

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carolyn Buck

Phone

2010 DEC Fax P 12: 34

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2010 - 91774

Date: 12/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: William R. & Joanne L Debelak

Account Name: William R. & Joanne Lynn Spencer Debelak

Home:

Street:

Work: (000) 000-0000

City: Tucson

CBR:

State: AZ Zip: 85739

is: Cellular

Utility Company. Goodman Water Company

Division: Water

Contact Name: Karen Hartwell

Contact Phone: (520) 625-1671

Nature of Complaint:

12/10/10 Goodman Water W02500A-10-0382*****OPPOSED

The AZ Corporation Commission approved a significant rate increase for Goodman Water three years ago. If this is also approved, where can we, as homeowners, expect this to end? What is the theory behind allowing Eagle Crest homeowners to absorb the cost for a utility company's inability to manager its finances and lack of foresight when creating infrastructure? What is our chance of having monthly bills in excess of \$300.00 before Goodman Water realizes the profit margin to which it is entitled under the Corporation's rules? If the AZ Corporation Commission guarantees Goodman Water a minimum return annually on its investment, then perhaps the state of Arizona should bail them out instead of homeowners who have no choice in where they purchase their water from each month.....

Joanne

I'm opposing the rate increase by Goodman Water requested in docket number W-0500A-10-0382. The Goodman Water Company is already charging an exorbitant amount for their water service based on similar Arizona independent water companies. Eagle Crest homeowners collectively are paying Goodman Water approximately \$744,000 a year or almost \$100 per resident. Goodman Water does not need a 53% rate increase (approximately \$395,000 per year) for water service. In reality, Goodman should be lowering their rate as more residents are being connected to the water system.

William

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

DEC 10 2010

DOCKETED BY

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12/10/10 Comments entered for the record and docketed.
End of Comments

Date Completed: 12/10/2010

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