

G-01551A-10-0458 ORIGINAL



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ARIZONA CORPORATION COMMIS
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

2010 DEC 21 P 4:09

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2010 92012

Date: 12/16/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Wendell

Gardener

Account Name: Wendell Gardener

Home

Street:

Work:

City: Tucson

CBR

State: AZ Zip: 85742

is: Cellular

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission
DOCKETED

DOCKET NO. G-0551A-10-0458

DEC 21 2010

OPPOSED

RATES

DOCKETED BY

Customer is opposed to a rate increase for the company. He feels the market price of gas is lower than ever before and an increase is not warranted. He would like the Commission to look into the prices paid for gas by other gas companies in other states, such as Colorado.

He believes the price has gone from \$15/cf to as low as \$3.50/cf.

He has been watching this trend for quite some time and wants the company to be accountable to its purchasing agreements.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

We spoke of the process of an application once received by the Commission. I advised his comments would be placed in the docket to be made a part of the case. Advised him he could view the application and subsequent filings through the eDocket function and if he needed help or had any questions, he could contact me. He thanked me for taking his comments.

End of Comments

Date Completed: 12/16/2010

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