



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: -----

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 91284

Date: 11/17/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ron Last: Bruttig

Account Name: Home:

Street: 10261 108th Drive Work:

City: Sun City CBR:

State: AZ Zip: 85351 is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins Contact Phone:

Nature of Complaint:

Docket Nos. W-01303A-09-0343 & SW-01303A-09-0343
Arizona Corporation Commission

DOCKETED

NOV 24 2010

DOCKETED BY [Signature]

RECEIVED
2010 NOV 24 A 10: 02
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Nov. 6, 2010
1200 W. Washington
Phoenix, AZ 85007
Utilities Division
Ref: W-01303A-09-0343
SW-01303A-09-0343

Sirs,

My name is Ron Bruttig and I am the treasurer for the Golden Triangle condo units in Sun City, AZ. In reviewing the proposed water and sewer increases for 2011, I found online the calculator from Arizona American that is attached. It shows the "basic water service and sewer service" rates for 5/8 and 3/4 meter size and the larger 1 1/2 meter size. The 1 1/2 meter rate is 5 times the individual home rate.

Our condo has 13 side by side condos or 26 residences and we have 7---1 1/2 meters supplying water for grass and home use. 6 of the meters are serving 4 residences and one meter only two homes.

With the 27.7% increase in water rates and a 40.75% increase in sewer rates and the inequity of the 1 1/2 meter policy we are requesting a review of how our basic water and sewer costs are being calculated. Just because we have a 1 1/2 meter whould not mean we are charged 5 times the 3/4 meter. We are being overcharged for the basic water and sewer service just because we have a 1 1/2 water meters. Please review the attached 1/ 1/2 meter VS 5/8 and 3/4 meter rates.

Thank you,

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Ron Butting: Treasurer Golden Triangle

Sun Citv. AZ 85351

(Reference Inquiry #90906)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/17/10

Since this written Opinion included a chart that customer wants docketed, I mailed the actual correspondence to Phoenix so that the chart provided by customer could be docketed as well (Tucson ACC office does not have a scanner with the capabilities to pick up anything other than printed words).

FILE CLOSED.

End of Comments

Date Completed: 11/17/2010

Opinion No. 2010 - 91284

	A	B	C	E	G	H	I
1		Sun City					
2		Residential Customers					
3							
4		Please select your water meter size:				5/8" or 3/4" meter	
5						1-1/2" meter	
6							
7							
8							
9		5/8" or 3/4" Meter Size					
10		Please enter your monthly usage in 1,000 gallons below:					
11			43				
12				Current		Requested	
13				Rates		Rates	
14		WATER					
15		Basic Service		\$7.99		\$10.21	
16		1st Block 0 - 3		\$2.16		\$2.75	
17		2nd Block 4 - 10		\$9.30		\$11.88	
18		3rd Block Over 10		\$55.84		\$71.32	
19		Total Water Charges		<u>\$75.29</u>		<u>\$96.16</u>	
20							
21		SEWER					
22		Sewer Service		<u>\$13.69</u>		<u>\$19.27</u>	
23		Total Sewer Charges		<u>\$13.69</u>		<u>\$19.27</u>	
24							
25							
26							
27							
28							
29		1-1/2" Meter Size					
30		Please enter your monthly usage in 1,000 gallons below:					
31			67				
32				Current		Requested	
33				Rates		Rates	
34		WATER					
35		Basic Service		\$40.97		\$52.33	
36		1st Block 0 - 98		\$89.04		\$113.73	
37		2nd Block Over 98		\$0.00		\$0.00	
38		Total Water Charges		<u>\$130.01</u>		<u>\$166.06</u>	
39							
40		SEWER					
41		Sewer Service		<u>\$68.45</u>		<u>\$96.35</u>	
42		Total Sewer Charges		<u>\$68.45</u>		<u>\$96.35</u>	
43							

1 1/2 Meter VS 5/8 or 3/4 Meter Rates for
Basic Water and Sewer Service

This is based on our condo group that has, 7 – 1 1/2 meters and 26 units !

1 1/2 Meter Basic Water Service

\$52.33 / month X 7 meters X 12 months = \$4395.72

1 1/2 Meter Basic Sewer Service

\$96.35 / month X 7 meters X 12 months = \$8093.40
Total -----\$12489.12

5/8 or 3/4 Meter Basic Water Service

\$10.21 / month X 26 units X 12 months = \$3185.52

5/8 or 3/4 Meter Basic Sewer Service

\$19.27 / month X 26 units X 12 months = \$6012.24
Total ----- \$9197.76

Cost Difference for the year is \$3291.36

Each condo unit is over paying \$126.59 more per year !

This is before any water usage !

Note: All 1 1/2 Meter rates seem to be based on 5 units !