

OPEN MEETING AGENDA ITEM

ANTHEM COMMUNITY COUNCIL, INC. • ANTHEM PARKSIDE COMMUNITY ASSOCIATION  
ANTHEM COUNTRY CLUB COMMUNITY ASSOCIATION, INC. • THE VILLAGE AT ANTHEM COUN



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W-01303A-09-0343

+ SW-01303A-09-0343

RECEIVED ORIGINAL

December 1, 2010

2010 DEC -9 P 4: 44



Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996

AZ CORP COMMISSION  
DOCKET CONTROL

Re: Docket Numbers W-01303A-09-0343 and SW-01303A-09-0343

Dear Commissioners,

The Anthem Community Council has collected numerous postcards from residents with comments and concerns regarding the upcoming decision on Arizona American Water's potential rate increase. As of today, more than 650 residents have taken the time to share their story on how their family will be impacted if this rate increase goes through. On behalf of Anthem residents, the Anthem Community Council would like the enclosed information from the postcards docketed with the Arizona Corporation Commission as well as sent to all Commissioners deciding this case so they're aware of where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community and the people who have chosen to live here.

If you have any questions or comments in the meantime, please do not hesitate to contact Jenna Kollings, Community Executive Officer, at (623) 742-6050.

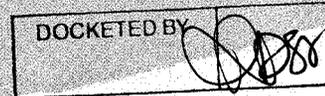
Sincerely,

*Jack Noblitt*

Jack Noblitt, President  
on behalf of the Board of Directors  
Anthem Community Council, Inc.

Arizona Corporation Commission  
DOCKETED

DEC 9 2010



Customer comments can be viewed in eDocket  
under the above docket #

Anthem Community Associations

3701 West Anthem Way, Suite 102 • Anthem, AZ 85086  
Phone: 623 742 6020 • Fax 623 742 6170

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

Please drop-off the completed postcard at the Anthem Community Council/HOA office located at  
3701 W Anthem Way, Suite 102, or at the Anthem Community Center.

First Initial, Last Name: LMCCARTY Number of Family Members in Household: 1

Homeowner     Business Owner     Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

THE COST OF WATER FOR 1  
PERSON IS OVER A HUNDRED  
DOLLARS A MONTH. THIS EXCEEDS 3  
TIMES WHAT IT COSTS IN GILBERT.

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First Initial, Last Name: Mc Garry Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

Retired 15 years fixed income, living economy, low but  
percent million, again state cuts the. More demand for money  
or less of it available. Rainwater should not be made to pay for  
Arizona Business Water's poor business decision.

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: R. WIZELLE Number of Family Members in Household: 3

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

WONT BE ABLE TO PAY DUE TO

BUDGET RESTRICTIONS. NEVER

DISCLOSED BY BUILDER/DEVELOPER AT THE

PURCHASE (I AM ORIGINAL OWNER)

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: H Bolten Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

The unforeseen increase will be difficult for us to handle on a fixed income. Never disclosed by builder at time of home purchase!

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First Initial, Last Name: Endres, Chris Number of Family Members in Household: 4

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

We will not be able to afford  
to live here if our water rates  
double - will consider relocating to  
city of Phoenix

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: H. HALBECK Number of Family Members in Household: 3

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

The water rate increase is an unscrupulous  
and deceitful manipulation against all  
home and business owners of the community. — MAKE

IT RIGHT NOW! Is there NO integrity and honesty in  
corporate and governmental AMERICA!

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: M. Valdez Number of Family Members in Household: 6

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

The increase may affect our  
privilege of living in Anthem, considering  
rates are significantly higher than  
average to begin with.

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: Morales R Number of Family Members in Household: 3

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

We live on a fixed income there  
medical bills to pay as co-payments.

We cannot add to our monthly

budget

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: M. Levine Number of Family Members in Household: 1

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

I am a widow on a fixed income. It  
would be a real hardship for me to pay  
a significant increase in water rates.

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First Initial, Last Name: D. BIRCH Number of Family Members in Household: 4

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

I'm RETIRED AND ON A FIXED INCOME. ANY

INCREASE IN EXPENSES RESULTS IN CUR. BACKS

IN OTHER AREAS FOR MY CHILDREN.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: J. Deven Number of Family Members in Household: 5

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

It is just too much to ask of me to pay.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: A. DePasquale Number of Family Members in Household: 4

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

extra financial burden

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name:

P. DePasquale

Number of Family Members in Household:

4

Homeowner

Business Owner

Other

How will the pending water rate increase affect you, your family, and/or your business?

Extra financial burden

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First Initial, Last Name: P. DePasquale Number of Family Members in Household: \_\_\_\_\_

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

Extra financial burden

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First Initial, Last Name: A. DePasquale Number of Family Members in Household: \_\_\_\_\_

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

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First Initial, Last Name: A. ESSER Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE RETIRED AND LIVE ON A LIMITED FIXED

INCOME. WE HAVE GREAT DIFFICULTY IN MEETING LARGE

INCREASES IN ANY UTILITY.

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: BEYER Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

There are many reasons I wish  
one that I would object to the price of our  
home should I want to sell and the price is  
that we are all affected here.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: R. MARKER Number of Family Members in Household: 7

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

FAMILY IS IN FINANCIAL HARDSHIP.  
I DON'T KNOW WHAT WE WILL DO IF THERE  
IS ANOTHER INCREASE.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: KAREN HAYD Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE AN STRUGGLING TO MEET EXPENSES, AND THIS PROPOSED INCREASE WOULD CREATE A FINANCIAL HARDSHIP

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: L. FLOOD Number of Family Members in Household: 3

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

My husband is disabled, and our finances are very limited. A raise over in our water rates, as proposed, would put our family in financial crisis.

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: A. STANGER Number of Family Members in Household: 1

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

LIVING ON A FIXED INCOME THIS WILL TAKE AWAY FROM

OTHER NEEDS. ALSO WILL MAKE THE SALE OF MY

HOME HARDER & WILL TAKE AWAY FROM THE VALUE.

I WAS NEVER TOLD OF THIS INCREASE WHEN I BOUGHT THIS HOME  
IF I HAD KNOWN OF THIS I MAY NOT HAVE PURCHASED THIS HOME

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: S. KIELHARZ ATTENDER Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

RETIRED INCOME. PURCHASED HOME IN 2005

WIT THE UNDERSTANDING MY EXPENSES

WERE DOUBLE AND ECONOMY FOR

EX: EVERYONE.

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

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First Initial, Last Name: J. Moseaux Number of Family Members in Household: 2

Homeowner     Business Owner     Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

Increase my water bill & probably my  
HOA fees for the Anthem C.C.C of

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First Initial, Last Name: A. GARRETS Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

RESERVED, FIXED INCOME, WILL AFFECT

OUR DAILY LIVES

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First Initial, Last Name: L. MARKER Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business? UNDOE

AS A 72 YEAR OLD WIDOW, LIVING ON A FIXED INCOME, THESE FINANCIAL STRAIN

PROPOSED INCREASES WOULD MAKE IT ALMOST UNABLE TO REMAIN FOR ME

ANYWAY. PAYING A 1" WATER METER SURCHARGE IS EXTREMELY UNFAIR SINCE UNPAID/ NOT TO BE

I USE THE SAME WATER VOLUME AS 3/8" METERS DISPOSE REPAYMENT PLAN USE AT THE RATE OF CONTRACT.

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We hope you will help support our efforts by making sure your voices are heard by the Arizona Corporation Commission, the governing body that will vote on Arizona American Water's request. The postcards will be sent to - and docketed - with the Arizona Corporation Commission. This is the best way to let the Commissioners deciding this case know where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community.

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First Initial, Last Name: A. Meo Number of Family Members in Household: 1

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

Senior citizen - can't afford the increase.

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First Initial, Last Name: S. CASTNER Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

BECAUSE THE WATER ISSUE WAS NOT DISCLOSED AT THE POINT

OF SALE CONTRACT FOR MY HOME, AND <sup>FURTHER</sup> ~~AT~~ A WATER RATE INCREASE

WILL AFFECT MY HOUSEHOLD BUDGET IN A VERY NEGATIVE WAY,

THIS IS AN UNFAIR INCREASE THAT WILL DE-VALUE THE

For more information on the water rate increase, go to [www.OnlineAtAnthem.com](http://www.OnlineAtAnthem.com).

MARKET VALUE OF MY ANTHEM PROPERTY!

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First Initial, Last Name S. Little Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

We will have to live

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: R. Lindley Number of Family Members in Household: 5

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

OUR WATER BILL LAST MONTH WAS \$275-- THAT IS MORE THAN WE PAID IN A YEAR IN VA-- COULD NOT AFFORD TO PAY A BILL TWICE THAT MUCH SHOULD AZ WATER SUCCEED IN THEIR EFFORTS.

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First Initial, Last Name: R. HERBERT Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE RETIRED AND ON A SMALL FIXED INCOME. THE INCREASE WOULD CAUSE A REAL HANDSHP.

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First Initial, Last Name: R - Ferriter Number of Family Members in Household: 6

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

great financial difficulty.

Arizona American Water has requested a significant increase in the rates currently paid by Anthem residents that could potentially double your water/sewer bill as well as possibly increase HOA and Council dues assessments. The Anthem Community Council is strongly opposed to these increases!

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First Initial, Last Name: E. RABIN Number of Family Members in Household: 4

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

We are already struggling to pay our bills due to the recession. This increase would be a tremendous added burden to us. Eleven years ago, when we bought our house, no mention was made of any type of water rate increase even in the (short) 11

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First Initial, Last Name: S Hurd Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

We cannot afford an increase in fees NOR  
can we handle in crease in our  
assessments / fees. Thank you

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First Initial, Last Name: W. [Signature] Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

LIVING ON FIXED INCOME, HAVE SPECIALS

SOME THINGS

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First Initial, Last Name: W. WERSEN Number of Family Members in Household: 2

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

I am very concerned and hope that  
increase can be avoided !!!

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First Initial, Last Name:

D. Flynn

Number of Family Members in Household:

4

Homeowner

Business Owner

Other

How will the pending water rate increase affect you, your family, and/or your business?

More stress on an already stressful economic situation.

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First Initial, Last Name: B. SMITH Number of Family Members in Household: 5

Homeowner  Business Owner  Other \_\_\_\_\_

How will the pending water rate increase affect you, your family, and/or your business?

WE ARE ALREADY PAYING \$150.00 / MONTH FOR WATER WHICH IS EXTRAORDINARY COMPARED TO FRIENDS IN PHOENIX. WE LIVE PHYSICIAN TO PAY CHECKS AND DON'T APPEAR TO HAVE MADE ANY OF THIS TIME TO MOVE FROM ANTIHEM.

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First Initial, Last Name: J NOCK Number of Family Members in Household: 5

Homeowner  Business Owner  Other RENTER

How will the pending water rate increase affect you, your family, and/or your business?

This will greatly affect my monthly budget and put additional strain on my family.