



October 29, 2010

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Commissioner Kristin K. Mayes
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

Re: In the Matter of the Joint Notice and Application of Qwest Corporation, Qwest Communications Company, LLC, Qwest LD Corp., Embarq Communications, Inc., dba CenturyLink Communications, Embarq Payphone Services, Inc. dba CenturyLink, and CenturyTel Solutions, LLC, for approval of the Proposed Merger of their Parent Corporations, Qwest Communications International Inc., and CenturyTel, Inc.

Docket Nos. T-01051B-10-0194, T-02811B-10-0194, T-04190A-10-0194, T-20443A-10-0194, T-03555A-10-0194, T-03902A-10-0194

Dear Kristin:

It has been sometime since I have seen you, but today I am writing concerning the pending merger of Qwest and CenturyLink. We, Extreme Internet, have been a customer of Integra Telecom and are pleased with the consistent level of service we receive from Integra. It is critical to our business to have reliable telecommunications and internet access services. There are two primary concerns regarding the merger.

First, Qwest has not invested sufficiently in its Arizona network. Although we are a customer of Integra's, we understand that Integra serves us in part over last-mile facilities it leases from Qwest. Qwest needs to invest more in its network to ensure that Arizona is not subject to outages when it rains and that its distribution plant is adequately maintained. A well-maintained state-of-the-art telecommunications infrastructure is critical for our business to remain competitive and attract new businesses to the state. If Qwest were to make significant network investments, businesses such as ours could have the same robust telecom service that Qwest customers in other states currently enjoy.

Second, it is our understanding that CenturyLink is the first rural carrier to acquire a regional Bell Operating Company, and that it has little experience serving major urban areas like Phoenix. We are concerned that the service of all residents and businesses in our state which rely on Qwest's network may be adversely affected by this merger. We urge you, in reviewing this merger, to ensure that service quality and local service competition are not harmed by this transaction. The merged company must have the

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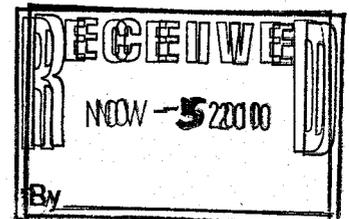
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DOCKETED BY *[Signature]*

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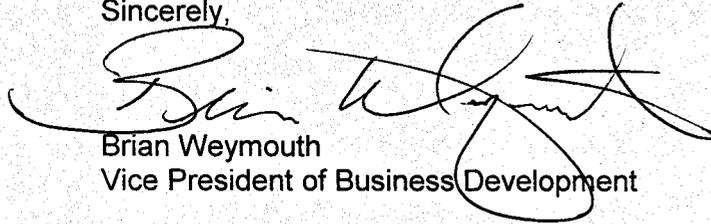
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appropriate incentives and operational resources to serve all its customers whether wholesale or retail at the same levels Qwest does today.

Our community and our businesses depend upon a common telecommunications infrastructure and we are counting on the FCC and the state commission to insist upon merger conditions that require Qwest and its successor to invest adequately in the Arizona network.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Weymouth", written in a cursive style. The signature is positioned above the printed name and title.

Brian Weymouth
Vice President of Business Development

cc: FCC Commissioners