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AZ CORP COMMISSION  
DOCKET CONTROL

Certified Mail No. 7105 4522 6440 0002 0392

Dianah Ness  
3960 N. Pinal Street  
Kingman, AZ 86409

RE: Docket No. W-02526A-10-0499

Dear Ms. Ness,  
Enclosed is a copy of a Complaint filed by Staff on behalf of the Arizona Corporation Commission. In keeping with the Arizona Administrative Code (R14-3-106.H), a copy is being forwarded for your action. Please respond within 20 days of the date that you acknowledge the return receipt with an original and thirteen (13) copies with the docket number on the first page of the original and each copy.

Thank you for your immediate attention.

Sincerely,

Kay Mecca  
Docket Administrator  
Docket Control

Enclosure

cc: Lyn Farmer, Chief Hearing Officer  
Janice Alward, Legal Division  
Docket (2 copies)

Arizona Corporation Commission  
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DOCKETED BY [Signature]