

SW.04210A.10.0392

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
RECEIVED  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

2010 NOV -8 P 2:08  
Phone:

Fax: (

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2010 90793 Date: 11/3/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: William Last: Parsons

Account Name: William Parsons Home

Street: Work:

City: Wellton CBR:

State: AZ Zip: is:

Utility Company: The Links at Coyote Wash Utilities, LLC

Division: Sewer/Water

Contact Name: Contact Phone: (602) 700-5000

Nature of Complaint:

RE: Docket No. SW-04210A-10-0392

11/3/2010 Received a voicemail message from customer in regard to the Links at Coyote Wash.

Customer explains that he is calling to express his opposition to the proposed rate increase requested by the Links at Coyote Wash. The customer does not believe the Company is being truthful when indicating their need for the increase is a result of increase in costs to the Company. Per customer, every time there is a house built in the Company's service territory it adds income for the Company. Customer does not believe the Company request is justified.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

Opinion docketed with the Docket Docket Control Center for the Commission to be made part of the record.

CLOSED

\*End of Comments\*

Date Completed: 11/3/2010

Opinion No. 2010 - 90793

Arizona Corporation Commission

DOCKETED

NOV - 8 2010

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