



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 92355

Date: 1/6/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Nova Last: Hinrichs

Account Name: Nova Hinrichs

Home: (

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is: E-Mail

Utility Company: Goodman Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*DOCKET NO. W-02500A-10-0382\*\*\*  
REFERENCE: Goodman Water Company  
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The requested rate increase submitted by Goodman Water Co. in September 2010 is ludicrous! When I moved to Eagle Crest Ranch I was floored by the exorbitant cost of water. My first bill from Goodman was more than 3 times what I had been paying in my old Tucson neighborhood! And I wasn't even watering a garden or grass lawn (which I had at my old house)! Their current request appears to be for building the infrastructure for our neighborhood. But, it's already in place. What is the justification for this? I'm already struggling to pay the utilities. This outrageous request from Goodman is totally unjustified!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 1/6/2011

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