

W-01301A-09-0343  
SW-01303A-09-0343

ORIGINAL



ARIZONA CORPORATION COMMIS

OPEN MEETING AGENDA ITEM

UTILITY COMPLAINT REFORMED

Investigator: Richard Martinez Phone 2010 DEC -1 P 3: 52 Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2010 91445 Date: 11/26/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Marcia F. Last: Ansley

Account Name: Marcia F. Ansley Home:

Street: Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

(Docket Nos.: W-01301A-09-0343 & SW-01303A-09-0343)

To:  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

From:  
Fairway 5 Condo Association

DEC 1 2010

SUN CITY, ARIZONA 85051

DOCKETED BY [Signature]

RE:  
ARIZONA AMERICAN WATER COMPANY, INC.  
DOCKET NUMBERS: W-01301A-09-0343 & SW-01303A-09-0343

Dear Commissioners Kristen Mayes, Gary Pierce, Sandra Kennedy, Paul Newman and Robert Stump.

We, all members of Fairway 5 Condos are adamantly opposed to your granting the Arizona American request for increases.

Please do not reward Arizona American for bad business decisions such as purchasing another Water which was known to have arsenic in it.

Their answer is to pass their bad business decisions on to people that did their due diligence and made good decisions.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

We will be twice burdened by this increase as our individual rates go up, plus our dues to the Recreation Center of Sun City will go up, therefore hitting us twice.

These owners demand that this be rejected. Signed by individual property owners.

Marcia F. Ansley  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Emailed to Phoenix office for docketing. FILE CLOSED.  
\*End of Comments\*

**Date Completed: 11/26/2010**

**Opinion No. 2010 - 91445**

---