



EVERCOM

ORIGINAL



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November 19, 2010

VIA OVERNIGHT DELIVERY

Docket Control

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

NOV 22 2010

DOCKETED BY *[Signature]*

Re: Docket No. T-03479A-10-0460
Evercom Systems, Inc.
Company Name Change Notification

Dear Sir or Madam:

Please find enclosed an original and thirteen copies of additional materials regarding a name change for Evercom Systems, Inc. ("Evercom"). The Company has included the following documents: corrections to original tariff Page Nos. 5 and 10 as advised by Commission Staff.

Evercom sincerely appreciates your attention to this matter. Should you have questions regarding this filing, please contact the undersigned at (972) 277-0395 or ecurry@securustech.net.

Respectfully submitted,

Erin L. Curry

Erin L. Curry
Regulatory Analyst

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

II. SERVICE OFFERED (Continued)

6. Prepaid Service (Continued)

b. Services Available to Called Party - AdvanceConnect

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by the End User. Applicable state taxes and fees are calculated and deducted from the AdvanceConnect Balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. Refunds are subject to a processing fee of up to \$4.95 for accounts established on or after May 11, 2010. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

The rates for AdvanceConnect Account are the same as those for automated Collect Call service.

**IV. REGULATIONS APPLICABLE TO COPT-PROVIDED OPERATOR SERVICES
(Continued):**

- D. The COPT operator service provider will not require or participate in blocking any end-users' access to a preferred carrier.
- E. COPT providers using store and forward technology shall route all zero-minus calls immediately to the originating LEC.
- F. Billing and Collection Requirements
 - 1. The COPT will bill monthly for operator services rendered.
 - 2. Bills issued for the intrastate interLATA operator service provided by the COPT provider will include the minimum information required by A.A.C. R14-2-508(B), and identify the COPT service provider, to the extent the LEC has the capability to do so. In the absence of that capability, the identification of the billing agent or clearing house and its toll-free customer service telephone number are required.
 - 3. The LEC will not be required to process any billing for any intraLATA calls carried by the COPT provider, whether intentional or incidental, where the required compensation has not been paid to the LEC.
 - 4. Billing for COPT-provided operator services will comply with all of the following billing procedures:
 - a. The billing date will be printed on the bill and shall be the date the bill was issued;
 - b. The COPT provider will provide a full refund of any charge levied for an uncompleted call;
 - c. COPT providers or their billing agents will not bill for calls which occur more than 60 days prior to the billing date; and
 - d. COPT providers or their billing agents will not bill for any intraLATA call carried by the COPT provider, whether intentional or incidental, where the required compensation has not been paid to the LEC.