

WS. 01678A-10-0504

ORIGINAL



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ARIZONA CORPORATION COMMISS. ....

UTILITY COMPLAINT FORM RECEIVED

Investigator: Guadalupe Ortiz

Phone: ( 2011 JAN 10 A 10: 09 Fax: (000)

Priority: Respond Within Five Days

ACC CORP COMPLAINT DOCKET CONTROL

Opinion No. 2011 92324

Date: 1/5/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: Neil V. deLuca, Microbiology S

Account Name: NYC Dept. of Environmental Protection Home:

Street: Work:

City: CBR:

State: AZ Zip: is:

Utility Company. Baca Float Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

\*\*\*\*\*Also refer to ACC Inquiry No. 92332\*\*\*\*\*

RE: Docket No. WS-01678A-10-0504

Email Received:

From: DeLuca, Neil [mailto:  
Sent: Monday, January 03, 2011 10:45 AM  
To: Utilities Div - Mailbox  
Subject: FW: Baca Float Water Company

From: DeLuca, Neil  
Sent: Monday, January 03, 2011 12:44 PM  
To: 'rr  
Subject: Baca Float Water Company

Arizona Corporation Commission  
DOCKETED  
JAN 10 2011

DOCKETED BY [Signature]

I am e-mailing the Commission concerning the rate increase requested by the Baca Float Water Company, Inc. My wife and I are part time residences at Embarcadero, which is part of Barrio de Tubac complex and are only there a few times a year. After receiving the letter of proposed rate increases, I contacted the Company for an explanation of the proposed rate increases. Basically, I was told the water company was run a deficit for years and I also asked for an explanation of their sewage treatment, considering this is my business. How does a company have employees and equipment and continue to operate at a deficit for years? What are the salaries from the top down; are there outside investors; why isn't the effluent being sold; why go through R/O filtration if the effluent is not going back into the water supply? These are questions I don't have the answers to and should be investigated. The rate increases proposed are not reasonable considering there is no competition in the area for the residence to choose from. The proposed commercial rate increase are about 200% which doesn't seem like a good way to attract new businesses. We pay a lot of money for the privilege of living there and the fact that we are all being squeezed economically, I would appreciate the Commission not approving these large rate

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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increases.

Thank you,

Neil V. deLuca  
\*End of Complaint\*

Utilities' Response:

n/a  
\*End of Response\*

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

Date Completed: 1/5/2011

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