

ORIGINAL



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COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ERNEST G. JOHNSON
Executive Director

ARIZONA CORPORATION COMMISSION

November 29, 2010

To: Docket Control

RE: Global Water - Santa Cruz - Customer Comments

Docket Nos.: SW-20445A-09-0077, W-02450A-09-0081, W-20446A-09-0080, W-01732A-09-0079, W-02451A-09-0078 and W-01212A-09-0082

Please docket the attached 24 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED
NOV 29 2010

DOCKETED BY

RECEIVED
2010 NOV 29 P 3:38
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

SW-20445A-09-0077, W-02451A-09-0078,
W-01732A-09-0079, W-20446A-09-0080,
W-02450A-09-0081, W-01212A-09-0082

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 10 2010

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

We believe that one of the following things have accured:

- 1 Meters are defective
- 2 Meters have been designed to register more water usage volume
- 3 Meters have been designed to measure more accurately

We think you should investigate this matter!!!!

If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign. *Karen Arillany*

Address 485 Kingsley St Mohave Valley AZ 86440

Tel (928) 768-3947

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 08 2010

October 20, 2010

Dear Commissioner

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This increase in water consumption will bring them in considerably more revenue.

Sign. *Coydon M. Rejes*

Address 569 GORDON DR. MOHAVE VALLEY, AZ. 86440

Tel. 928 727-5078

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

RECEIVED

NOV 08 2010

AZ CORP COM
Director Office

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

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This increase in water consumption will bring them in considerably more revenue.

Sign. James A. Maguire

Address 7953 Meadow Lark Mohave Valley AZ

Tel. 928-768-2191

RECEIVED

NOV 08 2010

AZ CORP COMM
Director Utilities

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

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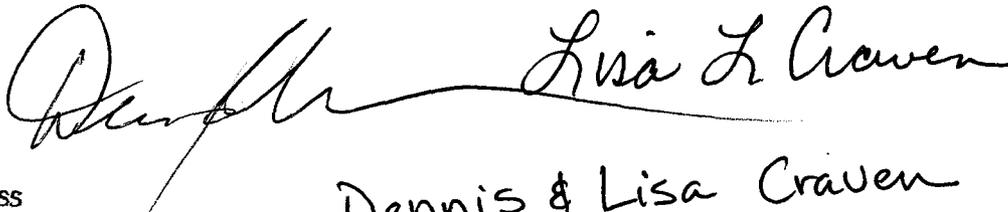
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We think you should investigate this matter!!!!

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This increase in water consumption will bring them in considerably more revenue.

Sign.



Address

Tel.

Dennis & Lisa Craven
734 Kingsley St.
Mohave Valley, AZ 86440
928-788-6029

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

RECEIVED

OCT 28 2010

AZ CORP COMM
Director Utilities

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Mr. Richard Ingram

Address

8055 Evergreen Ave

Tel.

Mohave Valley, AZ

(626) 447-1121

2510 Florence

Aradon, Ca. 91007

This is wrong to do to us.

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

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We think you should investigate this matter!!!!

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This increase in water consumption will bring them in considerably more revenue.

Sign. *Kelley Jennings*

Address 605 Kingsley St Mohave Valley AZ 86440

Tel. (928) 768-4851

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 8 3 2010

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

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We think you should investigate this matter!!!!

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Mary Tomars

Address

661 Clearview DR

Tel.

928-201-4863

my Bill for 10/05/10

9/05/10

\$228.44 ?

\$23.29

Account 000118695

Customer 000014359

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 15 2010

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

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- 3 Meters have been designed to measure more accurately

We think you should investigate this matter!!!!

If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign.



Address

10418 Pecan Dr. Mohave Valley AZ 86440

Tel.

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 2 8 2010

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

We believe that one of the following things have accured:

- 1 Meters are defective
- 2 Meters have been designed to register more water usage volume
- 3 Meters have been designed to measure more accurately

We think you should investigate this matter!!!!

If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign.

Peter B Coleman

Address 7802 MALLARD MOHAVE VALLEY AZ 86440

Tel.

928 768 5799

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

We believe that one of the following things have accrued:

- 1 Meters are defective
- 2 Meters have been designed to register more water usage volume
- 3 Meters have been designed to measure more accurately

We think you should investigate this matter!!!!

If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign. Kathleen Cleland
Address 7809 Mallard N. Phoenix Valley AZ 86440
Tel. 928 768 2256 - Cell 928 444 ~~33903~~ 33903

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

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If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign. *Kaye Kimberlin* KAYE RIMBERLIN

Address 7860 MOCKINGBIRD DRIVE

Tel. MOHAVE VALLEY AZ 86440

MAIL: PO BOX 5247, MOHAVE VALLEY AZ 86446
928-768-9376

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

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This increase in water consumption will bring them in considerably more revenue.

Sign.



Address

7860 MOCKINGBIRD, MOHAVE VLY

Tel.

MLG: PO BOX 5247

MOHAVE VLY, AZ 86446

PHONE: 951 315-9817

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

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Sign. *Mark Calbrook*

Address *738 Kingsloy St, Mohave Valley, AZ 86446*

Tel. *928-770-4319*

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

NOV 5 2010

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Bob Downey

Address

1018 Margarita Dr. Mohave Valley AZ 86440

Tel.

714 693-3321 or 928 768-8154

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Betty Hoss

Address

8153 Aspen Dr. M.V. AZ.

Tel.

928-768-4724

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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Sign.

JOAN & MARILYN MILLER

Address

8112 CAROL DR. MOHAVE VALLEY AZ 86440

Tel.

928 788 3563

MAIL

P.O. Box 6331

MOHAVE VALLEY AZ 86446

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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Sign.

Sally Cook

Address

8024 Smoke Tree Ln

Tel.

MOHAVE Valley AZ 86440

928-768-6080

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

RECEIVED
OCT 20 2010
ARIZONA CORPORATION COMMISSION
PHOENIX, AZ

October 20, 2010

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Sign. *John L Hogue*
Address *8235 ASPEN DR*
Mohave Valley AZ 86440
Tel. *559 978 2039*

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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This increase in water consumption will bring them in considerably more revenue.

Sign. *Mary Miller*

Address *8278 Mulberry Dr*

Tel. *Mohave Valley, Az 86440*

8403192096

Ms. Mary Miller
8278 Mulberry Dr
Mohave Valley, AZ 86440

RECEIVED

10/20/10
10:00 AM
10/20/10
10:00 AM

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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This increase in water consumption will bring them in considerably more revenue.

Sign. *Art Thomas*

Address *8185 Evergreen Dr. - Mesa Valley, Ar. 86440*

Tel.

RECEIVED
OCT 20 2010
PHOENIX
ARIZONA CORPORATION COMMISSION

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

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This increase in water consumption will bring them in considerably more revenue.

Larry Parrish

Sign.

Address

Tel.


8194 Smoketree
714 907-5826

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Linda Parrish

Address

8154 Aspen

Tel.

714 907-5827

RECEIVED

JUL 20 2010

ASAP GROUP (LINDA)
LINDA PARRISH

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

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This increase in water consumption will bring them in considerably more revenue.

Sign.

Delbert Cook

Address



Delbert E. Cook
PO Box 6261
Mohave Valley, AZ 86446

Tel.

928-768-2429

*8081 Aspen Dr
Mohave Valley, AZ 86440*

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

October 20, 2010

Dear Commissioner

I am writing this letter in regard to Global Water Decision No. 71878. We find that this is approximately a 30% increase in our water cost. We believe that this is excessive.

We are also concerned about a charge on our bill called "Infrastructure Upgrade Surcharge". We would like to know how Global Water determines this cost and if you or some outside agent oversees these charges and how they justify charging them.

We would also like to know if when Global Water filed an application, they informed you that they were also installing new meters? We have noticed that all of us have an increase in our normal Water Consumption, since the new meters were installed.

We believe that one of the following things have occurred:

1. Meters are defective
2. Meters have been designed to register more water usage volume
3. Meters have been designed to measure more accurately

We think you should investigate this matter!!!!

If the meters are more accurate we think you should have considered this in the increase of Global Waters application for increases.

This increase in water consumption will bring them in considerably more revenue.

Sign.

Alma Waterhill

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