

G-01551A-10-0458

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax: |

Priority: Respond Within Five Days

Inquiry No. 2010 - 92131 Date: 12/27/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: George Last: Weiland

Account Name: George Weiland Home: (000) 000-0000

Street: email address Work:

City: Tucson CBR:

State: AZ Zip: 85701 is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Contact Phone:

Nature of Complaint:

Docket number G-01551A-10-0458

I received my Southwest Gas bill and also my Nicor bill from my home in Illinois. Both Homes are in similar areas of large cities. I do not understand the variance in the rates being charged by these two supposedly regulated utilities. The cost of gas in IL is 46 cents per therm vs 69 cents for Southwest Gas. More appalling is the delivery charge for the gas. NICOR charges less than 5 cents per therm vs an astronomical 57 cents for Southwest Gas. This company has the gall to ask for a rate increase? They and whoever is regulating them should be sent out of town on a rail. In reading there incomprehensible reasons for and increase it seems to me that they have more people working for them trying to gouge the consumer than they have working to lower their costs.

Thank you,
George Weiland
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/27
Emailed this to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Arizona Corporation Commission

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DEC 28 2010

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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Date Completed: 12/27/2010