**Sent:** Tuesday, January 25, 2011 1:05 PM  
**Subject:** RE" TEP Visit 01/25/2011

Complaint # 86554  
Docket # 10-0340

Dear Mr. Lindsey:

This is written just for the record. Apparently "someone" sent a TEP technician to my home to "check" out the meter--allegedly they were here suspecting that the meter was not working for the last 3 months-- because there was no "reading" registering on the meter .

I explained to the technician that the power was indeed ON, but due to my Residential Solar System efficiency, my household did not require any "Grid Power", and supplying my household electric requirement 100% ( I only need grid support during the 3 summer months to support my usage by the 4Ton AC unit ( Check the usage bill on my account! I've been paying only the "minimum" \$7.00 pul tax for the past 3 months)

I allowed the technician to "{replace" the existing meter, with a new unit (digital meter) so as she can take the "old" unit back to your shop for "inspection". The removed meter still had the 8260 reading as it has been for 3 months, thus the new/replacement meter was installed with 0000 reading). Since this past month once again, I did not need any Grid Current--this condition will remain the same until I need to start using my AC unit during the summer months, unless I install the "additional" PV's" -- 1600Watt more--- to have my system harvest enough current to support the 4 Ton AC without depleting my batteries during daylight/sunlight hours with ample current in reserve for the batteries...

By the way once more, I like to remind you that you informed me on 04/09/2010 that you are approving my system for Off Grid, and that I DID NOT NEED TO HAVE A PERMIT FOR THE OFF GRID APPLICATION (check you E mail to me regarding the subject!)....Seems to me that no one at TEP is really familiar with an efficient Residential Solar System and the Xantrex inverters capabilities!....

Cordially,

Viktor Peter Polivka  
Acct # 4110417652

1/25/2011

EY# 2A

**Pete**

**From:** "Pete" <solarvik@cox.net>  
**To:** <clindsey@tep.com>  
**Cc:** <jgomez@azacc.gov>  
**Sent:** Thursday, January 06, 2011 1:46 PM  
**Subject:** Your correspondance dated 12/29/2010

RE: Complaint #86554  
 Ref: Acc Docket # 10--0340

Mr. Lindsey:

Thank yor for your belayed inspection report for my residential solar system. I've been requesting it since 04.09/2010, however, I do not understand your submission at this time, since I do not know how you arrived at these conclusions, since you did not take any notes, nor bothered to physically inspect any of the components, nor even counted the PV's or see the batteries?. All we did was me demonstrating to youi hoiw the Xantres is programed/set up, and at one point you borrowed my multy volt meter to assure i was not feeding the grid! Ant then informed me that you will approve the system for Off Grid...

Although we are now in formal litigation, since you have tried to short pay the incentive, due to me NOT PARTICIPATING in the Tariff. The fact is i was paying my Tariff, and continued to do so, until you informed me that to: initiate the incentive for the Off Grid, I needed to disconnect from thre grid and close my TEP account. Thus accordng to your instructions I had TEP disconnect on 04/15/2010, and then offered me a incentive for a Non Participating in Tariff system. ( I was running the system for 2 months disconnected from the grid power) Since then I've received information and advice from ACC that the DISCONNECT DEMAND was not lawfull and against ACC regulation, so I re connected the account on 06/29/2010 toi date..

Secondly, you BATTERY on DC side issue is also quite confuzing. I've consulted with Sunny Boy regarding about the batteries on the AC side, and was informed that this indeed is possible, if I purchased a Sunny Boy System, I would have to also add a rectifier and and islanding units to enable the battery charging. Hence, then my battereis would then be recharged by grid current to produce DC and then the inverters woud invert the DC to AC current for household usage?Hence, I would losse in the process 30% to 40% of the current in the conversion, and then the battery current would be recorded as "solar energy" for TEP logging purposes, although the current obtained would be from the grid and not from the PV's.

Hence, now I understand, this is only a matter of TEP receiving credit for renewable energy that in fact was obtained/generated from the grid current (at a premium rate). Also, this system TEP recomeds would still not be a self sufficient syste, and during power outages, my home still would not have power, since it requires for the grid power must be on for it to funcion. This indeed is then a useless system for power emergencies, and only is a waste of money that only benefits TEPs revenue. I need power 24/7 due to my medical condition - I need functional AC, since the medication is sensitive to heat, and I'm prone to siesures as well as passing out when exposed to the summer heat conditions. Furthermore, my diabetic conditon also requires that my insulin is kept refrigerated at all times!... The main reason for my solar system is due to my medical requirements..Matter of fact, the TEP approved systems in Tucson, not one, betteries or not, none are capable of running a 4Ton AC unit, even if they were adopted with the rectifier and islander. Where my system is curenly capable of fullfilling this requirement, and run the AC with or wihtout grid current (as tested and proved this last summer, with above average temps ). For your information, you should check my TEP account, and will be able to verify the energy consumption since April 2010 (04/13/2010 thru 06/13/2010 the account was closed and I was still running my system for all my household electical requirems, including AC) and then after the re activation of the account to present date....The prefoamance of the system speaks for itself!..This is my position,

Cordially,

Viktor Peter Polivka,  
 Customer Acct # 4110417652

Finally, the issue of the batteries seems to be quite a convenient excuse used by TEP as you agian refer to in the

1/25/2011

latest correspondance , for when I charge my batteries with PV's the issue is the DETERIORATION OF BATTERIES on the DC side over a period of time/years seems to be of concern, but if I charge my batteries on the AC side with grid current then batteries are OK! Are you trying to convince me that with grid current charging the battereis will last forever??? Whom are you trying to kid. I may be old, but I'm still not completely demented!...This is all about MONEY.

Also, you seem to be waivering on the PERMIT REQUIREMENT, previously you informed me that a Off Grid system does not require a permit (check your past Emails), and now you are trying to tell me that a permit is indeed required so as I quailify for the full incentive payment?