



# ARIZONA COMMUNITY ACTION ASSOCIATION

627 North 3rd Street, Suite Two  
 Phoenix, Arizona 85004  
 602/604-0640 • 602/604-0644  
 a@azcaa.org • Web: <http://www.azcaa.org>



Moving  
to Self-Sufficiency

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AZ CORP COMMISSION

MAY 26 2 18 PM '98

To: Ray Williamson  
 From: Betty Pruitt  
 Date: 5/20/98  
 RE: ACAA Comments on Proposed Settlement

Docket #: RE-00000C-94-0165

DOCUMENT CONTROL

1. Large customers get a good deal and it gets even better. (p. 2, paragraph 4 re: special contract customers.)
2. You should include a specific statement of consumer protections regarding the prevention of cost sharing and cross-subsidization (1<sup>st</sup> goal under Affiliate Rules, p.2)
3. The number one goal of Implementation should be "Do it right!" (p.3)
4. The most important issue to ACAA is that the proposed rate reduction be real reductions over and above those "already in the pipeline". At a minimum, residential consumers should receive 5% over and above what is already planned. Do not give consumers false expectations of benefits in lieu of competition. Make the benefits real.
5. The Residential Phase-in Program requires more analysis. ACAA cannot at this time support it without more details. Consumer education is very important and must be assured.
6. ACAA has already addressed metering and billing. What do you mean by load profiling after the transition period?
7. ACAA supports the distribution systemwide tariff for provider of last resort costs. However, we are concerned that some large customers will escape/avoid the costs by taking title to power out of state at 69kv.
8. Transmission & Dispatch: your goals must be able to be met at reasonable costs. Consumers want reliability but we do not want to pay for a luxury car when an economy car will do.
9. There are other issues I would like to address, but I am out of time.

Arizona Corporation Commission  
**DOCKETED**

MAY 26 1998

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