



ARIZONA CORPORATION COMMIS:
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 91767

Date: 12/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mr. & Mrs. Last: Hernandez

Account Name: Mr. & Mrs. Hernandez

Home:

Street:

Work: (000) 000-0000

City: Tucson

CBR: N/A

State: AZ Zip: 85739

is: Other

Utility Company: Goodman Water Company

Division: Water

Contact Name: Karen Hartwell

Contact Phone: (520) 625-1671

Nature of Complaint:

12/7/10 Goodman Water Co. W-02500A-10-0382*****OPPOSED*****

As a Homeowner in Eagle Crest Ranch we are demanding that Goodman Water Company not subject us to ANOTHER OUTRAGEOUS Water in-crease!! We already pay above & beyond our neighbors. Their last increase put our family in hardship just trying to pay the bill each month-it is VERY expensive! They offer NO low income standards-Nothing for those on disability!! It is truly sad the builder & these utility Company's force us to use who they choose & we are suffering!! Help us to get RID of Goodman!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 12/9/2010

Opinion No. 2010 - 91767

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 DEC 10 P 12:36

RECEIVED

Arizona Corporation Commission
DOCKETED

DEC 10 2010

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 00

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 91769

Date: 12/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Michelle Mongeon**

Account Name: Michelle Mongeon

Home: .

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85739

is: E-Mail

Utility Company: Goodman Water Company

Division: Water

Contact Name: Karen Hartwell

Contact Phone: (520) 625-1671

Nature of Complaint:

12/7/10 Goodman Water Co. W-02500A-10-0382*****OPPOSED*****

I am a homeowner in Eagle Crest Ranch, where our water is supplied by Goodman Water Company. Sewer is paid for separately through Tucson Water. I am writing this letter to fight the proposed 53% rate increase. This would be the second increase since I have owned my home in Eagle Crest. The increases are always way above the rate of inflation and as you cannot choose to switch to a more competitive water supplier; this seems like nothing more than legalized extortion. I pay approximately \$90 a month for my water bill; with this rate increase my water bill would increase to approximately \$140 a month, not to include sewage of \$17 a month. This is unaffordable. Goodman Water Company is robbing us!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 12/9/2010

Opinion No. 2010 - 91769

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 91770

Date: 12/9/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Danny & Shelly **Last:** Shrader

Account Name: Danny & Shelly Shrader

Home:

Street: (

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85739

is: E-Mail

Utility Company: Goodman Water Company

Division: Water

Contact Name: Karen Hartwell

Contact Phone: (520) 625-1671

Nature of Complaint:

12/7/10 Goodman Water Co. W-02500A-10-0382*****OPPOSED*****

The water rate will be too high for the area and state if the increase is allowed.
Global Water. Docket #W-02500A-10-0382
Danny

No Utility Company should be allowed a 53% increase. It is not necessary.

Account: man Water

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 12/9/2010

Opinion No. 2010 - 91770
