

OPEN MEETING AGENDA ITEM

ANTHEM COMMUNITY COUNCIL, INC. • ANTHEM PARKSIDE COMMUNITY A
ANTHEM COUNTRY CLUB COMMUNITY ASSOCIATION, INC. • THE VILLAGE AT ANTHEM



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ORIGINAL

December 7, 2010

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Arizona Corporation Commission
Docket Control
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

DEC 9 2010

RE: Docket No. W-01303A-09-0343
Docket N. SW-01303A-09-0343

DOCKETED BY

Dear Commissioners,

The Anthem Community Council has collected online survey responses from residents with comments and concerns regarding the upcoming decision on Arizona American Water's potential rate increase. As of today, more than 500 residents have taken the time to share their story on how their family will be impacted if this rate increase goes through. On behalf of Anthem residents, the Anthem Community Council would like the enclosed information from the online surveys be docketed with the Arizona Corporation Commission as well as sent to all Commissioners deciding this case so they're aware of where Anthem stands on this important issue and what impact an increase of this magnitude will have on the community and the people who have chosen to live here.

If you have any questions or comments in the meantime, please do not hesitate to contact Jenna Kollings, Community Executive Officer, at (623) 742-6050.

Sincerely,

Jack Noblitt, President
on behalf of the Board of Directors
Anthem Community Council, Inc.

Date	Survey #	First Initial, Last Name	Number of People in Household	Comments
9/3/2010	7430684	M,Cote	3	Will cause our household expense budget to be increased to the point of no longer being able to live in Anthem. Will need to relocate to another community.
9/3/2010	7430682	R. Siegel	2	The increase will be paid for with our shrinking disposable income. We will have less to spend on local business, including the possible shutdown of our pool.
9/3/2010	7430701	D. Maas	4	We are barely holding onto our house as it is...the rate increase may be just enough to put us over the edge.
9/3/2010	7430687	R Zorz	4	Our family has already taken several hits to our income. Income reductions with expense increase certainly creates an additional financial burden.
9/3/2010	7430703	T Murphy	3	It will completely screw me up! What is with everyone raising rates yet employers are freezing wages so where is the money going to come from. Should I sacrifice my son's education or buy only second hand clothes or not fix my car. As it is I work two jobs, my wife works one, our car is in need of repair I drive a scooter because it is cheaper but less safe and now these greedy idiots at Arizona American want to double rates. Why is it that none of these companies are accountable? It is always about money and keeping the status quo and that is why the last rate hike went through. The corporation commission
9/3/2010	7430733	M MacPherson	2	If our water rates double, or even go up a little, we may not be able to afford our house anymore.
9/3/2010	7430744	B Anderson	6	It will maybe force us out of our house. My husband lost his job last year and we are just now trying to bring everything current. We don't want to leave Anthem. If our water bill goes up like they say, we may have no choice.
9/3/2010	7430746	J.Kang	3	Extremely negatively.
9/3/2010	7430767	L. Finley	6	The increase will have a severely negative impact on us financially.
9/3/2010	7430764	R. Dalessio	2	We will probably decide to move as the association dues and water rates are putting us over what we have as seniors.
9/3/2010	7430766	M. Gordon	2	It will significantly impact our expenses given the fact that our only income is retirement and social security
9/3/2010	7430765	J Dose	2	Living on SS it will hurt tremendously

9/3/2010	7430788	M. Kolenc-Backus	2	since our home has drastically decreased in value and with that our HOA dues have increased dramatically to compensate for all those that were not paying, in doubling our water rates, we will be making plans to move out of Anthem. I don't understand how the infrastructure which was built for Anthem but is being used by cities surrounding Anthem but yet Anthem is to pay for the brunt of the cost. This will stigmatize Anthem and people will be leaving in more foreclosures or short sales which will leave the water district in worse financial position than before. I don't believe the water district knows
9/3/2010	7430811	d. pfanzelter	3	the current economy is forcing all of us to cut back. doubling my water rate will further tax our abilities to make ends meet!
9/3/2010	7430794	J. D. Burch	3	Past and current economic conditions have strained our budget to the limit. Water is obviously a necessity but we have curtailed our use as much as possible yet the cost is still too high. In addition the quality and customer service of Arizona American Water is absolutely unacceptable. Their billing processes are inaccurate, their customer service staff rude and incompetent. The taste and pressure of the water supply is the poorest quality. To reward this organization with a rate hike would only serve to reinforce the terrible business practices of this company. Please DO NOT approve a rate hike. Thank you.
9/3/2010	7430859	E. Day	2	It will be an unreasonable burden on our finances
9/3/2010	7430887	Debra J. Turczyn	1	I am a Disabled American Veteran and the increase will affect me significantly due to my fixed income I am currently on. Doubling the rate will cause me to have to leave my home and do laundry some where else, my trees will die because I will NOT water them, and the front of the house will not be kept because I will not water the plants, and I will have to haul water, in which I will have to have someone do it for me. I am outraged by this measure for people who already pay a high price especially with the current economy. I wish I would have never moved into the country club.
9/3/2010	7430889	r gibbons	2	We are retired and live on a fixed income. We also help take care of my son and his family and budget just so much for water every month. We try to be so careful with all of our utilities especially electric and water. There is no way we could afford to pay 2x as much for water-it would definitely impact our lives.
9/3/2010	7430894	J Lampson	3	Make living in Anthem cost prohibitive. If rates double my AAW bill alone could approach \$400 to \$500/mo.
9/3/2010	7430907	H Brumwell	3	Money is tight. We are doing what we can to cut down on our monthly costs. A water rate increase will sink our budget. We have cut costs to the bone and I don't know how we will make it with a substantial increase in our water bill.
9/3/2010	7430915	M Turner	2	Living on a fixed income a rate up that magnitude would adversely affect my quality of life.
9/3/2010	7430913	B Teague	2	The increase will cause us to spend less money on food so that we can pay a much higher than average monthly water bill. It will put a strain our household budget.
9/3/2010	7431009	p. Hubbard	1	I will be greatly negatively impacted. It will take my grocery money to pay it.

9/3/2010	7431038	J Hall	2	The rate increase request should be based on year over year operating cost increases. Any capital debts or repayment should be financed over the life expectancy of the water system. Our costs for utilities are too high.
9/3/2010	7431055	"D.Brower"	2	we live on a fixed income, retired, and have taken out all plants to keep water bill down, if a increase is allowed we will have to sell our house, moving from CC
9/3/2010	7431059	R. Kelly	2	Will add to our financial burden and impact on the value of our home and the potential sale prices.
9/3/2010	7431061	R. Larson	2	It will seriously and in a negative way effect our family. It will eventually force me to sell my home. Tjis increase is way above anyone else in this area, and is out of line.
9/3/2010	7431123	B Wasserman	2	Senior citizens on a fixed income--will have less to spend on other items
9/3/2010	7431127	Robert Hankin	2	With the economy the way it is, it is hardly the right time to pass along this increase. I am one of the original homeowners. I purchased in Sept. 1999 and this is nothing more that another lie. We were NEVER informed about this water situation other than that everything was beautiful and we had enough water for 100 years. We were never told the truth about the parks in anthem that they were open to the entire state, we were told that the community center was free to immediate family, we were told that the train was free to anthem residents. We were told anything to make a sale and we were all dumb enough to listen. So why am I surprised. This will take anthem down just another big step. I love coming into the country club but I resent the lies that we were told.
9/3/2010	7431129	W. Reichmuth	2	It is very bad. I can not understand how AZ Water can ask me to pay a Bill I did not incur. I had no knowledge, when I purchased my Home, that it would have to pay a balloon Payment for the Infrastructure. This Bill belongs to Dell Web
9/3/2010	7431169	D. Horozewski	4	This rate increase cannot happen! Our family has been affected by restaurants closing down, which has put my husband out of work for over a year. We have survived on my income with cutting back on everything. There are so many families out there that are in the same position that we are in, and barely making ends meet. We need to find a solution that does not cause more hardship for people, we do not need any more homes in Anthem to go into foreclosure!
9/3/2010	7431238	Y. Dolby	2	With the economy the way it is now, we just can't absorb this steep increase.
9/3/2010	7431257	R Licata	2	If I knew the entire impact - I would be able to better itemize impacts. I know what the impact to our direct water bill would be - there has been much published on this. However, I don't believe there has been anything (or very little) published on potential impacts to HOA dues and Country Club dues. We are retired - so we are basically on a fixed income. We would have to cut back an equal amount in some other area - perhaps less groceries, less air conditioning, less charitable donations, fewer leisure activities. Personallv. I think we already pay too much in HOA dues and CC dues - so I think the ACC (and
9/3/2010	7431277	A spears	1	Water will cost more than my electric bill is in the summer. Being on a fixed income this will really impact my budget. Over \$300 for just water and electricity. Yikes.

9/3/2010	7431288	I King	2	We are seasonal residents on a fixed income. This increase will be very hard on our budget.
9/3/2010	7431263	R Speranza	2	<p>With the decreasing value of our homes how can anyone (AZ AM Water) in their right mind expect homeowners to double there output for water in Anthem. Ten years ago I went into Anthem with a positive outlook. Happy to be a part of a new community. Then the surprise was that everything we did cost more because, "you live in Anthem"..."that is going to cost you more because..." The reality of it is Anthem was a new community and we were being had by everyone that we tried to do business with...so we said, "oh we live in New River" or "Desert Hills"....and the price quote was lower. Now I feel the water company has been using the same tactics for far too long and we as a community are tired of it! There are only two people in our household...yet the water cost is drowning us both. I fear the cost will be way over our head and we won't be able to come up for air.</p> <p>OUR WATER IS CURRENTLY RUNNING \$110 TO \$130 PER MONTH . . . WHICH IS THE HIGHEST WE HAVE EVER PAID FOR WATER. WE ARE RETIRED AND WITH THE CURRENT ECONOMIC CLIMATE, WE ARE TRYING TO CUT DOWN ON OUR EXPENSES. . . . NOT INCREASE THEM. I AM ALSO VERY CONSCIOUS OF CONSERVING WATER AND TRY HARD TO DO SOYET WE STILL HAVE THESE HIGH BILLS. DOUBLING THE RATES WOULD BE BAD FOR THE COMMUNITY . . . I THINK IT WOULD HURT RESALES AND VALUES.</p>
9/3/2010	7431305	L NORKUS	2	<p>Honestly, we have deep regrets for ever purchasing a home in Anthem. We moved here in 2006 and we never told about any water issues or increases. We moved from California, where we paid \$22.50 per month for water and we had 1/3 acre lot of grass to water daily. Now we have only plants and trees and our water bills are \$130.00 per month and will double!!! Now our home isn't worth much and who would ever want to buy into this community. We could be paying as much for water as we do for electricity and that is shameful. Why would anyone want to buy a home in Anthem!</p>
9/3/2010	7431340	K Hilzer	4	
9/3/2010	7431367	A Johnson	6	We will move
9/3/2010	7431416	G. Baker	4	It would use up a larger portion of our budget for utilities.
9/3/2010	7431461	K Cohen	2	My water and sewer bill will double, making it higher than my electric bill. In addition, my home owners dues will likely increase due to the impact those water rate increases will have on our common area costs. This will make my home less salable and decrease my property value.
9/3/2010	7431470	J. Stubblefield	2	As individuals who are now retired and living on a fixed income, we will find any increase very difficult to accommodate. Our frustration levels are high as we recall how easy it would have been for Del Webb/Pulte to increase the price of each lot to include the infrastructure. It truly seems morally wrong.
9/3/2010	7431501	J. Weiss	2	The pending increase in water rates will be the final blow to be able to maintain my home ownership in Anthem. I have loved and living in this community and consider it a priviledge. However, this will potentially put my ability to continue to live here out of reach. What a truely sad turn of events...!
9/3/2010	7431534	J Ballou	2	We are retired and on a fixed income.
9/3/2010	7431560	L O'Reilly	4	I will not be able to pay my water bill if the rates increase. I am barely able to pay what we currently owe. This will be a definite impact on our family and will affect how we live our life and pay our bills.

9/3/2010	7431706	Lisa King	2	I am a single mom,without any extra income. I love living in Anthem and I would hate to leave because I could not afford to pay my bills. As it is I just barely pay my bills and if my water bill doubled or went up even more I do not think I could continue living here which would be a great upset. My sister just moved here since I told her what a great place this is to live.
9/3/2010	7431761	M Hardin	2	I am retired and currently pay a very high water bill. The increase would be difficult to pay and still meet all of my other obligations.
9/3/2010	7432061	D & J Childers	2	We are an elderly retired couple on a fixed income. The current rates seem exorbitant, the rates have already increased since we first purchased our home here in Anthem in 2008. A further increase especially in light of the low rates of other water customers not in Anthem would put a further burden on our limited income.
9/3/2010	7432099	C Childers	6	We could ultimately be renters in another city if the costs continue to increase. There is not much more that our household can cut back on. The last year has been a series of cutbacks and budget issues for us. Water is vital, but at this rate, Anthem should become a ghost town than allow American Water to increase!
9/4/2010	7432359	T. Fowler	2	It will have a significant impact on my budget. I budget a specific amount of money for utilities. When I receive an increase in pay, I receive a gradual increase which would take years or decades to increase 100%. People salaries are being cut in these difficult times, and it is absurd for a water company to think it can systematically rape it's customers. The Arizona Corp Commision should deny such an increase, and demand more water companies be established to provide competition.
9/4/2010	7433073	R. Snyder	2	It may price us out of our home. We like living in Anthem, but may have to sell our home due to the drastic increases in expense.
9/4/2010	7433141	D. Newcombe	6	May force us from our home. We already had to turn off the landscape watering system from the last rate increase. Before I lose my house, I would fight for the government to take over the water company. While I doubt the government could do any better at reducing costs, at least I would prevent someone from trying to make a profit on the misery of so many people.
9/4/2010	7433486	e.brittain	4	Water rates are so high we are thinking of moving away from anthem
9/4/2010	7433617	C.Anson	2	It will cost more for WATER and SEWER to our home.We pay for irrigation water that never enters the SEWER.
9/4/2010	7433643	r. commer	4	Especially during this challenging time in our economy, the rate increase will hit our family hard. We have already suffered a sever decline in the value of our home as well as job pay cuts.
9/4/2010	7433782	E. Turner	2	Our current water/sewer bill is 125.00 a month. The proposed increase will add about 96.00 a month to our bill. That will make our water/sewer expenses \$2652 a year or more. We conserve water now - this increase is simply absurd when the profitable water company has other more commonly-used practices to get back their infrastructure costs.
9/4/2010	7433822	R. Hall	2	It will be a significant financial burden on my fixed income. I'm retired and hope not to be forced to go back to work!

9/4/2010	7433853	T.Graybeal	4	Doubling our water rates will have a significant effect on many areas of our lives. I'm sure most families can't just absorb such an outrageous increase. It will impact spending for food, school functions, charity/donation, and entertainment. It will have an impact on the whole community as we will not be able to patronize grocery stores, restaurants, movies, etc. as freely. Since we moved here in January of 2008 the rates have already increased and now to think of double the bill is mind boggling to me. I feel it will have an effect far further than just our pocketbooks and seems outrageous for something that is a
9/4/2010	7434251	N. Long	4	With the economy the way it has been, we can hardly make ends meet for the last year. If the water rates increase we would surely have to move out of Anthem. We have lived here for almost 6 years and love it, even though our water rates are already among the highest in the valley.
9/4/2010	7434344	S. Zappia	1	It will reduce the amount that I'm able to provide for my disabled brother on a monthly basis and take me longer to save enough to fly home to help with my parents care.
9/4/2010	7434402	N. Thornton	1	I may have to sell my home.
9/4/2010	7434553	T. Johnson	4	I am currently unemployed. Any rate increase will have a seriously negative impact on our current financial situation.
9/4/2010	7434723	H. Gensler	2	My Wife and I are living on a fixed income. I am 95 years old and my wife is 77. Raising the water rates will affect our ability to pay for medications.
9/4/2010	7434769	D. Cottingham	4	Times are already hard enough to pay everyday living expenses. I don't think us or the people in Anthem can afford to pay an increase.
9/4/2010	7435139	M RODEN	2	I am a young, first time home owner the rates would drastically affect me since I am already struggling to make it by with all my bills right now the rate increase would make it just that much harder for my bills to be paid and make me consider moving out of the area to an area that is not serviced by AAW, not to mention I already pay over \$60 for about 4,000 gallons of water.
9/5/2010	7435457	Maureen Boyle	6	The water rate increase is outrageous and no one in Anthem should have to pay more for water than any other resident in the valley.
9/5/2010	7436432	S Bizek	2	We moved to Anthem to be near our children and grandchildren, after purchasing our home it's value decreased within a month or so. Which so many homeowners are already in this situation We are on a fixed income, we are very conservative with our water, however if the rate increase is too much and our fees go up too, our home will be just another house in Anthem with a Bank Owned sign in front of it. We planned for this to be our last home. Now it looks like it may be the one we lose our good credit rating on.
9/5/2010	7436754	k leblanc	5	Water bills are high enough. Having trouble paying bills already.
9/5/2010	7436945	j kkkk	4	not

9/5/2010	7437085	A. MITCHELL	2	It will put an extra burden on the family budget since we get by on Social Security as our sole income.
9/5/2010	7437192	c. Gallagher	2	We are on a fixed income any additional rate increases would affect us greatly.
9/5/2010	7437310	B. McAnerny	2	I'm on a fixed income and the large increase in the water rare will definitely affect me financially.
9/5/2010	7437377	J. Hosmer	2	It will definitely affect our budget, as we are both retired & living off our savings.
9/5/2010	7437473	J. Miller	1	As it is now, I usually end the month with about \$20.00 in my checking account. Any raise to the water bill--which now is extremely high--will affect me very much--I am a senior and on a fixed income. I was fortunate that my mortgage company granted me the modification program, otherwise, things could really be tight. This water situation and cost now is way out of hand, and their proposed increase will affect many homeowners here in Anthem. Outrageous is the only word for it. Surely there are people on the water Commission who still have some sense of "being fair".
9/5/2010	7437491	J. Miller	1	At the end of each month there is about \$20.00 remaining in my checking account. The increase that the water company is contemplating would be extremely difficult for me. I am a senior on a fixed income. If my mortgage company had not granted me the modification program, I would be in even tighter circumstances and not making ends meet. I think what the water company is proposing is outrageous, and surly there are members in the AZ Corporation Commission that have not lost their sense of fairness and good judgment. People have had to walk away from their homes due to our economic situation today, have lost jobs which they had for many years. What the water company is proposing will make many lives difficult and some will not be able to cope. There has to be a better solution than what is being proposed.
9/5/2010	7437539	A Licata	2	We will probably look outside of Anthem for housing if the rate increase is too high coupled with increases in HOA and AG&CC dues increases due to the water rate increases.
9/5/2010	7437823	M Ferris	2	I am seriously disabled and unable to work, so any rate increase would be a hardship on our family. I have already cut back on other expenses as much as I can, but utilities are absolutely essential to live comfortably.
9/5/2010	7437905	P. Clements	2	My husband and I are on a fixed income and are budgeted to the maximum...any additional cost will cause a financial hardship on us..This is our first home and we don't want anything to cause us to loose our home.
9/5/2010	7438043	D Wright	4	Horrible. It's hard enough to pay the bills without an enormous increase like this...
9/5/2010	7438224	N HEMINGWAY	2	I AM JUST ON SOCIAL SECURITY SO MY INCOME IS FIX HAVE TO DO WITH OUT SOME FOOD AND WATCH ELETRIC IT WILL HURT ME BAD

9/5/2010	7438252	R. Van Dyke	2	This may require us to relocate to another area. Costs in Anthem just keep going up and up and up. In addition to increased costs for our personal home, there is no doubt the HOA will end up passing on increased costs for the community to us, too. The costs seem to be compounded and we will not be able to continue to afford to stay in this area.
9/6/2010	7439877	B Birdseye	2	It will cause distress with disposable income since we are retired. With all of the ramifications, it could cause us to reconsider staying in our home in Anthem.
9/6/2010	7441423	J. Austin	4	Giving us another reason to sell our home and move to a new community
9/6/2010	7441557	K. Feola	2	We are retired & on a fixed income. A major increase such as requested will force us to move to another area.
9/6/2010	7441623	R. Feola	2	When locating in Anthem we were never told of the water problems by Del Webb. An increase of this magnitude would force us to move from what we thought was our retirement home.
9/6/2010	7442610	P Long	2	My current water bill is between \$100 and \$120 per month. Last month it was \$112 even though we were not in residence that month. We have taken every measure to use less water and conserve according to recommended procedures. Aside from turning off the drip system, there is little we can do. If the rate increase goes into effect, it will seriously impact our ability to maintain our property, whose value has already diminished, or to sell it in an already difficult market. Anthem as a community of residents, businesses, and amenities will suffer inordinately. In addition, as original Anthem homeowners, we were told that water rates would result in a bill of about \$35 per month. We could not have anticipated almost \$200. The commission needs to act in a responsible manner and determine a longer term solution instead of burdening our citizens at perhaps the most difficult financial time of our lives.
9/6/2010	7442803	C. Boone	5	doubling the already inflated bill for water will hurt my budget. I am already paying over \$100 monthly without a pool or lawn.
9/7/2010	7448667	JkAAT	3	It would be a hardship on our family. We barely get by each month as it is..if our water increases 100% it will be hard to pay the bill.
9/7/2010	7450429	M. Zahn	3	Greatly, water bills here are already 4 times higher than they were in Illinois. Any more increases will adversely affect our budget.
9/7/2010	7450490	T. Mortensen	4	The effect of doubling our current water bill would be an unbelievable strain on our family and financial position. We already pay almost double what any of our friends pay in any other part of the valley. Currently I tell everyone I know that Anthem is one of the best places in the valley to live and many of our friends have viewed Anthem as a community to buy their first home in. If these water rate increases went through I would no longer make that recommendation and would not move to Anthem myself if I were looking for a place to buy a home all over again. It is absolutely ridiculous to be paying that much for water anywhere.
9/7/2010	7450679	T.Hughes	4	I'm struggling to pay monthly payments on an upside down mortgage. To increase water rates may cause even more stress financially.

9/7/2010	7451697	K. Angelo	4	It will certainly impact our budget and the amounts we allocate to other items like groceries, gas, and our kids' extracurricular activities. We will also try to conserve as much water as possible, maybe running our dishwasher less, decreasing the irrigation of our landscaping, etc. It's a shame that the water we use today -- that will not change in any way should these rate increases go through -- could potentially cost a lot more by the end of the year.
9/7/2010	7452002	M Austin	4	We will have to cut back on other expenses and using water won't be as convenient. I can see using buckets of warm water to wash my children instead of showers/baths. It will be like giving them a history lesson of how life was before plumbing. Fun! Not!
9/7/2010	7452296	S. Murphy	5	Given the current economy, one of the two adults in the house having been RIF'd and where another job has been found, she is underemployed at this time. All of the monthly bills have increased including groceries, gasoline, taxes, not to mention the need for families to purchase significant quantities of supplies for the schools which have been under funded and rely heavily on funding from families that attend the school in order to survive. This will have a significant impact on not only us but numerous families that we know personally here in Anthem. In speaking with some friends that are in Anthem, this will be a difference between making it every month or needing to dip into savings in order to make ends meet. And once savings is gone then they will lose their house. I believe that this rate increase is a disgrace and the impact of it could further the number of homes that are in foreclosure with in Anthem. This has far reaching impact from decreased home value to reduced HOA collections. Additionally, with the highest rates in the valley, it will immediately have a negative effect on home valley as resale will be impacted by this enormous rate for water. For our household this will have significant impact on activities we do with our family such as the trip to the Phoenix Art Museum we took our three children on this past weekend.
9/7/2010	7453126	K Rhinehart	1	I am paying far too much for one person as it is. If you keep increasing my rates, which are close to my monthly homeowner dues, you will seriously impact my ability to live.
9/7/2010	7453233	M. Hill	3	I can barely pay my bills now. I have already cut back my usage, and I would have to shut off my exterior water service completely if the rate increase goes through
9/7/2010	7454591	M. Call	2	An increase in water fees will affect our budget very negatively. Our water company, Arizona American Water Company, is a multimillion dollar corporation with yearly profits and one that can afford to use other standard practices to secure their return of infrastructure investment.
9/7/2010	7454605	R Omer	2	We will have to give up going to outside activities to afford our utilities. That's a shame, as we just moved here.
9/7/2010	7454619	P. Saunders	2	We are a retired couple living in Anthem Country Club. We live on a fixed income and all of our expenses were considered when we bought. Any increase would hurt us and we would not be able to afford living here any longer.
9/7/2010	7454644	Doreen Drew	1	As the owner of a small real estate company in Anthem, it will definitely affect my business in a very negative way. Water rates are driving homeowners out and not bringing in buyers now. It will definitely weaken an already bad market.

9/7/2010	7454608	R. Pinkerton	2	A rate increase that could potentially raise our water/sewer bill by double will be a very sizable impact on our family. We are retired, and would find such an increase to be intolerable. We believe that our water rates should be similar to most other families in the Phoenix area, not at the high end. And of course the differential by meter size is ridiculous in our opinion, especially since most other ratepayers everywhere pay only a small monthly increase for those with 3/4" to 1". Please spread out the burden on all Arizona Water customers! Besides the increase in rates, it will make it even more difficult to sell a home in Anthem if prospective buyers know how much the water/sewer rates are. Thank you.
9/7/2010	7454657	t. Cory	2	We will drop our golf membership immediately and sell our home as soon as the market improves.
9/7/2010	7454648	L. McCoy	2	We won't be able to afford it. My husbands hours were cut a year ago and we can barely pay the bills. We would have to cut off water to our plants. I can't believe a household with only 2 people already pays \$120/month.
9/7/2010	7454634	S. Williams	2	We are retired and have a set monthly income. Any increases in our monthly expenses effects us dramatically - doubling our water rates, which in turn will increase our HOA fees and area businesses will have to raise their fees - may well be enough to cause us to consider bankruptcy.
9/7/2010	7454625	J. GEONETTA	2	I AM ON A FIXED INCOME AND THE WATER INCREASE WILL PUT A HARDSHIP ON ME AND MY WIFE..WHEN WE BOUGHT IN ANTHEM THERE WAS NO MENTION OF THIS OUTRAGOUS INCREASE...WITH THE ECONOMY GOING ON A DEFLATIONAIRE TURN THIS IS NOT A GOOD MOVE FOR A POFITABLE MULTI-MILLON DOLLAR CORP. TO BE DOING THIS TO AMERICAN FAMILIES...IT IS HARD ENOUGH TO SELL A HOUSE ANYWHERE BUT TO TELL BUYERS THAT THE RATES ARE THE HIGHEST IN AZ..IS JUST NOT FAIR..
9/7/2010	7454679	G Kosko	1	I am on a fixed income budget. this rate would cut into that buget.
9/7/2010	7454675	E. French	2	My Anthem home is a 2nd home which has seen a decreased value of over 40% since I built it 5 years ago. Pending water increase may force me to sell at a substantial loss to me and my family. We love Anthem but feel not only our personal water bills will increase but also we expect to see golf club dues and HOA dues increase due to the water rate increase. We will be affected in a compound manner which may make it impossible to keep up with our bills and we will be forced to sell. Please prevent this from happening. Thank you
9/7/2010	7454676	A. Stecks	2	We like so many other residents are retired and on a fixed income. Between our personal increases, the community increases and the cost passed on to us through our local business increases we like others will be forced to look other places to live in the future. It is really sad to think people will be forced out of this great community.
9/7/2010	7454714	L Birs	3	It will cause me to not be able to make ends meet. Things are ahead rough.

9/7/2010	7454629	R. TIGGES	2	WE HAVE LIVED A VERY FRUGAL LIFE, SAVING FOR OUR EVENTUAL RETIREMENT. WHEN THE HOUSING MARKET DROPPED, WE WERE FINALLY ABLE TO BUY A VERY SMALL HOME IN ANTHEM. ALMOST IMMEDIATELY THERE WAS A WATER RATE INCREASE THAT AFFECTED OUR WATER BILL AND OUR HOA FEES. NOW ANOTHER INCREASE HAS BEEN REQUESTED BY ARIZONA AMERICAN WATER! IF ANY PART OF THIS INCREASE IS GRANTED WE WILL BE PUT IN A VERY BAD POSITION. THE INCREASED FEES FOR WATER , HOA, BUSINESS'S INCREASING THEIR PRICES, ETC. WILL BE MORE THAN WE CAN AFFORD. AND WITH HOUSING PRICES BEING AT A LOW, WE CANNOT AFFORD TO SELL EITHER. THE PAST INCREASE SHOULD NEVER BEEN GRANTED, AND I THINK YOU KNOW THAT. IF YOU GRANT ANOTHER INCREASE, A LOT OF FAMILIES ARE GOING TO LOSE THEIR HOMES. PLEASE DO WHAT IS REQUIRED OF YOU, PROTECT THE CONSUMER. POLITICS BE DAMMED, DO WHAT IS RIGHT!
9/7/2010	7454776	G Gilbert	2	It will be devastating as we have just a fixed income!
9/7/2010	7454800	P. Martinez	3	I will have to take a lump sum payment on my retirement fund to pay for this increase to a company owned by a non american entity.
9/7/2010	7454825	D Flynn	4	It could mean less money for family activities. That would really be a shame.
9/7/2010	7454829	L.DAVIS	5	Given the state of the economy and our tight financial state, there is little room for this increase in our family budget. It will make it difficult for us to pay our bills, and will effect the thought of resale with this disclosure. THis would be a significant expense to anyone.
9/7/2010	7454840	A. Pullem	2	We're retired folks on a fixed income and have no room for such increases.
9/7/2010	7454868	C. Singer	2	We will be out into a position of continually paying bills late. At some point this will either get better or worse.
9/7/2010	7454882	R. Palmer-Jones	2	Our monthly budget is fixed with no option for making more money to cover the proposed water rate increase. Retirement is a very tenuous state for us- as it is for thousands of others in Anthem- and we simply cannot afford this additional cost.
9/7/2010	7454939	P. Ruedinger	2	The pending water rate increase will be a great financial burden on our finances and the burtden may cause us to sell our hme.
9/7/2010	7454993	K jones	3	We will be forced to move to another community. With one income, and an infant, we cannot afford to pay for the increase. It's not a question of whether we will stay, we won't be able to. Which is very sad, because we would like to be in Anthem.

9/7/2010	7455011	V Hoeder	2	In these trying times a large water increase will affect all of the residents that are just making ends meet.
9/7/2010	7455034	M Axtman	4	I am currently unemployed. This increase will impact our family.
9/7/2010	7454890	M. Schuler	2	My wife and I are retired....drawing a fixed income from social security and persions. Our water bill is outrageous...we have no pool, minimal laundry, conserve on diswasher, shower and toilet usage. We have xriscape landscaping and long ago took out our grass area. We also monitor our drip irrigation and have minimal usage. Needless to say another rate increase from Az America Water plus the additional increase we will be charged from the various Anthem HOAs will be a significant blow to our fixed income budget. None of the water information and future infrastructure costs were disclosed to us by Del Webb whe we purchased our home in 2002. Can't Az America sell bonds or stretch the infrastructure out another 20 years?
9/7/2010	7455056	R. Morue	2	It will impact our finances since we are retired. Living in a hot climate requires more laundry loads, more showers, and plants & trees needing more water. I go to water aerobics at the club because I have Parkinson's and need to exercise regularly. If the club has to pay much higher water rates, then they will raise our dues--not to mention our home's rates will be unreasonably high. The "double whammy" is not what we planned in our budget. Most retirees aren't getting pay increases! Please reconsider your planned increase. Thanks, R. Morue
9/7/2010	7455148	M. Mendiola	2	The water rate increase is going to create a very serious hardship for us. We are getting older and income will be lower. We are extremely concerned about all the ramifications and added increases that will affect association dues etc.
9/7/2010	7454804	S Woods	2	We, as will all homeowners in Anthem, will be signigcantly affected by the rate increase starting with our water bill which will be raised beyond what anyone could ever have imagined when we first purchased our home. Our HOA dues will go up because they will be impacted by the increase. Everything that we purchase here in Anthem will go up because those businesses will be affected by the water increase. It will produce a domino effect of a huge magnitude. We are now retired and on a fixed income. This proposed, outrageous increase was never entered into our budget because who would have thought that this would ever be something we would have to worry about? Certainly our home value will be obliterated. Who in their right mind would want to move into a community that has water bills that make it prohibitive to live? I truely believe that Anthem could turn into a ghost town because no one will be able to maintain their homes and businesses in this community. PLEASE put yourselves in our place and think about how devastating this water rate increase could be to all the families that up to this point have been so happy to call Anthem home.
9/7/2010	7455174	D Brower	2	i am on a fixed income and can not afford any more water rate increases. i have taken most of my plants out and will have to move if this bill goes up any more.
9/7/2010	7455170	P. Wilcox	2	The cost of living in Anthem is beginning to become unaffordable, paticularly since our income has been reduced by the economy. Such a drastic increase in water rates will regrettably force us to move out of the community. It's unfortunate that a utility feels that they are entitled to increase rates so dramatically; especially in an economic depression. Talk about not really caring for the customer. Very sad indeed.
9/7/2010	7455163	C. Drascic	5	Since the last water/sewer increase it has been a struggle to continue paying this outrageous bill. Our current bill averages approximately \$150 per month. If Arizona American gets their increase our monthly payment will be about \$300 per month and it will bankrupt us! My husband was laid off of his job March 2009. Since then we have started a business and are barely able to make ends meet. The requested increase is insane. Please side with the citizens of Anthem once and for all! Arizona American will still continue to make millions. However, if they get their exhorbitant increase Anthem will cease to exist!

9/7/2010	7455208	L. Borlo	2	I am self employed and the poor economy has hurt my business severely. I cannot pay all my bills now, and I think 77% increase in my water/sewer rates is atrocious. I am tired of big corporations praying on the public to extract more profit. I am facing possibly losing my home, this rate increase is usurious. Please vote against it!
9/7/2010	7455227	W. Young	2	If water rate raised, being on a fixed income, we would not be able to afford to live in Anthem anymore.
9/7/2010	7455258	M. Gordon	2	With a limited income, being on Social Security and a very modest retirement income, the increase would severely decrease our ability to pay other bills. The Country Club fees and dues would increase accordingly also so this would be a double whammy whihc, in our case would not be affordable
9/7/2010	7455458	S. Zettle	4	it will absolutely affect our monthly budget. I have never lived in a place where the water rates are so high and now they're going to double??
9/7/2010	7455509	L. Glick	1	Majorly. I am on fixed income and have already removed my front and back lawns. My water bill is over \$200/month now as a single tenant. I do not want to bail out the water company or Del Webb. They made the deal, the homeowners didn't so they should work it out amongst themselves and not further burden the taxpayers.
9/7/2010	7455535	M Huber	2	Living paycheck to paycheck. Such an increase will lead me to looking to relocate out of this area or just to the west of I-17. If the effect is seen in higher costs in local businesses/shopping, I will relocate out the area.
9/7/2010	7455557	C Evert	2	Another stress in a economy that is tough to begin with. We are retired on a fixed income and this will hurt a great deal.
9/7/2010	7455603	D. Drotos	4	We cannot afford to incur any additional costs to maintain this home and will have to consider any and all means to avoid incurring any more costs for this property, even if it means defaulting on the mortgage and ending payment to community associations, etc.
9/7/2010	7455614	K. Carvelli	4	Our rates will go from approximately \$125/month to over \$200/month, not based on actual consumption, but based on the fact I have a larger line for the sprinklers in my house. We do not have grass but we do have drip irrigation. I am required to have irrigated plants, so I cannot conserve more from watering, without killing the plants required by the HOA. The \$200/month is completely out of line with what the west side of Anthem is paying to Phoenix for their water, and completely out of line with everyone else I know. \$2400+/year for the basic necessity of water is outrageous.
9/7/2010	7455707	G. Yordy	2	Obviously, as retiree's on fixed incomes, ANY rates in monthly costs have an adverse impact. The proposed rate increase of over 70% is particularly onerous.... and in our opinion, a classic example of a monopolistic business exerting inappropriate financial pressure on customers who have no other option for the service (water and sewer). Even more disconcerting is the increase in indirect costs as a result of increased water and sewer costs to local merchants being passed on to their customers. Finally, we are concerned that the increased water costs will increase the monthly fees charged by the HOA and Club, or result in reduced amenities or adversely impact landscaping.

9/7/2010	7455717	S. Richmond	1	Being a senior citizen who lives on a fixed income, this will adversely affect everything in my life.....there is and will not be any income forthcoming to me to balance the outlay of monies -- which will include not only my personal home and bill, but Anthem Homeowner's Association, Anthem Country Club, Anthem businesses -- all of which will go down hill and eventually hit me and others like me. It will also reduce the already reduced property values of homes in Anthem. The impact of this increase is NEGATIVE NEGATIVE NEGATIVE - except to American Water Company -- and maybe the Water Commission - because if it were not, I cannot see any reason whatsoever for the Water Commission to be siding with American Water Co.
9/7/2010	7455734	F. Kacmarsky	2	In these economic times and our retirement funds dwindling such an exorbitant increase is really unfair and will hurt. The water company is entitled to a moderate increase, but not one as ridiculous as they are seeking.
9/7/2010	7455823	D Keeton	1	it will make my water bill more than my electric and waste bill combined. I will move out of Anthem
9/7/2010	7456030	M Williams	2	The pending water rate increase will cause an undue hardship. This economy has caused alot of families hardship and are barely making ends meet as is. An increase would magnify the hardships. Anthem has had a great amount of foreclosures and water increases would be over the top for majority of households.
9/7/2010	7456010	K. Adler	2	A 77% increase in our water rates as well as an increase in both Country Club and Parkside fees will be difficult for us to manage. In fact to a point were we may consider relocating. Now it's a 77% increase and utilities are always increasing the rates. The cost becomes even greater. Water is only one of many of our necessary bills. We have never experienced an increase in a utility any where near this increase. When purchasing our home in Anthem many things were disclosed before purchasing our home however there was never any mention of a huge rate increase. Being new to Arizona and knowing the water situation we asked several questions about the long term availability of water. All our questions were answered to our satisfaction assuring us that water was not an issue. Never was there any mention that at sometime in the near future there would be outrageous rate increases to insure the availability of water.
9/7/2010	7456138	Harnack	3	We have already had salary pay decreased for this coming year. This kind of increase will cause us to seriously consider moving from Anthem.
9/7/2010	7456143	J. Johnston	2	The estimated increased cost of water and sewer service (\$200) to a single family residence is excessive and will cripple the budget of many residents at Anthem Country Club. Mistakes made by developers should not become the responsibility of homeowners.
9/7/2010	7456252	T.Enzie	6	We are on a strict budget and and increase of 77% will make it very difficult to make ends meet.
9/7/2010	7456380	J. Early	3	unfairly penalize homeowners for financial mistakes made by builder and water co.
9/7/2010	7456318	R. Beldner	2	I am a retiree. I don't have the ability to waive a majic wand and create additional income. A rate increase of the magnitude proposed, particularly for an essential service where the consumer has no ability to use another provider, will result in cutting back on other essentials. Surely a large corporation has other means minimize the impact on its customers whereas the customers have virtually no means to offset higher costs. This proposed increase comes at a time when everyone is aware of the economic downturn, the high rate of unemployment and the sharp decline in real estate values in Anthem and the accompanying high foreclosure rate. The rate increase for an essential service only adds to the burden the area faces and piles another burden on the Anthem homeowners.

9/7/2010	7456398	M. Heatherly	2	A 70% increase in water rates is crazy. Our water rates are already much higher than the average across the nation. You guys are very much acting like our current federal regime. This increase would be devastating to the Anthem community which is already struggling. Show some common sense if you want to keep your jobs!
9/7/2010	7456577	M. Staniec	2	We may consider moving out of this area. These water rates are ridiculous. I do not know who would want to buy a home here with these rates. This will be the death knell for Anthem. It will become a ghost town.
9/7/2010	7456588	J. PETRONZIO	2	WOULD PUT A GREAT STRAIN ON ME, SINCE I AM DISABLTY AND CANNOT WORK. PLEASE DON'T INCREASE US.
9/7/2010	7456600	t pettersen	2	We will be forced to relocate do to excess increases in water.
9/7/2010	7456665	E. Monteleone	2	Meeting all of our living costs are already a challenge to deal with in this economy. If we had known that this outrageous arrangement regarding the funding of water supply infrastructure costs had been negotiated by Pulte and would impact us in this way, we would probably have chosen another community to live in. Pulte had only its self interests in mind, with no regard to homeowner impact when this deal was done. And they knowingly did not want to risk adversely affecting their sales in Anthem by fully disclosing this information in a clear, concise and easily approachable manner. I consider Pulte to be moraaly and ethically deplorable for taking such actions. If passed, this increase will be yet another reason that we need to consider selling our home and moving out of Anthen. But our home value will decline because of the increase, making our situation even more untenable.
9/7/2010	7456848	M Rackham	3	New to AZ this will effect, where we purchase a home.
9/7/2010	7456880	K Leigh	1	Having just moved to Anthem from another state just 2 months ago- I am appalled how high the water/sewer rates are now. I live on a limited income and a 77% increase would be an extreme hardship.
9/8/2010	7457405	M. Pactwa	1	It will put a strain on my budget, Im retired on S. S. Beside the fact that this increse is preposterise. I have never known any water co. to charge this outraguse amount. It is pure robbery on the part of the water co. Not to mention the effect on the economy of our community. People will move away and no one will want to buy here.
9/8/2010	7458650	S. Mauskapf	2	I don't think we will be able to afford living here.
9/8/2010	7458631	V. Boyd	2	This pending increase will have a tremendous impact on our family. Our current bill is significantly higher than our previous residence and an increase will be a real hardship. I can't understand why residents are being considered to "bale out a corporation" that has a tremendous cash flow across the country.....a corporation that made bad decisions regarding their infrastructure. Why is that our problem?
9/8/2010	7460281	R. Frazier	2	We just purchased our home in Anthem and were shocked by the current water bills. To think that they will increase by another 77% is hard to imagine. We set a budget for ourselves when we purchased our home and this will definitely make us rethink our priorities.

9/8/2010	7460407	R. Sakamoto	2	An increased water rate will affect us by also dramatically increasing our budget for water. Our water usage would be determined by the increase and certainly landscaping could be compromised.
9/8/2010	7460661	B. Roy	5	It is very difficult, in this economy, where our jobs and finances are on the line, to stay current on mortgage payments, utilities and \$300/month country club dues, not to mention maintenance/repairs/taxes, etc. PLEASE reconsider this HUGE increase, knowing how it will drastically effect so many hard working families going through tough times.
9/8/2010	7460730	M. Hill	2	With the economic situation as it currently is, it is difficult to afford the current water bills that we receive. If this increase goes through, it will make it even more difficult to support the household budget, and could ultimately mean having to leave the Anthem area.
9/8/2010	7460900	S. Kirk	4	As Canadian non residents this rate increase will potentially jeopardize our ability to maintain a residence in the U.S. At a time when the economy is barely growing, the rationale such a significant increase escapes me.
9/8/2010	7460877	G. Selge	2	We are on a fixed income which the economy has already jeopardized the original income amount that we worked hard all our lives to accomplish and now we are asked to pay for something that should be Pulte/Del Webb's responsibility. We have NO way of increasing our income to pay for their neglect.
9/8/2010	7461088	J. Haag	two	That is large portion of our budget
9/8/2010	7460952	J Crowson	2	We Love Anthem and are so to be a 100% resident as retirement is approaching. Our income from our hard work over the years has been calculated with reasonable costs of living in Anthem AZ. This ridiculous cost of Gods gift to mankind is just another way for corporate greed to squeeze the middle income tax paying citizens out of America. This will diminish our fixed income along with the the continued increases of being an active tax paying veteran and citizen of our country. Please be reasonable!
9/8/2010	7461546	B. Chartrand	3	We are living on a fixed income as retirees and have limited discretionary funds. Already the increases in water rates over the last several years has affected our enjoyment of retirement. Because we love plants, we have many shrubs, trees, etc. planted which are irrigated. With another increase in water rates, we will pull these shrubs and take out our irrigation system. We are thinking of draining our pool so avoid losing water through evaporation. We already have started using the showers at the fitness center for our daily bathing, a decision that somewhat shames us. If our association dues (we pay two of them) increase due to water rates increasing, we may have to move out of Anthem and take a huge loss on our house when (if??) sold. The stress over the forecasted rate increase has made us rather resigned and depressed. We can't afford at our age to be very frustrated or angry...it is too dangerous to our health.
9/8/2010	7461640	Kay L. Winter	2	My husband and myself are on a fixed income and this drastic increase will affect our budget considerably. I also fear for the many young families who are struggling to keep their homes in our area. Anthem has become a very close knit community who try to help each other - great family environment for raising children. This unbelievable increase will only add to the current burden for these young families. Another factor is the fact that Pulte LIED to them about the water costs. Our home was built by Del Webb. Our book even states that the water structure is paid for up to our house. I feel that when Pulte bought Del Webb they changed the rules but did not tell the new home purchasers. If the residents are going to be forced to repay these costs then it is only fair to stretch it out over many years so the impact is softened.
9/8/2010	7461755	G. Pavolka	2	Considering that every business in Anthem including the Country Club which we are members of will increase their bills are budget will be stretched significantly. We also have friends interested in Anthem but they are waiting to see what happens to our rates and I am sure if there is a substantial increase they will look somewhere else for their new home.

9/8/2010	7462013	R, Cimolini	2	My concern with an increase in water rates is a very simple but critical financial formula. The price of my home continuing to depreciate plus the cost of services increasing and my retirement income constant = equals a short sale or foreclosure. My recent decision to retire and move to Anthem was based on my ability to balance my budget within my retirement income. A large rate increase will create a significant financial challenge for me to sustain a comfortable living in the Anthem community. I am hoping that you will reconsider the financial burden that large rate increases will place on retirees. Thank you.
9/8/2010	7462002	W. Kinzig	3	It will make it very difficult on our budget which has been hit by the recession. We purchased our home without knowledge of the possibility of a huge increase in our water sewer bill.
9/8/2010	7462150	J Schouten	2	It is very hard to believe that under any circumstance one can justify a 77% cost increase in these times. There simply isn't any extra room in our budget to absorb that. No responsible entity could reasonably expect approval to do this nor should it be granted.
9/8/2010	7462201	L. Barbera	1	I am a widow, living alone, on Social Security, but I have to pay the same as a family of 2 or 4 or 6. Of course, I feel that this is unfair and to raise the prices is even more unfair. Each unit should have their own water meter and pay accordingly. It should help tenants to be more conservative instead of thinking "what does it matter" the rates are included in my association fees. These are feelings from renters as well as homeowners.
9/8/2010	7462897	A.Smith	2	double monthly water bill, which will be an extreme hardship because of fixed income. Water bill will have quadrupled since moving to Anthem in 2001
9/8/2010	7463219	SHELDON J LOPATE	2	IN THIS DIFFICULT ECONOMIC TIME AND BEING RETIRED, IT WOULD DEFINITELY ADD A FINANCIAL BURDEN ON MY BUDGET
9/8/2010	7462761	R. Hasman	2	Lee and I just purchased a home in Anthem less than a year ago in anticipation of retirement to this community. We were not informed of the situation with the Water Dept. regarding the proposed increase in rates as a result of the agreement with Del Webb/Pulte and the Water Dept. We have been very conservative all of our lives, maybe to frugal at times but always lived within our means and always made efforts to conserve natural resources and minimize utility usage. "Waste" is not in our vocabulary. We were very nervous making the decision to purchase in Anthem, but after speaking with the Realtor and hearing wonderful things about the community, we decided that we would proceed and one day retire to this community. We are absolutely horrified to now find that what we thought was going to be a most enjoyable time of our lives has turned into a nightmare! If the proposed increases come to be - we will not be able to stay in Anthem and will suffer significant financial loss and hardship, which we cannot afford at this point in our lives. This issue has become so intense that it now causing health concerns as well. Please - Please do not allow these large corporations (Del Webb/Pulte and the Water Dept.) to ruin the lives of so many individuals that are already struggling in these difficult economic times. We are more than willing to pay a fair amount for the water that we use, however there is nothing fair about the excessive increase that is being forced upon us. Please do not allow them to destroy this lovely community!
9/8/2010	7463585	c.bignall	2	increase our monthly water and sewer bills by double
9/8/2010	7464074	L. Webb	2	We are retired and had no indication that water rates would be where they are today. A proposed increase of 50% to 100% is way past anything we anticipated. On a fixed income our purchases and donation will be affected in a negative way, i.e. reduced funds for discretionary spending. In addition we were required to have 1" water meters with an extra cost for size. This cost was not disclosed. We would not have moved to Anthem if we knew then what we know now. Please help in keeping our monthly payments reasonable.

9/8/2010	7465211	T. Tweedy	4	This will be an huge problem for our family. The increase in rates will kill our already tight budget.
9/8/2010	7465268	T Mylius	2	It will put an even bigger burden on our household then we already have. We moved here recently and weren't told of other fees involved from HOA and then after our water costing 3 times the amount as my other house in Phoenix does and doesn't even include garbage and sewer, this is unbelievable. I am a business owner and business is dead right now. The least you could do is wait till the employment rate dips down again. Maybe I should just dig my own well.
9/8/2010	7465343	L Wensley	1	I am on a fixed income and increasing the water rate would definitely cause me to sell my home and get out of Anthem. It is hard enough with the higher water rate here on the east side of I-17 than on the western side of I-17. I don't know why we can't get our water from Phoenix like they do.
9/8/2010	7465339	E. Rosher	1	The cost of the water that is essentially undrinkable is a true rip-off. The water is too salty to drink and it leaves a residue on plants and building materials. Since we cannot live without water, the alternative is to leave the community.
9/8/2010	7465997	I Weiss	3	It will put me above my budget. I am so disalusioned by the whole thing. When I purchased my home I was never apried of this.
9/8/2010	7466758	W Adams	3	It will be an extreme hardship as we can barely afford the house without the increase!
9/8/2010	7466910	S. McCarty	2	Being retired and on a fixed income the increases proposed would prevent me from maintaining my landscaped areas to their full potential which would then detract from my property. I am sure others will be in the same position and all of the eastside Anthem will begin to look less appealing and thereby hamper Anthem's recovery from the housing mess.
9/8/2010	7467168	A. Craft	4	The proposed water rate increase will have a very negative impact on our family. There have multiple rate increases over the past few years that certainly do not warrant another increase. The cost of water for Anthem is beyond ridiculous compared to water rates in other areas of the state. There is no explanation that can justify the amount charged for water and certainly not another insane increase. Families, ours included, can not afford the increase as large as being proposed. If an increase has to occur than consolidation is the only fair choice for all parties involved. The main point comes down to justification and there is not a reasonable answer to explain the increase. Residents will be forced to move from Anthem and more foreclosures will follow. Please be fair and put yourself in our situation.
9/8/2010	7467732	B. Mehlin	2	We are retired with a fixed income. With our diminished investment dollars, no increase in Social Security or pension, and loss of value of our house, we are at the end of our budget. Increased water rates along with raised HOA fees, and the resultant impossibility of selling our house, will force us to consider foreclosure.
9/8/2010	7467832	L Flinders	2	As we have been retired for the last 8 years and living on fixed incomes, the pending rate increase will have devastating impact on our monthly budget. When we purchased our home eight years ago, we were lead to believe the price we paid included the cost of the infrastructure. I have never purchased a home without these cost being included in the cost of the home.

9/8/2010	7468617	L. ADLER	3	<p>TO START WITH, MY WIFE AND I ARE RETIRED. WE BOUGHT A HOME IN ANTHEM, ARIZONA BECAUSE WE FELL IN LOVE WITH THE CLIMATE AND ENVIRONMENT. I AM SURE YOU HAVE HEARD THIS BEFORE, BUT RETIRED PEOPLE ARE USUALLY ON A FIXED INCOME. INCREASING THE COST OF WATER IN ADDITION TO OTHER COSTS OF LIVING WILL LITERALLY DRIVE PEOPLE TO OTHER LOCALES. INCREASES AS YOU ARE PROPOSING IN ADDITION TO SEVERE REDUCTIONS IN INTEREST RATES ARE OVERWHELMING AND WILL CREATE MAJOR FINANCIAL HARDSHIPS THAT RESIDENTS WILL NOT BE ABLE TO CONTINUE TO OWN HOMES AND COVER THEIR EXPENSES. INCREASES MAY BE NECESSARY, BUT THEY SHOULD BE REASONABLE SO THAT RESIDENTS WILL BE ABLE TO AFFORD THEM.</p>
9/8/2010	7468731	S Corella	2	<p>yes</p>
9/8/2010	7468676	R Brezka	2	<p>We are a retired couple living on a limited income. it would be a hardship to have such an increase especially when we dont even use that much water. We think its unfair for this type of price increase on our community. This will keep people from moving into this community in the near future and will make people also move out of it. the people of this community will not forget on how to vote for your positions if this unfair act of price gouging takes place. The people of this community should not have to be responsible for the unfair and deceitful practices that Del Web worked out with the water company. enoug is enough. If you care about your jobs you should do the right thing and vote no, for this outrageous price hike for water. We are already struggling with the the cost of living and for us elderly people it will be a huge burden. Thank you for giving us this opportunity to speak out. There are also a lot of young families in this community that can't afford any more cost of living expenses. Please do the right thing!!!!!!</p>
9/8/2010	7468876	D Tupper	2	<p>First of all, the current rate is outrageous! An increase will force me to sell home and move my business to an area where I will actually be able to survive.</p>
9/8/2010	7468884	J Thomas	5	<p>Doubling our water bill means we will pull back on going out to dinner at local Anthem businesses, stop going to movies and participate in fewer extracurricular activities for our children.</p>
9/9/2010	7469690	B. Perry	2	<p>Being on a fixed income we will cut back on other things. Might have to quit the golf C.C. and move. In this economy interest rates are very low.</p>
9/9/2010	7471538	D. Perez	2	<p>I am retired and living on fixed income. The requested increase is outrageous in these very hard economic times fo those of us on fixed budgets.</p>
9/9/2010	7471567	E.J. Perez	2	<p>Being retired and whose income is fixed and limited, this increase would provide further economic hardship on an already tight budget.</p>
9/9/2010	7472811	Don S Morue Jr	2	<p>As retired people with a fixed income, this unexpected increase will cause problems since it was not put in our budget.</p>

9/9/2010	7473575	t. johnson	2	It will possibly double my cost for water while we have had no increase in income for serveral years. We will have to curtail many of the activities that we have saved for all our lives to enjoy during our retirement years. All of this to increase the profits of a corporation.
9/9/2010	7473906	T. Anastay	2	On a fixed income and did not budget for such a large increase in our water bill.
9/9/2010	7474977	T. Braun	2	Less \$ available for other necessities.
9/9/2010	7475067	R. Widom	1	At the time of purchase I was not informed about the water prices. My realtor hedged her answers on all the monthly costs involved in living in the country club. Between HOA, membership at the club and water rates, I pay over \$300 a month for the privilege of living in Anthem Country Club. I am one person living in a home and pay over \$100 a month for water. I can only assume that the increased water rates will affect the prices of goods sold in Anthem. I'll pay more for gas, food, entertainment, HOA and country club dues will also increase. It will be cheaper to shop a few miles to the south at Tramonto or Norterra. How can we shop locally when we can't afford to live locally?
9/9/2010	7475612	S. Crouse	3	Due to current economic situations, a water rate increase will greatly affect our financial situation and make it extremely difficult to maintain our expenses.
9/9/2010	7476749	S. Estes	2	My name is Shannon Estes and I have lived in Anthem Country Club since 2001. Unfortunately, 2 years ago, my employment was terminated when a larger Telecommunications company bought out the company I worked for. I suddenly found myself without a job and quickly approaching 60 years of age. I also quickly found out that what few job opportunities came about from time to time, were being filled by younger applicants. While I have continued to seek employment, my wife and I have drastically changed our life style so that we could survive for now on funds that I thought we would retire with. We have cut our budget to the bone to make these funds last as long as possible. If our water bill increases in the slightest, these funds would have to come from somewhere else in our budget, and right now about the only thing left to cut is some of our meals. I am very serious, we have disconnected our cable TV service and receive a couple of channels with rabbit ears. We turned off our home telephone number as well as my wife's cell phone so that we can share the one cell phone remaining. Our thermostat in the summer is kept about 80 degrees and in the winter, we rarely turn on the heat. So you can see what an impact raising our water rates would have on our household. I dare state that our private water company has much more financial resources to absorb the infrastructure costs than my family has. And what is sad is that many of my neighbors are in the same financial situation. Rate increases the magnitude of the 77% number that we are being told could actually force some of our residents out of their homes and out on the streets, and my family wouldn't be too far behind. And believe me, there is no equity left in our homes which could also help offset some of these costs. If you would rather hear this type correspondence live rather than in email form, I would be more than happy to accommodate that request. My number is 602-881-4852 and I would readily accept your call. Thank you for your consideration in this matter. Shannon L. Estes
9/9/2010	7477368	J. Miska	2	The significant increase to rates requested by Arizona American Water threatens the property values and economy of Anthem. Many potential property buyers and tenants would avoid Anthem because of excessively high water rates. The increase cost would be detrimental for existing households on fixed, low or moderate incomes. Many residents are now finding themselves in those income classes. Residents would face other adverse affects when local businesses pass on the increased cost to their customers; as a result. businesses mav lose business. Residents would face additional costs as community assessments
9/9/2010	7477598	C. Stecks	2	We will definitely be eating at home, less money and more added expenses. Cut back on donations...we are on a fixed income.

9/9/2010	7478474	L Klahn	1	I am retired and if there is an increase to our rates, I'll be forced to move....
9/10/2010	7481286	D.Stepien	4	financial hardship
9/10/2010	7481213	K Stepien	4	Our family already finds the cost of service for the water/sewer prohibitive before the cost of actual water used is added. An increase to this amount would impact our ability to provide for our family and we encourage a company, that already makes a profit, to reconsider the financial impact on thousands of families for the sake of increases for shareholders and executives.
9/10/2010	7484191	L. Sasser	2	Well the only raise is given, is to local & Fed government we as Seniors are going to suffer, we didn't get any compensation, why should you be able to raise water & sewer when we purchased this house & we are 2nd owners of this property & no one informed us that we were not on Phoenix Water. Now being said, the increase may well force a lot of Seniors in this area to rent & buy elsewhere.
9/10/2010	7486922	D. Jacobsen	2	It will have a huge impact on the fixed income we are living on.
9/10/2010	7488742	K Hilde	3	I will actively look to move outside of the water district
9/10/2010	7489101	D. Pearson	2	We are a retired couple on a fixed income and a large increase in water rates may be the straw that breaks the camels back.
9/10/2010	7489966	P. Rogers	2	We are retired and live on a fixed income. Water rates are already too high; an increase will further reduce our discretionary income. Although we love Anthem, we are considering moving elsewhere if utility rates continue to increase.
9/11/2010	7493009	a. romano	3	We are a single earner income family with a HS teenager at home and cannot afford to have a water bill be almost double what it is today. It is hard as it is to cover all the household bills with rising costs with food, medical, insurance, and basic living expenses. This will create an even greater burden on our family.
9/11/2010	7493967	T. Mead	2	We already do not use that much water, and I'm appalled at how much we pay; to double the price is outrageous; how can families stay afloat? It's a poor business decision; my understanding from those families that own homes in Anthem is that the water rights have already been paid for; it sounds as if we are to pay for someone else's mistake.

9/11/2010	7494033	R. Webster	2	<p>Will the proposed water rate increase effect me and my household? I can emphatically yes! Being retired, with a fixed income, yes just like so many people you must have heard from by now, we have already taken some big and damaging hits in our income. Investments have diminished due to the economic downturn, the Federal Government is threatening our Social Security income in the near future and the health bill passed by Congress all figure to make our level of income even more reduced. In addition, can you believe that the potential high rate increases are already effecting potential home sales because who wants to buy into a water district which make the area less desirable than other competing communities? We will be caught between not being able to afford living here and then not being able to sell out to move to more affordable area. The high cost of water will effect our ability to pay it, higher HOA fees and no means to offset these increases with increased revenue. Please do not make us pay for the ineptitude of the managers of Arizona Water when they purchased the facilities from Pulte requiring a huge payback. I maintain the Commission is there to protect the rate payer against outrageous rate increase requests from monopolistic water companies. I believe I am fair when I ask you to reject the rate request, as the protector of our rights to a fair water rate.</p>
9/11/2010	7494728	T Hill	5	<p>I am sure it will more than double our rates. We have 3 kids under the age of 5 and things are already tight. This type of burden is unwarranted and unacceptable.</p>
9/11/2010	7494880	J.Nelson	2	<p>We are on a fixed income. The money will have to come out of our budget somewhere else. Less eating out, less upkeep on the property etc.</p>
9/11/2010	7495754	C. Woehler	1	<p>As a single homeowner with prices of owning a home increasing everyday, increasing the cost for water would probably put me over what I am able to handle financially, I would need to forclose on my property.</p>
9/11/2010	7495787	T. Francis	2	<p>An increase of the requested proportion would have significant direct negative impact on my personal utility budget and would have indirect negative impact on me through the HOA fees which would necessarily increase to accommodate the increased water rates. I am also concerned that fear of such increases will worsen the already-depressed realty market in Anthem.</p>
9/11/2010	7495879	S. O'Neal	2	<p>From what I have been told, the proposed water rate increase has the potential to severely affect the amount I am paying both in water bills and HOA fees. This would, in turn, cause me to have to work additional shifts at either of my two current jobs. I am a single mother of a 10 year old and would therefore have to be apart from my child even more than I already am. If this is related to the situation where we are supposed to pay more for infrastructure because Del Webb had an agreement with the water companv and never told those of us who were purchasing homes. I would consider it a violation of</p>
9/11/2010	7496258	W. Garner	8	<p>With many small children who obviously bathe and use plenty of water on a daily basis, the water increase would hurt our budget. We moved to Anthem to live in a family community and were unaware of the water situation. Increasing the rates so much is not fair to families especially in todays economy.</p>
9/12/2010	7498035	R. Welch	2	<p>The pending water rate increase will not only cause our personal water bill to drastically increase, but will also cause our two HOA fees (this is really just a misnamed tax) to increase significantly. This grossly unfair triple drain on our fixed retirement income will drastically reduce our personal disposable income that normally would be spent in our community. This will not only cause our local business to suffer loss of income, but will also reduce the amount of tax revenue our community, county, and state receives. This. again. will cause these governments to increase their taxes to us and reduce their levels of services.</p>
9/12/2010	7498948	N. Strongin	2	<p>We are on a fixed income. With the increase in taxes, costs of food, medical insurance, medications, utilities, fuel, among other necessities, there is no extra fund to pay this enormous water rate increase.</p>

9/12/2010	7499481	B. Wattenbarger	5	An increase in monthly water bill will put a financial strain on an already high monthly expense. We have already reduced our consumption of water.
9/12/2010	7499992	G. Beem	2	<p>If the rate increase occurs, it will be a significant expense that was not anticipated when we moved here. If we knew of this undefined expense when considering buying a home here, we likely would have purchased elsewhere. We already pay more than we ever expected to pay for water when we moved here over 6 years ago. This excessive expense will also deter others from purchasing our home when we decide to sell/move.</p> <p>The water rate increase will effect us in that it will cost us more to use water in our home then electric already does if the rates increase to what they say they will increase to. We are already 50% upside down in our home value and we have never taken any money out of our home. If water increases we are really going to have to justify continuing to stay in our home. If things don't change why would one continue to pay increase costs in Anthem when we can find a home in another neighborhood at half the cost this home has cost us as well as lower utility bills. I think you will see more people continue to leave Anthem to find housing somewhere else to better their lifestyle. There is no reason rates should raise as high as they are proposing and you will see many people give up on Anthem.</p>
9/12/2010	7500059	A. Wheeler	4	<p>Members of the Country Club Golf Association Member Anthem community dues payer Our understanding is not only will our water bill go up but so will the community dues, country club dues and the golf dues. We installed a pool and landscaping 5 years ago and our water rates have already doubled on time since then. I'm concerned that the rate change could amount to a \$400 per month combined increase. We are barely making it in this economy as is. That type of an increase might result in another short-sell in the neighborhood.</p>
9/12/2010	7500035	S.Frost	5	<p>This is a summer Vacation Home . No one lives there , We only visit Three or Four times a year . I have complained to the water department several times, I think someone is using my water when i am not there , My bill is always in \$70 to \$85 per month .</p>
9/12/2010	7501777	w. mills	2	retired winter resident, will hamper our lifestyle!
9/12/2010	7501704	H. Longworth	2	<p>The domino affect of this increase will be devastating to us personally, as virtually everyone's costs will rise so much that it has to be passed onto us consumers of all the services and products in Anthem.... resulting in higher HOAs, club dues, club events, all local services, watering my landscaping (We cant afford a pool and have already allowed our pond to dry up) local restaurants, nail and hair salons, the car wash, and on and on. We are retired; we moved here thinking we could afford Anthem, but were mislead about its water system. Please dont follow the same mistake the fed gov't made by awarding</p>
9/13/2010	7503149	H. Parsons	2	This would create another hardship in tough economic times.
9/13/2010	7506541	r. hyatt	3	my husband is the only one working at this time...it will effect us greatly...just because we live here doesn't mean that we should have the responsibility of paying higher bills to offset their budget...
9/13/2010	7506840	D. Hansford	3	<p>Is American Water trying to take Anthem off the map? Residents are, and will continue to leave Anthem, with this impending increase. It's ridiculous to think that people will tolerate having a payment like that- they will move to the Phoenix side. Our family cannot survive that kind of increase, not to mention, how all our other dues will also feel the impact, and raise also. We are starting to look for a home elsewhere, where these kind of continuous "threats" will not be looming. Anthem was built as a prospering, thriving community, and American Water, will single handed, make it a ghost town. We should not have to pay the price, for the greedy, insensitive stupidity of Del Webb.</p>

9/13/2010	7506996	R. Skaer	2	<p>We have lived in Anthem for almost four years. From a financial standpoint, the proposed water/sewer rate increase would be a burden on us because we are living on social security. We, as everyone else living here, have experienced increases in all our utilities, healthcare, gasoline, groceries, added taxes, etc, while the value of our homes keep decreasing. This proposed water rate increase would not only affect us in our monthly water/sewer charges, but would also impact our association dues with both community associations, which we cannot afford!! It also has the potential to impact the Anthem local businesses, which, in turn, would pass on some of their increase to us the customers. Because we live in the country club and have a 1" meter, our basic water/sewer bill, before we use one drop of water, is \$70.64. The basic service fee is more per month than the amount we have paid for the entire water/sewer bill in any of the previous communities that we have lived in. It is our understanding that residences with the 3/4" meter pay much less. We feel we are being singled out to pay more for the infrastructure that was constructed over ten years ago. We love our community, but it is an expensive community to live in. We are hopeful we can continue to live here.</p>
9/13/2010	7508006	D. Mininni	2	<p>Why pay more for the same service. Everybody is having a hard time paying their bills as it is. Now is NOT THE TIME for a rate increase!</p>
9/13/2010	7508287	B. Karpisek	2	<p>Exceeds budget on fixed retirement income. Could force exit/sale of home in Anthem. We planned this home to be for our retirement years.</p>
9/13/2010	7508930	S. Palmer	2	<p>Personaly will effect my cost of water dramaticly as well as increase the cost of everything I consume in Anthem as each business will have to increase their pricing to consumer. Total amount would be almost \$100 on my bill on top of a significant increase that hit us last year. Being retired every dollar counts. This is particually distressing as we were not told when we purchased our home in 2002 this was coming. High water rates will retard resale value of existing homes.</p>
9/13/2010	7510671	H. Marshall	2	<p>We purchased our home as a retirement home in 2003. Since that time we have seen the value of our retirement investments plummet. We love our home and living in the Anthem community and would hate to have to sell (if we even could sell) because we can no longer afford our water bills. We have cut back on our water usage, with very little effect on our bills.</p>
9/13/2010	7511247	B. Jones	3	<p>I am the sole support of a my family. If the water increase goes through, I will not be able to afford basic necessities. I purchased my home based on budget for utilities and HOA fees and I would most likely be forced to sell my home since I would no longer be within my budget. In these hard times we have barely managed to stay afloat but with the increase it would force us to no longer be able to afford out home.</p>
9/14/2010	7518508	J Shepherd	6	<p>It's bad enough that our water bill is the highest it has ever been. At an average of about \$120 per month, we are easily paying twice more than we've ever paid for water at any home we've lived in over the last 13 years. That being said, we are using less water than we've ever used. We honestly feel like we are being financially raped by a greedy monopoly that we have no choice but to pay. This is pure extortion and it is unacceptable. You members of the Commission need to put yourselves in our shoes and ask how you would feel if your water bills were already more than 50% higher than anyone else in the state and were in danger of being doubled? Would you pay those bills? I suggest that you would fight it with every fiber of your being, especially if this caused you to have to move from your home. This increase would dramatically affect our ability to stay in our home. As it is, we are living paycheck to paycheck. Not because we spend our money frivolously. We do not go out to eat or to the movies. We shop with coupons at every chance and have cut out amenities like satellite television and even our home phone to save as much money as possible. I cannot even afford medical insurance for my family. We have no unnecessary expenses and are still scraping by. If this rate increase goes through we literally have nothing else we can cut to be able to afford it. We WILL be forced to move out of Anthem. Please take every action possible to keep this rate increase from going into affect and, if possible, force Arizona American Water to lower the rates we pay to match every other town, city, or community in the State of Arizona. It is not fair and this community will not survive if this rate increase goes through.</p>

9/14/2010	7518930	R. Glazner	6	With 4 children 5 years and under, our water usage is very important. Having a family this size and this type of economy, we operate on a very tight budget. Almost doubling out water bill would be in essence limiting the way we can take care of our children. We do not pay for cable and we limit our eating out to only a few times a month and at fast food restaurants at that; so we are not concerned that the water company is trying to take away our expendable cash. They are taking away cash we do not have. Please, reconsider burdening us with such a severe hike in the water bill. Water is not a luxury; it is a necessity!
9/14/2010	7520912	M. Wright	1	If it doubles it will take money from other resources already allocated.
9/14/2010	7522639	J. Doering	2	Significantly impact monthly budget. Would impact our landscaping. Would impact our home values even more. Would effect the golf course and monthly dues, which we belong.
9/15/2010	7531113	R. Funderburg	4	This will force us to move to the West Side of I-17 or into Tromonto.
9/15/2010	7539321	Richard Shaw	2	Major budget hit as we pay for water for the house, the association fee and the Golf Club. A triple hit!
9/16/2010	7547365	s. grant	3	We are retired on a fixed income and if the water rate increases as proposed we might have to sell and that would mean at least \$160/170 K loss from the buy price. We were not informed by realtor or whom ever when we bought in 2007 that there was a water issue. We just can't afford it at this time!!
9/16/2010	7551109	M. Palmer	2	As we are retired and the budget we planned was for the funds available at the time of retirement the rate increase will be problematic.
9/16/2010	7551711	John Balzer	3	My water bill is over \$100 now. Since I am retired, I must budget my expenses and an increase affects my budget for the household. It seems that the cost is on a constant climb since I moved here it 1999. I did not think that water would be my worry the way it was sold to me as a state of the art system.
9/16/2010	7552083	M Brady	2	Already a ridiculous rate. We just moved 3 months ago from Florida where our highest monthly bills were around \$70 even with heavy irrigation watering of our lawn. We will cut back in other areas to offset any further increase in rates. This will impact local businesses we would patornize, etc.
9/17/2010	7559389	R. Hugli	2	Will increase my monthly bill from American water & sewer, H.O.A. dues, Country Club H.O.A. dues, Fitness center dues Restaurant Prices, Golf dues, Common areas dues.
9/17/2010	7562327	k. munro	2	yes

9/18/2010	7566330	C. Blevins	1	My monthly water bills are already too high and are a larger percentage of my monthly fixed income and budget. An even larger bill each month will impact my ability to pay other living expenses.
9/20/2010	7580558	T. Setter	2	Will double the cost of water. Never were told to expect this or budget for it. Living csts are going up TOO fast.
9/20/2010	7580581	S Clair	2	We are on a fixed income. This will result in our moving from Anthem
9/20/2010	7580595	S. Johnson	2	It will result in a significant increase in our water and sewer costs, as well as increases in our ACCA and Anthem Country Club fees. This is an increase we cannot afford.
9/20/2010	7580700	D. Rankin	2	an increase of this size would be the tipping point in the ability to afford the house; we would have to sell
9/20/2010	7580899	R. Wiltgen	2	We are retired living in Anthem on a fixed income. It is totally without conscience that a rate of this out-of-control proportion even be proposed let alone passed. We will need to cut down because of this stupid increase.
9/20/2010	7580848	G. Rosky	4	We already pay an average of \$80 a month. I can't image paying higher! No where in the greater Phoenix area is anyone paying this high a water bill. We're just paying our bills now. I don't know where we can make any more cuts. If they keep raising the rates, I'll have no other choice than to move out of Anthem. American Water is going to make Anthem a ghost town!
9/20/2010	7580913	E. Carlow	2	1. I am on a fixed income and will have to find a way to do with less. 2. Make it far more difficult to sell my house. 3. Cause more homeowners to leave Anthem, causing a greater financial burden on existing homeowners. 4. Increased rates will cause cost cutting making the beauty of Anthem suffer.
9/20/2010	7580994	J. Stark	2	It will be difficult to keep the house. Between my pool and pond, my water bills are already over \$100 per month. Being also a Realtor, it is difficult to sell the short sales and bank owned properties in main Anthem. It makes the section by Walmart a better sale based upon City of Phoenix water bills. With the increase, I see homeowners cutting back on their usage and we will see dried up landscaping in neighborhoods, diminishing value even more. I'm also sure the HOA's bills for the common areas are not cheap. Homeowner's are struggling as it is with their bills. An increase in HOA fees will cause even more financial stress on families...forcing many to move elsewhere. The number of empty bank owned properties need to decrease - not increase.
9/20/2010	7581198	B. Ruff	1	I am a senior citizen widow on a fixed income and it will have a devastating effect on me.
9/20/2010	7581282	V. Solgonick	3	We are a retired couple living on a fixed income and caring for our 90 year old mother. An increase in our water and wastewater rates will create an additional hardship on our household. We are in favor of rate consolidation of all of the districts of Arizona American.

9/20/2010	7581737	L Jones	3	<p>We own a small business & 4 residential properties properties. We have managed to keep these properties going, but the water rate increase will impact our family & small business X5. Additionally, the HOA dues & country club dues on the residential properties will increase to cover the water rate increase, which means a significant impact to our family's monthly budget. We have worked very hard to stay afloat in this challenging economy & are concerned that these increases will cause our challenges to become a real struggle. We want to be able to support the Anthem economy & be good corporate citizens!</p>
9/20/2010	7581430	W. Froboese	2	<p>After an extensive due diligence investigation of anticipating actual costs and reasonably expected increases in home ownership in Anthem, as a Senior Citizen and retired Real Estate Analyst, this increase is a betrayal of all normally expected business practices. There was no competent analysis of water provision and sewer treatment costs in the initial Subdivision Report from the AZ Dept of Real Estate nor were any studies or available projections, advanced notices, or disclosures of water and sewer utility cost increases of this magnitude noted. Artificially supplementing the true cost of these facilities during the Marketing period appear to be a very convenient oversight and a underhanded marketing tool to hide the true costs of ownership. The degree of increase will serve as one unique negative, additional market defect on the desirability of owning in Anthem, which undoubtedly constitutes an adverse reflection in future marketability and market value in the analysis of any prospective buyers. This entire scenrio has negatively impacted my confidence in being protected from unethical business practices and irresponsible authorities in assessing future unjustified burdens on dependent Arizona citizens, and in particular Anthem residents. As a business owner in Black Canyon City, I would not consider expanding my business to the Anthem area, based on this extended series of suspicious developmental cost planning, inept problem resolutions, and the ultimate dependency on the deep pockets of "affluent Anthem owners"</p>
9/20/2010	7582394	G. Dragoo	1	<p>It will make my finances tighter than they already are. It is very expensive to live in Anthem, and I often wonder how long I can stay here. This is yet another blow.</p>
9/20/2010	7582602	S. Dorosh	2	<p>Since we are retired, it will have a significant impact on our expenses, even if we are not in the house using any water!!! In this difficult economic time, potential 100% increases are extremely hard to bear on fixed/limited incomes!</p>
9/20/2010	7582593	D Bostic	4	<p>Since I have not had a raise in the past two years I will need to find a part-time job on weekends or evening s to pay for this proposed or pending rate increase.</p>
9/20/2010	7582501	D. Birch	4	<p>Our expenses will rise to a point where we have to decide to if it's feasible to stay in Anthem or move. I'm retired and on a fixed income. I worked 35 years in a factory to enjoy my retirement. Right now the economy is still in bad shape. People are losing their jobs and their homes. This is not the time to add an extra burden to these families who are struggling to make ends meet.</p>
9/20/2010	7582678	J. YEAKLEY	2	<p>It will increase our club dues, HOA and Council fees and of course our water bill to over \$200 per month. The total effect of all increases may approach \$300 per month. All of this from a company with an absolute monopoly for water and sewer sevice in our community. Since we have no option we will have to pay these prices which are among the highest in the state...if not the highest. This will reduce the value of our homes in the market even further than already. The increase will also be an unfair disadvantage for local businesses driving their costs higher and their prices too.</p>
9/20/2010	7582973	D. Harris	4	<p>Financial hardship</p>
9/21/2010	7585039	B Boyll	2	<p>Make Budget issues more difficult</p>

9/21/2010	7585516	D Newcombe	6	Will have to shut off landscaping water system. May force us to move. But who would buy a house where the water bill is nearly as high as the electric bill, and where HOA fees keep rising? This could literally destroy Anthem.
9/21/2010	7586891	J. Feldman	2	We are retired and on a fixed income.
9/21/2010	7586926	J. Gimple	2	I live off a fixed income. A huge increase in the water bill is really going to hurt. My health insurance has taken a major jump thanks to Obama's plan. This recession is far from over. We have scaled back on every thing. I was not told when I bought this house of the possible huge increase in water price. This was not in the budget.
9/21/2010	7587679	Donna Harrison	3	Horribly!!! It will be hard to get renters and so many homes are foreclosed and empty now!
9/21/2010	7588295	J HEINEMAN	2	if MY WATER BILL DOUBLES AS ANTICIPATED WITH THESE INCREASES WE WILL SERIOUSLY HAVE TO THINK ABOUT SELLING OUR HOME . WE ARE ON FIXED INCOME AND THIS INCREASE WOULD BE VERY HARD FOR US TO ACCEPT INTO OUR BUDGET
9/21/2010	7588712	Unhappy Homeowner	1	I will not be able to afford to live in Anthem
9/21/2010	7589026	M Wood	2	My husband and I are retired and living on a fixed income. The water rate increase will skew our budget and force us to cut back in ways that may be detrimental to our long term health.
9/21/2010	7590007	A Hafezi	4	The AZ American Water has raised it's rates previously. My house value has dropped by 50% since I purchased it and also my income is lower by 30% since my house purchase. This rate increase will add to the burden of owning an Anthem house and will be the 'straw that breaks the camel's back'. I will no longer be able to afford this house.
9/21/2010	7590342	M. Matthews	2	The pending water rate increase, on top of a recession that has already cut home values in Anthem in half, or worse, will lead to further foreclosures, short sales, business failures and label Anthem as a place too expensive to live. We will NOT be able to sell our homes at any kind of reasonable price and, if we stay, many of us on fixed incomes will be stretched beyond our limits. When we moved here we were not advised that this liability was forthcoming and, yet, we are having it forced upon us! Even worse, we get double dipped! We pay more at our home and we pay more at local businesses to cover their added costs. This increase, as well as future increases, should be spread over a larger base to minimize the impact on any given small group. Let's get real folks! No one other than AAW comes out ahead on this proposal!
9/21/2010	7593135	D. Woodward	2	We are retired, and living on fixed income. Any rate increase will impact our budget and make our lives more difficult.
9/21/2010	7593683	B. Gubitose	4	We may have to move when our lease is up because it is just so expensive. We love anthem and have lived here for 5 years. It would break our heart but with all the other utilities going up we would leave because we could not afford it anymore. Our water bill is \$175 a month. We are at the top of budget for water. We are conserving every way we can. Last summer our electric bill was \$565 for July. You put that with a bigger water bill -we can no longer afford it. I know we can not predict the weather but utilities in this state will just turn off services. If these rates continue we will look outside AZ for work.

9/21/2010	7593793	Y. Chen	2	We are unable to pay high water bill for both home and office. High water bill is killing us.
9/22/2010	7606856	P. Theotocatos	2	We are retired and on a very tight fixed income. I already pay triple for water than I used to in FL. I am so worried not only about trying to find the money to pay double what I am paying now, but also how it impacts the re-sale value of my home in the future. Who would want to move to Anthem now?
9/23/2010	7613348	K. Mindy	1	Its already hard to pay the bill. I have removed all grass I had in the back yard and cut back on my watering of any plants.
9/23/2010	7614822	T. Knebel	3	We are on the brink of financial destruction if we have this hike imposed. Things are tough enough. How much revenue will be produced if half the homes are sitting empty due to the fact that it is no longer affordable to live in Anthem?
9/23/2010	7614861	C. Stoick	3	We are in the process of trying to short sale our home due to income reduction. We have signed a lease to rent a home in Anthem for the next year. However, should this rate increase go through, at the end of that lease we will probably forced to move out of Anthem with probably a lot of the other renters as well as a majority of the businesses. A 77% increase is ridiculous when the water company in question makes millions in profits every year.
9/23/2010	7614860	Leslie Peterson	2	We aren't even there except for about 6 weeks a year for now..... Our bill is \$128 for NO USE- that doesn't count the bill for taking the water out again.. This place will be deserted if the costs keep going out of average citizens budgets. Thank you.
9/23/2010	7614924	M. Birsa	3	This increase will forse me to relocate to an area outside of Anthem.
9/23/2010	7614940	F Ritchelli	2	it will put an added burden on our budget that is already strained
9/23/2010	7614921	J Griffin	2	I am concerned that this proposed increase will further depress home prices. Further, this increase will reduce funds available for discretionary spending, thereby affecting local businesses in particular, who will also need to absorb this increase, or go out of business because of it.
9/23/2010	7615003	S. Hunn	4	This is a huge increase on top of an already very expensive water bill.
9/23/2010	7614945	P. Long	2	We have no actual income except Social Security. We would not be able to afford the water increase. We would have to let our plants die and empty our pool. If it passed, we may just have to move out of Anthem. This would be a travesty for all of us in Anthem since we have a mix of so many young families and so many retired elders. With the economy has collapsed and so many of us have lost so much of our retirement, it would be heartbreaking to see the devastation this increase would cause all of us. Please don't let it happen. Thank you for your support and consideration.

9/23/2010	7614948	M Long	2	We are retired and on a fixed income . We can only cut back so much to afford that much of an increase ... Houses arent selling so we cant move...
9/23/2010	7615059	E. Lawson	1	I am barely able to keep up with my current bills, and live "check to check". I have no additional monies available to me to cover additional increases to my water bill, or my HOA/Country club bills. I am single/divorced and again can barely cover what I currently have to pay to live in my home.
9/23/2010	7615165	J. Goldsmith	4	a lot!! We are on a fixed retirement income. We will have to cut back on food and medical expense
9/23/2010	7615204	A. Kettenhofen	2	It will really affect us. We could not afford to stay here. I really want to stay here but cannot afford higher bills. Please do not raise the rates alot of people cannot afford it. I love to live here and I want to continue to live here .
9/23/2010	7615303	E BALL	4	WATER HERE IN ANTHEM ALREADY TERRIBLY OVERPRICED. OUR BUDGET IS ALREADY STRETCHED TO THE MAX. WE COULD LOSE OUR HOME WITH UNFORESEEN ADD ONS LIKE THIS. ALSO 3 OF US DO VOTE!!! LOOK OUT FOR THE PEOPLE THIS TIME NOT THE CORPS BOTTOM LINE AS BUSINESS USUAL!!!!
9/23/2010	7615382	M. Call	2	This increase will affect our budget and lifestyle in Anthem. Arizona American Water Company is a multimillion dollar corporation with yearly profits and one that can afford to use other standard practices to secure their return of infrastructure investment.
9/23/2010	7615508	J. Swanitz	3	Having been laid off over a year ago, and only working part time, paying our monthly bills is currently a challenge. Raising water rates by such a significant amount will adversely affect my household, and I know there are many others in Anthem in the same situation. Now, nor never should a rate increase of this magnitude be put on a community, regardless of economics.
9/23/2010	7615661	K Bradburn	1	It may force me to sell my home and it definitely has caused me to delay expanding my business into Anthem until I know whether or not the rate increases will force me to move.
9/23/2010	7615705	G. Lortz	2	Being retired and on a fixed income it will drive me out of Anthem. With all the increased costs, taxes, and the economy along with decreasing retirement funds, we do not need additional utility costs.
9/23/2010	7615543	G. Albrecht	2	My Employer just discontinued medical coverage subsidies for retiring/retired employees raising our cash flow needs from \$236/mo to over \$1300/mo and now with this additional potential doubling for water/sewage...man, what's next? Doesn't it seem rather severe for a community to pay this kind of rate while the rest, nationwide would drop their mouth and grasp the chest when told how much this will be for the average Joe? Please, please, find another way to be fair to all.
9/23/2010	7615738	J. Selge`	2	We are on a FIXED income and have no way to recover an increase that should be taken care of by Pulte/DelWebb..this impact will jeopardize our life by not having the ability to pay for Health coverage and other necessities.
9/23/2010	7615872	spinto	2	Drastically can not afford increase

9/23/2010	7615540	A Spears	1	I will be paying monthly approximately what I pay on a monthly basis for electricy in our hot summer months. If this doubles I will be paying about \$170.00 per month for a single member household. I live on Social Security only, and this would be a big bite out of my budget. Why are you requesting the increase all at once? This fight has been going on for quite a while. If you had requested the increase in increments, this whole situation could have been avoided. The crux of the matter is that the powers that be did not handle their business dealings properly, and we, the innocents, apparently have to pay for their poor judgement. How would you feel if you were in my position? It just doesn't seem right. Write off part of this as a business loss, and hopefully run your business better in the future. Arlene Spears Retired Anthem resident
9/23/2010	7615901	P. Rogowski	1	Impact on monthly budget/output for water / sewer charges. Given our great location (geographically), I often have guests and my water bill increases noticeably when they are in town. As is required by HOA / ACC requirements, I, like my neighbors, maintain landscaping, which requires water. The increase proposed will significantly change my bill.
9/23/2010	7616080	K. Murray	2	This takes money out of my discretionary spending budget to offset my fixed costs. The trickle down effect is enormous. The local businesses I frequent will get less of my business along with everyone else. In addition, the other services I normally use will have to escalate their prices to offset increased costs and so on down the line. An increase of this magnitude smacks of corporate greed and in my opinion unwarranted. I prefer the Commission consider water rates based on a benchmark of usage, dependent on numbers of family members, and finally, build in a credit system to reward those practicing water conservation.
9/23/2010	7616462	c cuvelier lulis	3	We own two houses in the country club and if our water bills go up and our maintenance fees go up, our problems will escalate. I am already unemployed and searching for work.
9/23/2010	7616438	D. Snell	2	undue expence for retired persons with no income for higher expences. If we can't control expences we may have to move from Anthem.
9/23/2010	7616459	B. Shearer	2	My husband has recently passed and I am left with a limited income. I am struggling to hang on to a home that is upside down on the mortgage. I am too honorable to let my home go back to the mortgage company but having to pay over \$200 a month for water will be a challenge and one that I most likely won't be able to meet. I believe it is illegal because none of this was disclosed in our sale papers. We certainly would not have bought had it been disclosed. Arizona American Water Company, is a multimillion dollar corporation with yearly profits and one that can afford to use other standard practices to secure their return of infrastructure investment. Remember, yours is an elected seat on the commission and the Athem voters will remember that when elections come around again. My vote will COUNT.Please, I don't want to lose my home and have to move away from my support in Anthem now that my husband is dead.
9/23/2010	7616608	R.Enzie	4	There is only so much money in the budget and when one utility increases by such a huge amount, something else will have to suffer - like food or clothing.
9/23/2010	7616819	W.Castner	2	We are retired and therefore on a fixed income (budget) whose value is steadily decreasing due to increased taxes, increase cost of health care and increase costs in general. The proposed rate increase will effectively double the monthly water bill which has a significant impact on our budget. I suggest that any rate increase be moderate and phased in over a more realistic period of time.
9/23/2010	7616975	W. Ofsowitz	2	We are on fixed income and it would affect our budget considerably.

9/23/2010	7616816	B. Daron	2	<p>This increase request is totally unreasonable. The homeowners should not have to pay for the Arizona American Water Companies infrastructure. This was assumed by them when they made the business deal with Del Webb/Pulte. Currently our water rates are too high now in comparison to other areas. With an increase such as this affecting all areas of the community/country club and homeowner, we will no longer be able to afford living in this location. Not only that, to make matters worst, our property value will decrease to the point that we won't be able to sell it for what it is worth all because of the cost of water.</p>
9/23/2010	7617061	B Volinsky	2	<p>My salary has been cut and my husband is in the construction business. Funds are very tight and an increase is unbearable at this time.</p>
9/23/2010	7617095	R. Rezagholi	3	<p>It would cause us to decrease water consumption by eliminating many of the plants and trees we have around the yard that currently keep the community and property values in place. It would stop our plans to add a hot tub and could even result in filling in the swimming pool. All of these will have immediate ripple effects - eliminate jobs to landscaper, contractor for hot tub, and pool care and supplies will no longer be needed. We golf and moved to this area ONLY because of the golf club and if the rate increases must jump because of the water rates - we will move out of the area and take our losses. This is detrimental to this community - there are already neighbors suffering, foreclosing and we don't need more of it. We will all loose as well as every business in the neighborhood from the pizza delivery boy who loses his job to the larger retail stores when people become strapped or move out. Surely resale values will plummet.</p>
9/23/2010	7617232	G. Ballard	2	<p>Obviously will decrease our level of discretionary income.</p>
9/23/2010	7617209	L. Rezagholi	3	<p>We can not allow this to happen. The monthly bill will be most unpleasant and hard to deal with on our fixed income (retired). This is not part of our budget. Even more concerning is it does not stop with the monthly bill as this will effect everything! Golf Rates, Community swimming pools for the Country Club as well as the Anthem Community Center and its lovely park. All of this will have to be passed on to the members of this community. Small Business owners who are already struggling in this recession will be further eliminated. Who needs a landscaper when I no longer water mv olants. shrubs and trees - who</p>
9/23/2010	7617382	L. Sarnar	4	<p>it will be very difficult for us to continue living here</p>
9/23/2010	7617497	J. Ritter	2	<p>Will make the usual day to day tasks like laundry etc stressfull</p>
9/23/2010	7617433	L Crane	4	<p>Money is tight to begin with; we live from pay check to pay check. My husband and I have both taken pay cuts. We have 2 children in college (not cheap) Everything keeps going up, car insurance, homeowners insurance, medical insurance, etc. making it harder just to get by. We simply cannot afford an increase of any type, and the increase that is being proposed is not a little increase, it is huge. We definitely do not support this increase.</p>
9/23/2010	7617535	T. Vink	2	<p>We own a winter home in Anthem, but with maintaince cost skyrocketing we may need to rethink our choice.</p>
9/23/2010	7617578	C. Kettenhofen	2	<p>My sister and I will be severely affected in that the proposed water bill increase will make it so that we cannot afford our club dues and possibly water bill. Many people have said it may cause them to have to walk away from their homes. The last thing this area needs is more foreclosures. Also, the amenities are the "soul of Anthem." With water rate increases, many amenities might be shut down altogether. I am a busy working professional who normally does not do "surveys." Except this one because of it's paramount importance. Please keep water rates where they are. Thank you for your time and attention in reading this. C. Kettenhofen</p>

9/23/2010	7617600	r. tamases	3	I am already on a fixed income. I would not have bought a house here in the country club had I known this was going to happen. You will be taking away food and vitamins from my family with a 77% increase and I will be desperate to move away from Anthem. I do notice however that the huge sprinklers are going at 1 in the afternoon when it is 101 out or higher. 1/2 of that water is evaporated by the time it hits the ground. Why are you wasting water and then charging us more for the waste? Any gardener will tell you NOT to water in the middle of the day. So, new?
9/23/2010	7618140	J.Kirsch	2	It will be very difficult to afford living in Anthem with a personal increase and an increase in Golf and social and homeowners dues. We are seniors living on a fixed income.
9/23/2010	7618146	P Saunders	2	When we moved here the added expense of paying for the infrastructure was not built into our budget since it was never mentioned in any way to us at the time of our purchase. We are living on a fixed income that does not give us any room for more expenses that we were not informed about. Our medical expenses have sky rocketed for both by husband and myself. We flat cannot afford an increase.
9/23/2010	7618288	D. Diede	4	Add \$ to the care of our family
9/23/2010	7618298	T. Yau	2	Greatly as we're retirees and the water bill is already a hefty cost to us due to the hot weather here. It seems we are waiting for a giant corporation to axe us and all we can do is wait to die.
9/23/2010	7618450	R. Harbison	2	Will consider selling home if water rates go up the proposed nearly 80%. As retirees we are on a fixed income. With the added monthly water bill plus the added HOA fees we will no longer be able to afford living here. We are also concerned that many who are in the same situation may be forced to do the same causing the home values to plummet even further here as homeowners migrate out of Anthem. This could be a real blow to the viability of living in Anthem.
9/23/2010	7618495	J. Perry	3	Our family budget needs to squeeze, it will be more tough for us to live in Anthem.
9/23/2010	7618662	E. Monteleone	2	It will cause our water rates to be much higher than typical rates in the greater Phoenix area and that will cause our property values to decline further because those high rates will discourage buyers. The rate increase is also likely to cause an increase in the number of families leaving Anthem and selling their houses, which will put additional downward pressure on house values in Anthem. Overall, the impact will be extremely negative as it relates to the desirability of living in Anthem and will diminish quality of life for all Anthem residents.
9/23/2010	7618677	K.Wojtanek	2	It will curtail our lifestyle activities by such an unfair price increase. We seniors are on a tight management budget now and this increase will certainly make things much harder for us to enjoy our living in Anthem. Social Security refuses to give us a increase for the next two yrs so why does American Water feel justified in doing so.
9/23/2010	7618696	w.reichmuth	2	It will hurt. Enough to start thinking of moving elsewhere I am not willing to pay Dell Webs Bill
9/23/2010	7618615	S. Kaczocha	2	We are retired and live on a fixed budget any additional water rate increase will a financial impact on us. We are very surprised at our current water rate which is higher than neighboring communities. Any additional increase would be totally UNFAIR to us in Anthem, since all other municipalities pay less. Any increase would have a negative impact on our local businesses, who are struggling at this time. The businesses would have to pass the increase on, creating an additional financial impact on us. The only fair method would be to spread the water rate equally over the communities served by Arizona American Water. Stan Kaczocha

9/23/2010	7618692	L Domecq	4	This water rate increase will have a very negative impact on our family. This economy has been very difficult on us and income has been lost. We have made all of the cutbacks that we can and our monthly budget is still hard to meet. I am not sure where the money will come from to pay this increase and people that are just hanging on will be pushed over the edge. Anthem has suffered enough!!!!
9/23/2010	7618849	J. Coleman	3	We will be significantly affected in an adverse way. This could truly be the deciding factor of staying in Anthem or selling our house and moving elsewhere where AZ AM water is not the water provider.
9/23/2010	7618828	A. Burton	1	I am a widow on SS and will not be able to stay in my lovely home if there are substantial increases in water, HOA and CC dues. The rate I pay now is higher then I have ever paid in AZ. I've lived here two years and was never told about the water problem when I bought the house. Now I don't use my DW, save water from the shower to water plants and find ways to use water for more than one thing. This is hard on me, so if the rates go up I will have to sell!
9/23/2010	7619200	H Kordower	3	It will have a great impact on our household as we are barely able to scrape by as it is. It is unimaginable that we could possibly be paying \$150 a month just for water.
9/23/2010	7619584	A Tingley	2	We are of retirement age, but due to the economy we will have to continue to work. If the water rates are raised so dramatically it definitely will impact our savings. It will also impact the restaurants, business, our dues the Anthem CC. Some business's will close. Water rates will have a big impact in Anthem/ People are foreclosing, short sales, and if the water rates are increased, it will prevent sales of these homes. These higher rates will discourage people from buying homes in Anthem. More people will succumb to short sales and just walk away from their homes. A lot of residents live on fixed incomes that does not allow for such big increases in wate rates. The water company makes a great deal of money. What are their CEO's paid? Anthem Residents all need water to live, but can we afford to live here? No increase please.
9/23/2010	7619738	D. Bernardy	3	It will take food away from our family and we care for an 86 year old who needs nourishment, a comfortable home (heat and cooling when needed) and medical attention. If water rates go up, then something has to be eliminated and we have nothing to cut back on.
9/23/2010	7619880	E. Bartsch	2	Being part of the retired age community, this would affect all of us on limited income. Little did we know that a large water company would put us in this financial jeopardy unknown to the home buyer. We hope the commission would assist us in this matter.
9/23/2010	7620322	S. Durand	2	We already pay unusually high rates for our water and sewer. Higher rates will diminish the appeal of Anthem, reduce our property values and make our home more difficult to sell. The water rates in Anthem should be similar to those in other communities served by Arizona American Water Company.
9/23/2010	7620432	P. Klick	2	As a landlord I am responsible for all association dues for my home. Should the dues increase to cover the association's water usage, I have no way of recovering the increase due to a long term lease at a fixed amount. With the economy as it is, many tenants are suffering from previous losses. It seems a rather extreme measure to increase at such a high rate. Please tell me where in America people are luxuriating in receiving a 25% increase in salary? This is an unconscionably large increase and should be reconsidered in light of the current state of affairs. Thank you.
9/24/2010	7622275	L. Solomon	3	It will drastically effect our budget and what we are able to do.

9/24/2010	7622655	Marcy Oelhafen	3	<p>We -- my specific family - has lost over 35% of our income, our house has lost 35% of its value (fortunately we are still above water), we have had to cut out eating out, vacations, and basically any extra expenses. We have had to continually cut back our expenses of things people take for granted, gas for cars, food for the house, activities for our kids. We have done so because it is our RESPONSIBILITY. There is no one to bail us out. If the Council chooses to proceed with this rate action it will come close to doubling our water bill and increase our Anthem dues (due to their passing on their rising costs). In percentage terms, after all of our income loss and expense cuts, this water increase will increase our budget by 6% on a monthly basis. As we have already come close to cutting to the bone, I don't know where we will find this further expense. And although we can cut back some usage, water is a key need for daily life.</p>
9/24/2010	7623773	R Williams	5	<p>We will be forced to sell our home in the club as the triple increase for water (owner, club and community dues) will be too much to bare.</p>
9/24/2010	7624616	Valerie A Brown	3	<p>more foreclosures meaning higher bill for us in community.</p>
9/24/2010	7624784	M.Riddle	2	<p>You are looking at a \$100 increase in the water bill. Not to mention the increases for both Country Club and Anthem Community. At a time were cost of living as gone up and salaries have dropped. And we are talking about water a necessity here in AZ. Does a lack of planning on the Water Companies part require a emergency on mine.</p>
9/24/2010	7625194	A. Atwood	2	<p>iam on a fixed income and this means that i will have to be more careful with my budget.</p>
9/24/2010	7625602	G Hunn	2	<p>We had not budgeted for such an increase in our retirement, so will affect us greatly</p>
9/24/2010	7625700	Barbara A. Mullins	2	<p>Already our monthly rate for one person living in our home, my 80 year old mother is 140.00 per month. If this rate increases considerably it will become a hardship in years to come. I can only imagine what our future rates will be. In addition it is bad for the community as a whole as far as resale of properties and upkeep of our common areas as well as impact on HOA fees. It is one giant snowball effect. This is something we as homeowners did not know when we purchased our properties. If we knew Del Webb would not have been able to sell us homes in this community</p>
9/24/2010	7625454	J. Dees	2	<p>We, the 80 year old generation do not have significant means of increasing income, so this proposed increase in one essential element of day to day living brings us closer to the brink of becoming dependent, rather than staying independent. PLEASE, PLEASE do not destroy that critical ability for which we have worked and strived these past six plus decades!</p>
9/24/2010	7625869	M. Christianson	2	<p>will limit money for necessities</p>
9/24/2010	7625970	R. Brunton	1	<p>I will not be able to maintain the landscaping as required by the HOA and it will definitely affect the sale of my property should I have to put it on the market.</p>
9/24/2010	7625969	C. Gray	3	<p>We are a one income family with 2 children in college. We recently purchased this home not knowing this outrageous pending water rate was possible. This will hit us hard, limiting our ability to provide for our family. We will not be able to put money back into Anthem or the much needed economy. This is not fair.</p>

9/24/2010	7626132	kdkress	3	It will increase an already stressed budget.
9/24/2010	7626640	T. McNicholas	3	Our budget is very tight at this time. We have a son that will be going to college and my mother in law is moving in with us. Also if we need to sell our home this could be a big factor to a buyer.
9/24/2010	7627639	R. Costa	2	It will double our bills as well as increase our homeowners dues in the Country Club
9/24/2010	7627767	Leighton and Gisela Linn	2	Our property value is already reduced by 50%. Water Rate increase at this time is ridiculous.
9/24/2010	7628303	K. Frankel	2	We are retired with a pending decrease in our pension due to the economy and at a critical stage in its funding..we have done all the cutbacks we can and this along with our medical deductions is not even possible. When we moved to Anthem we were not aware that there would be such a increase water hike.We would never have bought in this area.Who will want to own in this community? Our resale values will be affected in a negative way. This is moral issue of picking on the innocent people who were never really given an option of making an intelligent decision because there was no disclosure when purchasing these homes.
9/24/2010	7629033	J Solheim	2	These are hard times, not time to raise the cost of anything. We will be hit two ways, as a homeowner and as a golf club member. This proposed increase is wrong, none of us were ever told this could happen when we bought our homes. We are retired and on a fixed income which doesn't go up, sooner or later we woun't be able to pay.
9/24/2010	7629834	C Power	1	This will cause me to short sale or walk away from my home. I'm single and self supporting. I have great credit, but I honestly can't afford this any longer. My water bills are 140 per month as it is, I travel many days of the month and don't demand this type of usage.
9/24/2010	7630220	L. Wall	2	The pending water rate increase will cause yet another financial hardship for us. We are currently struggling to make ends meet and can't afford to pay more than we're already paying.
9/24/2010	7630565	R. Iseogle	1	Between the extreme water bill I have of about 140.00 a month and the HOA fees, I cannot afford to live in anthem. I don't really know what to do now - if it were increased I can't imagine what I can do to remain here on my own.
9/25/2010	7636598	M. Mize	2	We are retired on limited income. This increase is unfair to all. This will increase the odds that we will have to sell our house which is not good in this downturned real estate market.
9/25/2010	7636845	C Matzen	2	My wife and I are both retired and on a fixed income. The increased water rate will definitely hurt us financially.

9/25/2010	7637024	Murphy	5	it will be a significant impact especially with kids and the price of other items increasing as well. I have ceased my wife to go to work in order to make ends meet, which now takes her away from the family when the kids get home from school.
9/25/2010	7637195	J DeBay	2	I bought this house based on what I made at the time in 2001. Since then my company went bankrupt and my salary dropped considerably but I could still manage if I got a relative to move in and help with expenses. Well that relative is about to move out and I can barely make my house payment/maintenance with her more/less if she leaves and I have \$180 water bill. I'm afraid I will have to sell/lose my home. I can't handle one more penny going out. Barely hanging on.
9/25/2010	7638378	P. Grover	4	Reduce quality of life and discretionary spending. The coupled with the already high utility costs would be a heavy burden.
9/25/2010	7638546	p burns	2	with one of us on social security and not healthy enough to work full time, and the other one having to take a 20 % cut in pay, an increase in water rates would impact our lives significantly. we would surely feel the difference
9/25/2010	7640086	D. Sell	1	Being single and living on 1 income, it will be hard to absorb not only the personal water increase, also, increase to our Association dues as well. With plans to sell a home in the future, high water prices for Anthem residents isn't going to help home values in the future in this community !!!!
9/25/2010	7640348	K. MacDonald	2	The water rate increase affects me because I'm on a fixed income. Across the board, I'll be paying more for all Anthem fees, not just the water bill.
9/25/2010	7641049	A. Gallo	6	It will be horrible. We are struggling in this economy with unemployment. A water increase will hurt alot!
9/25/2010	7642203	E. Donati-Kopec	2	Having recently relocated from Pennsylvania and being retired on a fixed income, we feel your water rates and proposed increase to be absolutely ludicrous. In comparison to other parts of the country, our former water and sewage bills were billed every three months and nowhere near your rates here. We feel this will have a major impact on whether we stay or leave at the end of our lease. We thought Arizona would welcome newcomers to live and enjoy their retirement especially with the federal government freezing the cost of living increase for Social Security. This increase will have a trickle down effect onto businesses as well and therefore lead to more increases passed on to the consumers.
9/26/2010	7643577	C Pierce	2	The utilities in Anthem are already higher than we have been paying in the pacific northwest. We believe a hike in the water rates will destroy Anthem. We have already seen many people displaced from their homes and this will just add to the problem. We will seriously have to rework our budget to see if we can stay in the community we love.
9/26/2010	7645203	M. Dunning	1	I live on a "fixed" income since I am retired. My water bill is already over \$110 per month now. Most of my water usage is for landscaping and replacement of water for a small pool. I am forced to pay a sewer charge even though none of this water goes into the sewer. Our rates are unfair already due to a 1" meter charge and high sewer rates. I am planning on downsizing to a smaller home and I know that a water bill of over \$175 will make it more difficult, if not impossible, to sell my home in this down market. I am a very conservative energy and water user. It is ridiculous to think that my water bill will be higher than my electric bill for a 3,000 sq. ft. home.
9/26/2010	7646067	S. Majerus	3	Adversely. We are only here part time and the water cost is exorbitant for what we use. It's outrageous.

9/26/2010	7646304	N. St Clair	2	Water increase will make our budget tighter, but the increase affect it will have on CC and HOA dues may make it hard to stay and live here. In that case, we would put house on market to sell.....other areas of North Phoenix are nice and also MUCH cheaper to live in.....
9/26/2010	7647092	J. Chadwick	4	If our rates increase again we will have to seriously consider a move out of Anthem. It is becoming unaffordable to live here with regards to utilities, especially water.
9/27/2010	7650623	J Gaasedelen	3	Water rates are already very high and to have them almost double would be very difficult.
9/27/2010	7650383	L & J Buchholz	3	This would certainly put a hardship on our finanial situation, this unexpected large increase would cause a huge impact on our monthly bills.....
9/27/2010	7650942	T.MacDuff	5	will make our budget more strained
9/27/2010	7652576	W Edenfield	2	We are retiring and if the increase is approved, this will give us less money to spend at the stores. It will mean less money going to the people who are still working.
9/27/2010	7653903	K SHOSTED	4	I am not working at this time. We would not be able to afford an increase in our household or have our dues go up. We are on a very strict budget and would not be able to handle an extra bill at this time.
9/27/2010	7655550	L Rettler	4	I would not be able to afford Anthem anymore. I moved here to put my kids in a good school district and if the water doubles, I will be forced out of this neighborhood and it would displace my kids.
9/27/2010	7655865	P. Schapendonk	2	We purchased in 2000. There was never anything mentioned about future rate penalties for our home. When we asked about our water resources, the sales office said, "You have nothing to worry about, your water comes from Lake Pleasant." That was the only statement that they made concerning our water. This new rate hike flaggergasts us. This was the fourth new home that we have purchased. Once we signed on the dotted line, we would never even think that the builder could change our monthly utility rate 10 years after the fact. If Del Webb made secret deals with a utility provider without warning their buyers that an outrageous rate hike would be possible, then Del Webb should be held responsible for repayment because they did not disclose that fact to their buyers.
9/27/2010	7656808	J. Holle	1	Being a widdow, and a Senior Citizen, on a fixed income, this rate increase will greatly effect my ability to maintain my property in a manner needed to comply with the HOA bylaws, hence my yards should look pleasantly appropriate for the outlook of the neighborhood. I live as frugally as I can on my Social Security and a small pension check and I am not sure how I will possibly be able to pay double my water bill, which is high now. I hope something can be done regarding a high rate increase as it is a great concern to me.
9/27/2010	7657050	C. Heiss	2	Retired with a fixed income is not designed for losing most of our home equity, rising health care, inflation and government excesses. This waterrate increase is the "straw that broke the camels back". If it happens as our monopoly water company wishes, we will move from the community. Houses will be devalued on the market as word gets around.

9/28/2010	7660126	Donald E Seely	2	It is unfair for any service or company to be able to get away with trying to double there cost of services rendered. This is going to make Anthem a very expensive place to live and will make people who are looking to move here look at other places.
9/28/2010	7660150	J Worthington	3	As a person whose income as been cut over the last few years this will require us to look at other ways (places) to continue to cut back our expenses. Initially, i would stop spending the money at local businesses so i can afford water.
9/28/2010	7660684	P.Pendorf	2	It will put my current budget in a more diifcult situation.
9/28/2010	7663963	Craig S.	2	We will have to try to use less water indoors and outdoors.
9/29/2010	7673085	P. Grube	1	I live on a limited retired income and can not return to work due to a disability. If the increase does go through, which will also affect our association fees and business will also increase their fees due to the this water increase and pass on to us, I will not beable to continue to live here and will be forced to sell my home. If I can not sell it I will have to let it go back to the bank, therefore destroying my excellent credit rating and adding to the depressing stats of foreclosed and abandoned homes in the Phoenix metro area.
9/29/2010	7678660	J. Dose	2	It would put us in a bind living on SS
9/29/2010	7679451	B. Wyatt	1	I am an older women living on a fixed monthly income and the increase they are suggesting would put me under. As it is now, we pay outrageous service & tax fees before we even pay for our water. I would have to sell my house & move out of Anthem. I have been in Anthem for 9 yrs. As it is now, we live month to month on this water issue. Our cost goes up, but Social Security doesn't!!!!
9/29/2010	7681567	K. Welch	2	I am unemplyed and have been actively looking for employment since March 2010. This would be a huge hardship for me and my husband. My husband works on commission, and we never know what our monthly income will be. I used to live in the City of Peoria, and we paid about \$55.00/month for water and garbage, so I was shocked at the prices that we have to pay in Anthem. This would be a financial burden to us, and to many other families in Anthem, and it cannot happen. Thank you.
9/29/2010	7681653	G. Welch	2	This is unbelievable to me, and had I known about the water issues when I bought my house in May, I might not have bought in Anthem. I think this could hurt home sales in Anthem in the future if this increase goes through.
9/29/2010	7684274	M. Mitofsky	2	My wife and I are over retirement age, but still actively working. We are just average working people, "road sales reps" dealing with a lackluster economy. We have lived in the Phoenix area for over 36 years and have raised our children here. We have lived in Anthem for almost 7 years now. If these increases in water rates actually occur, we will be forced to sell our home here, hoping there will still be folks interested in living in Anthem.
9/29/2010	7684481	Craig McHugh	2	WE cannot afford to pay another \$125-\$150 per month. MY wife lost her job and is only working part time. This is ridiculous.

9/30/2010	7703772	E. Lee	4	It will cause a financial hardship. We already pay approximately \$100/month.
9/30/2010	7704447	W. Fondow	2	We retired to Anthem 9 years ago and live on a fixed income. Over the last few years our home value has dropped by 50% and our savings have dropped by over 50% No way can we take another increase in our utility bills. We need a reduction in these bills or we will be forced to leave Anthem. A LARGE increase in our waterbill is not fair, we already pay some of the largest water bills in the state, and by far the largest in my life. Some thing is wrong, and the Corporate commission must fix this problem. We voted for this commission and now it's time for them to vote for us.
9/30/2010	7708412	E. Wheeler	2	put us in financial hardship
9/30/2010	7708543	M. Bradford	4	Just making ends meet right now. The infrastructure costs should have been built into the cost of homes...not a surprise debt inheritance a couple years later.
9/30/2010	7709630	M.Gagnon	3	We wont be spending money in Anthem and I might have to drain the pool
9/30/2010	7710684	L Graham	2	put undue stress on monthly budget. Make us remove some landscape plants so we can use less water.
9/30/2010	7711142	V Sage	2	Anthem may become another Arizona ghost town if water becomes expensive.
9/30/2010	7712558	J.Matraw	2	We presently own two homes and obviously we would feel it more than anyone owning only one. We are fortunate to have good tenants, but this increase will directly affect them on the household water bill, but for us the possible increase in HOA and Club dues hits twice.
9/30/2010	7712846	A Stramanino	3	70% increase equals almost \$100 per month that will impact our spending in the community.
10/1/2010	7718854	D. Eggleston	2	we are semi-retired and it will have devastating effects. It will increase our monthly expences to the point we may no longer be able to afford our home. and may be forced to sell.
10/1/2010	7721198	Patrick L. Taffe	2	We bought this home with the plan of retiring here, but increases of this magnatude certainly make that vision more blurry.

10/1/2010	7722495	Elizabeth L. Anderson	2	Since both homeowners live on retirement income the impact would be severe. Even if we spend little time there and use very little water in the yard our water bills are outrageous NOW. We would not be using any more water than we do now and yet our rates would double. That does not make sense, especially in today's economy. This would mean all other rates would go up, homeowners dues, etc. The entire thing is so unrealistic and has dire consequences for many homeowners.
10/1/2010	7722986	K. Zahn	3	In a number of ways, if we were forced or for whatever reason loss of employment, medical etc.. we had to sell our home who would want to buy in Anthem knowing how costly there monthly/yearly bill would be? Obviously the Resale value would be greatly diminished. Potential increase of our HOA dues etc... Needless to say an increase would be additionally a hardship on our already tight monthly budget
10/1/2010	7725922	J. Vannucci	2	A 100% increase in water rates means the monthly bill goes from \$80.00 to \$160.00. Like many households today we are down to 1 working spouse from 2. Our income is less than 50% of what it used to be. we have had to make sacrifices and continue to do so. Imposing an additional personal hardship on families in today's economy is inexcusable. The commission must find a suitable alternative that allows AZ water to recoup their investment while not stoking the fire of this great recession.
10/2/2010	7731622	A Juarez	4	Budgets are very tight in this tough economy. If the water company increase rates, it will force many of us to bankruptcy. As a home owner I don't want to see water rates go up. We need the AZ Public Commission to step in and put a stop!!!! NO WATER RATE HIKE
10/2/2010	7732467	H. LITTERAL	2	IF THE CURRENT RATE INCREASE IS APPROVED BY THE CORPORATION COMMISSION WE WILL FIND A NEW COMMUNITY TO SPEND OUR RETIREMENT YEARS. I AM 74 YEARS OLD AND HAD INTENDED TO SPEND THE BALANCE OF LIFE HERE IN ANTHEM WHERE WE HAVE LIVED SINCE 1999.
10/2/2010	7732468	L Litteral	2	A rate increase would be a tremendous burden on us. We are retired and have a limited income. Our water rates have already doubled and any more would require us to find a more affordable place to live.
10/2/2010	7734618	JM Kachidurian	2	We purchased our home in March of 2010. Already our home has lost \$25,000 in value. An increase to the water bill to pay for the capitalized cost of building the water system should have been included in the original owner's cost of the home, not added to our monthly bill as owners who purchased it over 8 years later. Values in Anthem will fall more precipitously if water rates are dramatically increased and stands to lose it's population base becoming a ghost town.
10/2/2010	7734706	S. Brown	2	I recently bough a home in Parkside as a eventual retirement home, the increases proposed will cause hardship financially and may be detrimental to my retiring in Anthem Parkside.
10/2/2010	7734914	J. Dyer-Hurdon	2	This will have a very negative impact on the property values in Anthem. In this tough economy there is no way that we can afford a 70 percent increase in water rates. I do not understand how this issue could have happened, I have never purchased a lot and not had the water infrastructure costs be included in the lot price.
10/2/2010	7736097	M. Patterson	4	In this time of economic uncertainty, an increase (especially one as outrageous as proposed) would impact already tight budgets for families across Anthem.
10/3/2010	7742141	R.Tokarz	2	Even with the upside down housing market, we still choose to stay in Anthem! But, with this increase we may be forced to leave here. What is going to happen to our community? How can we afford this? Not to mention the worth of our homes.

10/3/2010	7743111	M. Shahinian	2	We will have less money to spend in the community, less money for charitable donations-the increase is a grave concern!
10/3/2010	7745867	T Weis-Trobridge	3	Any increase will significantly impact already struggling businesses in the community. Water usage for my particular business is minimal but I will be penalized regardless because the landlord will pass any and all increases directly to business owners.
10/4/2010	7754926	M. Walenjus	2	This will definitely put our family over the edge. We will no longer be able to afford to live in our home if this rate increase goes through. We are currently looking at selling our home even in this poor seller's market in order to somehow move with the City of Phoenix water area.
10/4/2010	7765428	K. Wojtanek	2	We are retired with a limited budget and really can not afford an increase in any amount. We are denied an anual increase, by our government, in our SS for 2 years of 3% that we counted on and will never see. WHY is an increase required in this economy??
10/5/2010	7788700	T. Tellefsen	4	Added cost to household finances. Real issue is the ethics of Pulte not disclosing the terms of the deal to potential homeowners. This amounts to subsidies to make home ownership "appear" to be more affordable. Pulte should honor the original contract and dispute it with AAW and leave the homeowners out of it.
10/5/2010	7788773	S. Ledington	2	The projected water rate increase, along with the number of foreclosures already in effect in Anthem, will make it a much less desirable area to live, which, in turn, would make us seriously consider moving out.
10/5/2010	7790259	I. guerzon	4	cost more money. try to conserve
10/5/2010	7790364	L. Copeman	2	Definitely will effect our household. Would consider selling. Would not recommend potential buyers to the area. What happened to the decrease of 30% by Johnson Water?
10/5/2010	7791048	D.Fisher	5	It is going to affect me tremendously!! I'm a single mom struggling already to make ends meet and out of work! With another bill such as this is going to hit us hard!! Where I currently live they pay for water but with the increase they are going to start making us pay for our own. Its going to be hard real hard!
10/5/2010	7795982	S Foote	1	Unreasonable and non competitive rates for utilities. Homes will be very hard to rent without paying the utilities for the renters and will result in more homes be let go as it is very hard to pay bills now.
10/6/2010	7803433	M. McRoberts	2	As retirees, on a fixed income, it will cause our monthly budget to increase greatly. Since the 2008 "crash" our investments are still struggling. Social Security did not raise income for 2010. We chose to live in Anthem to be part of a mixed community and close to family. According to the chart in the 10/6/10 Arizona Republic, Anthem will have the highest water rates. What about consolidation of water districts? Even out the payment for every area - especially Sun City that is paying the lowest possible rate. I am sure there are a considerable number of "senior citizens" in Anthem who chose not to live in a Sun City type community. Why do the residents of Anthem have to pay for a disagreement between Pulte (Del Webb) and Arizona American Water. We live in a desert - everyone who uses Arizona American Water should pay the same rates and have the same water restrictions placed on their homes.

10/6/2010	7806210	JRoersma	6	Put additional stress on an already stressed budget. The water rates in the area are already high, we disclose the previous increase as well as the intended increase to all parties looking for homes on the east side of Anthem, it would affect values of properties which too are already stressed.
10/6/2010	7807664	E. Bista	4	Dear Commissioners: In this tough economic year water rate increase will be a disaster for my family. Last year I lost a job. We are already struggling with payments. This magnitude increase of water will force me and my family to leave Anthem. We already been hit by increase of water in 2008. Please put yourself in our shoes. We already straggling and we can not afford to pay more. Thank you for your consideration. Ewa Bista
10/6/2010	7809076	E. Copeman	2	It will be a hardship for us. We practice water conservation, and are usually under the minimum amount.
10/6/2010	7808303	R. Hathaway	4	We will have to move out of Anthem as our water bill currently runs \$155 a month as it is and we can no longer afford this. If it goes up, I refuse to pay any more than this. This is redicuouls
10/6/2010	7809489	J. Raczowski	4	We already can not afford our water bill. We will have to move if it increases any more.
10/6/2010	7811230	D. wilhelm	2	As a new homeowner as of June 2010 if the truth be known earlier I would not have purchased a Home in Anthem knowing the dramatic price increase in WATER ! Not only will this force people living here to MOVE ! People looking for housing will not chose Anthem ?
10/6/2010	7812117	S. Durtschi	2	Considering the additional costs of Country Club Dues(social) which has gone up 51% in 5 years already and the Association projected increase, this may cause my wife and I to move. Being on one income, in a house underwater, there isn't much future in Anthem.
10/6/2010	7815246	J.Kopas	6	Hurt very badly
10/7/2010	7821966	P. McRoberts	2	As a retiree, any utility increase will place a large burden on the monthly budget. It is my opinion that Arizona American Water place all of their Phoenix districts on the same rate schedule. Why should Anthem be the highest payer? Sun City gets lower tax rates and according to the Arizona Republic they don't even support their own communities (10/7/10 issue). Let's all pay our "fair" share of water in the desert.
10/7/2010	7830873	J. Smith	5	We may not be able to pay the bill. We are barely managing now. We'll drain the pool, allow the grass to die rather than water it and put timers in the bathrooms so everyone takes a much shorter shower. I cannot understand how the residents of Anthem can be held responsible for the business decisions of the water company. If, for instance, Target found themselves having to pay back a large real estate debt, they would simply raise prices for everyone, not just the people in the area where those stores are located. It simply makes no sense. If the water company needs to raise rates, then it needs to raise rates across the board. The fact that their reasoning has to do with Anthem is an unnecessary fact.
10/7/2010	7831885	D. Singleton	6	This proposed rate increase will add a painful burden to many, many famlies in Anthem who are already in deep trouble.We hope and pray that a fair solution can be reached.This situation would never have occured in the first place if the right people had done the "right" thing.

10/7/2010	7834184	L. McCarthy	2	This will significantly reduce our ability to give to charities.
10/8/2010	7845430	s miller	2	It will be a burden for the water rates to double. Never heard of anything going up 100%
10/8/2010	7847384	D. Wenzinger	2	<p>We are retired and living part time in Anthem. Our water rates are already so high and uncompetitive with other Phoenix communities. We don't see how anthem can thrive if these rate increases are approved. More people will lose homes and the values will decrease even more. Who would buy here? We didn't know about this when we bought. Not fair. We would have seriously considered a different community. Do the right thing for the community and don't approve these increases. Find a fair compromise.</p>
10/8/2010	7847791	P Connolley	1	<p>I am a retired single individual now living on a fixed income. . My water bill runs around \$90.00 per month. I can not afford the increase that is being proposed by AAW. When I purchased my home I was never told that I was going to have to purchase a water company. I was led to believe that all the infrastructure of Anthem was included in my purchase. I wonder if I should sue my realtor for not disclosing this prior to purchasing my home. This rate increase is supposed to pay for the infrastructure of the water plant. I should not have to pay for this plant for the rest of my life. The managment of AAW, Pulte and Del Webb should be arrested for fraudulant dealings.</p>
10/8/2010	7850941	R. Raimann	2	<p>We are on a fixed budget & can't afford the water increase. Our monthly water bill is over \$100 for 2 people w/75-80% just for the water pipes/infrastructure. Our water bill is more than our electric bill. We definitely will have to decide between prescriptions, doctors & groceries if this is passed. If there is a rate increase it should be based on usage & not the sz. of the pipes. PULTE is the one who did an early build-out because they knew the housing boom was ending, & knew that the homeowners would have to pay the higher fees. PULTE should be the one that honors the contract, not unsuspecting homeowners, & work with American Water.</p>
10/8/2010	7851732	H Mathews	4	<p>My husband lost his job last year due to the economy. Since then our family has suffered hardship. This increase will only put more stress on our economic hardship.</p>
10/8/2010	7853873	k culver	3	<p>I am a single SOLE pervider for me and my 2 children..and as it is I am struggling to pay the bills I have. I would have to look at moving out of Anthem to make it. We love it here..but if we can afford it due to our water bill doubling..then we will have to move.</p>
10/8/2010	7853895	M Raines	6	<p>I have alreaded got rid of all grass and am thinking of taking out plants.This will take food away from my family!</p>
10/9/2010	7855226	J. Sullivan	4	<p>We just moved to Anthem from Cave Creek, because of the community, great schools, beautiful parks and affordable housing. Even though Anthem is far from the major restaurants, shopping malls, airport, etc. we thought we could make a better life for our family. If the water increase proposal takes place, we definitely wont be spending any extra money at restaurants or any other entertainment etc at the local shops (we will have to stick to even a more strict budget). It will leave a bad taste in my mouth why we moved here when I could have bought a more expensive home in Cave Creek, and in the big picture be spending the same with the proposed new water rates in Anthem. I guess I should have investigated a lot more why there were so many homes listed for sale in Anthem. If the water rates proposed go into effect there will definitely be more homes on the market with less buyers. Please the current water bill is already too much for most to handle; Please Don't let this happen. Concerned new resident.</p>
10/9/2010	7857192	M. Broomall	5	<p>Time are tough enough. All cost are on the rise every time you get a invoice. Its hard to maintain what you have.</p>

10/9/2010	7858275	C. Irwin	2	The wife & I are retired, living on a fixed income & tight budget. Should the water rates go up per your example, we may have to let the shrubs and trees die. Plus we may have cut back on showers and go to 2 meals per day. The rate increase will adversely affect our lifestyle. Could the water company cut back on its bloated bureaucracy, trim benefits, etc?
10/9/2010	7858577	J mosiello	5	I won't be able to afford it...I would have to take sports teams from my children just to pay to have water.....and I will have someone at the water company tell my children why they can't play basketball or football to afford water.
10/9/2010	7858720	H Martinez	4	Given the situation of our economy the proposed increases are just greedy. In a world where everyone is struggling and cutting back the percentage they are proposing is outrageous. My husband and I both work 2 jobs each and water is a basic need something you can't live without. <i>If this is approved</i> I'm not sure how we will afford the new rates. It's not something you can just cut out of your spending. We are very frugal people who are very budget conscious. This will increase will take food off of our table and I'm sure many other households.
10/9/2010	7859518	M. Whicker	4	We are a single income family and to be honest it would about do us in. We're barely making it now and the extra \$120- \$140 a month is a weeks worth of groceries gone.
10/9/2010	7860278	A. O'Connor	1	I am a single person who currently pays \$110.00 a month for my water bill for my home, a further increase will significantly impact my budget. I am concerned about the financial impact of not only my water bill potentially doubling but also the fact that my association fees will increase due to the proposed rate increase. I am also concerned that the value of our homes will decline even further as the anthem community will not be a viable option to potential buyers if our community has such high water rates.
10/9/2010	7861119	C. Lisitng	6	It will hurt us deeply.
10/10/2010	7863144	P. Davies	3	I am currently a new renter as of July 1st and plan on buying a home in Anthem in February of 2012. If the price of water increases, I will not purchase in Anthem. I lived in Phoenix, had a pool and the cost of my water bill was much lower than what I am paying without a pool and plus paying my waste fee separately. I was in total shock when I received my first water bill her. It was 96.66 and I was used to paying \$87.00 which included my waste and like I said a pool was included. BIG DIFFERENCE. If this is passed, I will not be buying a house in Anthem.
10/10/2010	7863867	S. O'Gorman	1	Having the near 100% rate increase in my water bill would dramatically decrease my free cash flow and decrease my buying power as a consumer. When buying my house in Anthem I did not know that I was going to become a slave to my private water company.
10/10/2010	7864870	G.Lehman	2	It will be a financial hardship for my wife and I who are trying to make ends meet.This may very well determine whether we can continue to live in Anthem or not.
10/10/2010	7867336	R. Clegg	4	Will impact us by increasing our monthly bills by another \$60, which will mean cutting back on other basics expenditures.
10/12/2010	7894698	A. Chandler	6	Yet one more setback after being jobless for 2 years. We relocated here (actually came back to AZ from Ohio in Jun 2010. Looking for a more affordable way of life and a job. Can't anyone catch a break?

10/12/2010	7896056	F. Varano	2	We will be forced to sell.
10/12/2010	7898345	A. Bramley	2	It will decrease our free cash, so charities and then local restaurants, and other local businesses will feel the the effect of our decreased spending
10/12/2010	7900102	D. Crim	3	We will be impacted in many ways. First and most directly is our home water usage and water bill. Then comes the added expense of the belonging to the Country Club. And of course local businesses will pass along their rate hke to the consumer. I hope we can afford to continue to live here.
10/12/2010	7901310	J. Parker	4	Besides the monthly expense, I am concerned about the negative effect on property values. We have seen those decrease enough without more downward pressure.
10/13/2010	7910333	J. Quine	2	As retired residents of Anthem, increases of the amount we've been told about will certainly impact our monthly budgets in a negative way.
10/14/2010	7926142	C. Anson	2	As Retirees on fixed incomes it will increase our expenditures greatly.
10/14/2010	7927652	S. Tyler	2	With the decrease in incoming hosuehold wages, a water rates increase would significantly put a strain on the household budget. My water bill is already very expensive!
10/14/2010	7929785	J. Hammon	5	We recently moved here from California and are still trying to get back on track after an expensive move. With 5 people in our household, our water bill is usually pretty high as it is. Increasing the water rates to virtually double our bill will more than likely cause us to find a home elsewhere. The rates will just be too expensive for our family to afford. My question is why the rates are being raised here when my sister who has a larger home, 6 people in her family, and only lives about 8 miles south of Anthem has a much lower water bill to begin with. We're already paying more. There's no reason for the rates to increase anymore.
10/14/2010	7929664	R. Vise	2	After doing my research, I moved here 1 year ago on a fixed pension. I hadn't heard anything about the pending exorbitant increase in the water rates. If this goes through then I may have to reenter the workforce, which may not be too easy in this tough economy.
10/14/2010	7935178	J. Chludzinski	2	It will be a hardship, and totally unfair. We were never informed of any problems concerning water when we bought here, even though we asked specifically about the water. We were told by Pulte everything was fine and we had no worries.
10/15/2010	7940136	W. Myers	2	Terrible impact on the monthly budget - even with minimal useage, the basic water charges are outrageously high. Additionally, the impact on property values (especially at this time in history) is devastating. We were lied to by Del Webb/Pulte; if we knew what was in store for us, we would NEVER have purchased in Anthem. Please help us to preserve our family's financial stability and to keep our property values from descending even further. Thank you

10/15/2010	7940744	F Coronado	2	Were on a fix income. WE cannot afford to pay for this increase right now. We would be moving if it happens.
10/15/2010	7940840	J. Gorman	4	With the economy in the state that it is in right now, our family is barely making it as it is. There are some weeks that after paying bills that we have \$10 to spend for the rest of the week. We are not frivolous spenders; meaning that we are not going out to dinner or getting manicures or doing any other special luxury for ourselves. If we are required to spend an additional \$100 or so a month on our water bill, I don't know how we will make it. This is not meant to be some sob story; however, it is the story that we are living at this time. Anything that can be done to prevent the water rate increase will be greatly appreciated by myself and our entire family.Thank you.
10/15/2010	7940975	B. Kimball	1	Retired and live on a fixed income. With no cost of living increase, it will put a hardship on me.
10/15/2010	7941573	M Sand	2	If the raise was moderate 3-5% it would be acceptable and something we could adjust our budget. To double the rates would make us question how much longer we could afford to live here. I think this would have a huge impact on out community. We seem to be just start turning the corner and see our home values stablize. I believe an increase in water rates will have a negative impact on our recovery. In addition, I think one also has to consider not only will rate increases impact our water bill but the hoa fees too. As homeowners no one disclosed this information and there is nothing in the public report that I could find disclosing the deal between Pulte and Arizona American water and the fact the cost would be bourne by home owners. The would cause a hardship plan and simple.
10/15/2010	7942023	D. GEITHMAN	1	i'm retired and on a fixed income. This will be higher than anyother utility bill - a real hit to my budget.
10/15/2010	7942662	W.Reichmuth	2	It will hurt. House Prices will drop. more People will leave Anthem.This Rate increase is only the first one plus the added cost for the Community use.
10/15/2010	7943278	P Craig	2	As retired citizens already burdened by the lack of salaried income, no annual COLA increase in social security benefits for two years, lower property values, and upside-down mortgages, the pending increase in water rates for Anthem is the straw that just might break the camel's back. Anthem is a fine community, trying to stay on its feet, and offering much to citizens of all ages. You have a chance to support our efforts. In addition, the proposed rate increase is completely contradictory to utility rates Pulte had presented to prospective Anthem homeowners. Please do not force all of us into bankruptcy and foreclosure.
10/15/2010	7943553	A. de Vries	2	In all probability we will sell the home and move across the freeway to reasonable utility rates. I can assure you we are not the only ones who will abandon this community. Compound effect of the HOA dues and Social Dues that will not be available, and one can only imagine a ghost town that will ultimately be the outcome of a money hungry utility company.
10/15/2010	7949803	W. Thomas	4	-Further downward pressure on Home Values -Increased HOA fees -Increased utility bills during tough economic times -Shifting cost burden from large profitable corporation who could easily amortize this expense to struggling individual homeowners
10/15/2010	7952014	K Bliss	4	Our family has a modest income and we already have a very limited budget for expenses beyond utilities and rent. If we have such a drastic increase in water rates, I won't be able to sign-up my kids for programs at the community center. We'd be limited to one dinner out as a family per month, and we would have to forgo activities outside of Anthem. We also take pride in the upkeep and appearance of our house. Huge water rates would cause me to spend a lot less time gardening.

10/15/2010	7952103	S. Baldwin	1	I bought my house in Anthem in 2005 with the intent of it being my retirement home to live near my sister who had moved there from Chicago. Unfortunately, with the downturn in the economy and the housing market, my retirement has been delayed, my income has decreased and the house is now worth half what it was when I bought it. Until I am able to make the move, I am renting the house out to help with the mortgage payment and expenses, which I am barely able to handle now. The proposed increase in water rates will make it difficult, if not impossible, to keep the property rented. This would be a significant financial burden to me.
10/16/2010	7954699	J. Barchi	2	Our income is consistent. This is a ridiculous increase that should be paid by Pulte.
10/16/2010	7955883	L. Mullen	3	We are snowbirds and it might limit the frequency of our visits.
10/17/2010	7963207	B. Chylak	1	Financial hardship
10/17/2010	7964179	L. Vordos	2	We are retired and in our mid 70's. With the economy in shambles, we have taken part time jobs to make ends meet. The proposed rate increase would require us to work full time.
10/17/2010	7964406	R Barker	2	The rate will hurt us; we lost 1/3 of our retirement monies due to the Gov't induced recession. In the past we tried to refinance our house without results. The water rate increase may cost us our ability to live Here. We budgeted our retirement carefully and now have 1/3 less money to access from our saved funds. We have a second concern. Only my wife and I live in the house. We use 3000 gallons of water per month for household purposes. Yet when we water the lawn, the AAW rate schedule hits us in the pocketbook by assessing sewer fees on the added water used even though it is going onto our 500sf lawn and not down the sewer. We would be willing to install a second meter if we could get a wastewater billing credit.
10/18/2010	7974016	T. Bacal	3	We are finally getting back on our feet after the last couple of challenging years. We run a small business and watch our expenses closely. Doubling the cost of our water will definitely affect our budget and is going in the wrong direction for us. We are trying to reduce expenses not increase them.
10/18/2010	7975181	P Louison	3	Out going expences more then income now. Property value. I will have to disconnect my fire system to reduce my inlet water line size. I Did not know of bill due until after I purchased home. Under water now why pay more, Forclosure/Short Sale may be my only relief
10/18/2010	7976743	M. Bruno	1	Living on a fixed income means living on a fixed budget. I love living in Anthem and would like to remain here!!
10/18/2010	7977842	R Roark	2	We are thinking of purchasing a home in Anthem. The area is so beautiful and the community is great. However, if water and sewer rates are increased, I am not sure we could afford to live in Anthem, and at the very least other municipalities will look more attractive to us. I am probably not the only person thinking about buying a house in Anthem who feels this way. This could have a very negative impact on an already difficult real estate market.
10/19/2010	7983809	j thompson	2	We are retirees living on a fixed income. The water rates are already too high and this increase will seriously impact our budget.

10/19/2010	7984718	Nancy L Stubenrauch	4	Significant
10/19/2010	7984808	H Smith	4	If we are forced to pay for these increases we will have to leave Anthem and our kids will have to change schools. It will definately have a negative trickle down effect on this community as a whole, especially in this down economy and so many people out of work.
10/19/2010	7987011	M Amrine	2	Place a big burden on monthly budget.
10/20/2010	8017808	J LANGDON	2	THIS WILL PUT US UNDER, WE CAN'T AFFORD THIS INCREASE. THIS RATE INCREASE IS DEVESTATING TO US AND OUR NEIGHBORHOOD
10/20/2010	8019621	E, McHaton	7	We are already struggling to adapt to the large increases that have been put on our water bill since moving to Anthem 10 years ago. Any further increase is seriously going to have a negative affect on our ability to keep our budget in order. We have lowered our water use as much as possible with little change in the fees. We are not only upset by the increases but also with the fact that our home buying contract clearly stated we were not responsible for any infrastructure beyond our property lines. It is really unacceptable that these costs are being passed on to us as homeowners.
10/23/2010	8051977	J. Nelson	5	Put more financial strain on our family.
10/23/2010	8053791	T Lillie	2	will cause major hardships, greatly reduce extra spending, much less "going out" in anthem, doing more myself as opposed to hiring companies, questions as to "necessary" drugs even prescribed, dental work, car repairs, just cause general hardship in already hard times!
10/23/2010	8055878	C. McHugh	5	We will be forced to consider leaving Anthem due to the increased costs at the same time that we are feeling the effects of the economy. We are using every precaution to monitor and limit our current water useage. We are also extensively concerned how this will affect the value of our home in this community, in comparison with one of equal size in other areas of the valley.
10/25/2010	8080839	K. Cushner	3	The pending water rate increase would be disastrous for Anthem. Many homeowners are barely holding onto their homes, but may be forced to foreclose with such a high increase in water rates. Or, they may have to make difficult choices and cut other essential services for their kids--Anthem is a family/kid friendly town. And, Anthem would not be able to attract new homeowners as the water rates would be two to three times the rates charged by neighboring communities. Empty houses would depress the town further and would impact all remaining residents negatively.
10/26/2010	8093751	C.Cole	4	The water rates are already twice as much as we paid in Glendale - before we moved here this summer. This will take a real toll on our household expenses. I know I am not alone in this respect. All I have to do is look down any street in the neighborhood and all you see is "ForSale" signs everywhere. I don't want to see Anthem area get hit hard like other areas of Phoenix or the country for that matter.
10/26/2010	8098492	C. Ayala	8	The water rate increase will have tremendous impact on our family's lifestyle here in Anthem. Our current water and sewage usage bill is over \$100 per month for our family and would be likely to nearly double if the water rate increases are put into effect. Our budget is tight with our family size and we would be forced to make significant sacrifices in our activities if more of our monthly budget must be allocated to water and sewer. We would look at living in another part of the Valley where water is paid through the city's utility services.

10/27/2010	8112316	K Roedel	4	By increasing the water cost so drastically, it will decrease how much we can afford to water our bushes and grass.... thus directly impacting the community. We are already very water smart, but we do have vegetation that requires supplemental watering (albeit native to the Sonoran desert) Additionally, the increase to our water rate will negatively impact not just our personal budget, but the community wide. Based on water rates through the country, the water will be one of the most expensive in the region.
10/28/2010	8120267	s.rochman	2	we are retirees on a fixed income, it will impact how we allocate our funds and what for.
10/28/2010	8124982	s ryndak	3	Our rate has already doubled. THE more I conserve, the more the rates are raised. Not only would a rate hike make our monthly bills more difficult, it would also decrease our property value even further
10/29/2010	8139346	R. Nottoli	2	Needless to say, a rate increase of the amount proposed will have a dramatic effect on us, a retired couple. A fair amount of the incoming water use is evaporated from the pool or used in the drip system for the landscape. The amount charged for effluent should be adjusted to reflect lower output vs. intake The whole idea of a foreign company owning our only source of water is a travesty.
10/29/2010	8139981	R. Jacobs	2	The proposed increase, or any substantial increase will make it unaffordable to continue living in Anthem. Since every homeowner except for the "money is no object" wealthy is in the same dire situation, it is likely that such a development will be the death knell of this community. The housing bubble, the banking crisis, and now absurdly unaffordable water and sewer charges will be the epitaph for an 8500+ home ghost town.
10/29/2010	8141569	B. Hutton	2	My wife and I retired to Anthem four years ago and live on a fixed income. Our September water bill was \$177.84. Imagine the impact of doubling that amount and then add the increases the Anthem Community and the Anthem Country Club will be forced to pass on to us. We all know the economic calamity that has hit our nation, our state and our community. I see the empty houses in Anthem everyday and they continue to grow. I believe this rate increase could potentially be the final blow to this community. It will become an undesirable place to live as compared to all the surrounding communities in the Phoenix area. A multi-million dollar corporation should not be allowed to side step normal business practices for the financing of long term capital investments in order to achieve unwarranted profits at the expense of the residents and community of Anthem. If my wife and I are forced to leave here as a result of this unconscionable rate increase, we will not relocate anywhere in the Phoenix area, but will find a place that provides some measure of protection for it's citizens from the greed of multi-million dollar corporations.
10/29/2010	8142528	L. Green	2	It will affect our monthly budget adversely. It will force us to bear increased costs by the homeowners association to maintain common areas. Our HOA dues will undoubtedly increase. It will change the way the community cares for our amenities such as the pools which we use almost every day. We are on a fixed retirement income and therefore this excessive increase will impact us and our quality of life in negative ways. We will not be able to support charities in the area, restaurants and shops in the area due to our reduced discretionary income. This community has already suffered a huge decrease in property values and this increase may further decrease values due to the inability of both homeowners and the HOA to sustain the current level of maintenance of both homes and common areas due to the cost of water and sewer rates. This situation will undoubtedly lead to lower values for property in other ways as well. New people considering this area for purchase will have to be informed of the existence of these water and sewer rates and will find alternative area to purchase homes in with more reasonable rates, further affecting our already depressed values. I urge the commission to reconsider the enormous impact this increase will have on our community.
10/29/2010	8143323	C Appleton	4	We are already living paycheck to paycheck and are conserving water as best we can. I can't imagine a higher water bill.
10/29/2010	8143722	A Berry	2	As a Senior on a fixed income the direct and indirect costs will probably require that I move from Anthem.

10/29/2010	8144309	C. Soucie	2	I feel I pay too much for water right now and the it seems unfair to have my water bill doubled when I am not an abusive water user. This increase was never mentioned when I bought my home and I feel as a homeowner it is unfair and unjust.
10/29/2010	8145489	S. Lopez	2	It will adversely affect living expenses from not only the water increase, but also increases in association dues, and products and services of local businesses.
10/29/2010	8148855	A. Boyer.....L. Boyer	2	It surely will crimp our budget, but more than that it will affect the resale of our house. Who would want to live in Anthem when word gets out about our water problem? In addition it is a slap in the face to us who live in Anthem that the council who is supposed to be advocating for fairness chooses to side with the water company! That is perhaps the biggest miscarriage of justice. You all will have to answer to God one day.....remember that! And there will be a day sooner than you may think!
10/30/2010	8152197	O. Ford	2	We already are living on a strained budget and this certainly could force us to sell our home
10/30/2010	8154484	M. Trihas	1	The increase in the water the water will be a great hardship for me, I live on a fix ed income. If the water is increased I will be paying 228.00 dollars a month for water. This i canot afford. I wiil have to sell or lease my home with a great lost.
10/30/2010	8157705	B Moore	5	It is already very expensive. There are so many expenses living in anthem an increase in water costs could result in my home being sold and moving to another area.